

# Public Safety and Justice



City Sheriff

Commonwealth's Attorney

Contributions to Programs Promoting Public Safety and Justice

Courts and Other Support Services

Fire Department

Police Department

City Strategic Goals Key:



Goal 1: An Inclusive Community of Self-sufficient Residents



Goal 2: A Healthy and Safe City



Goal 3: A Beautiful and Sustainable Natural and Built Environment

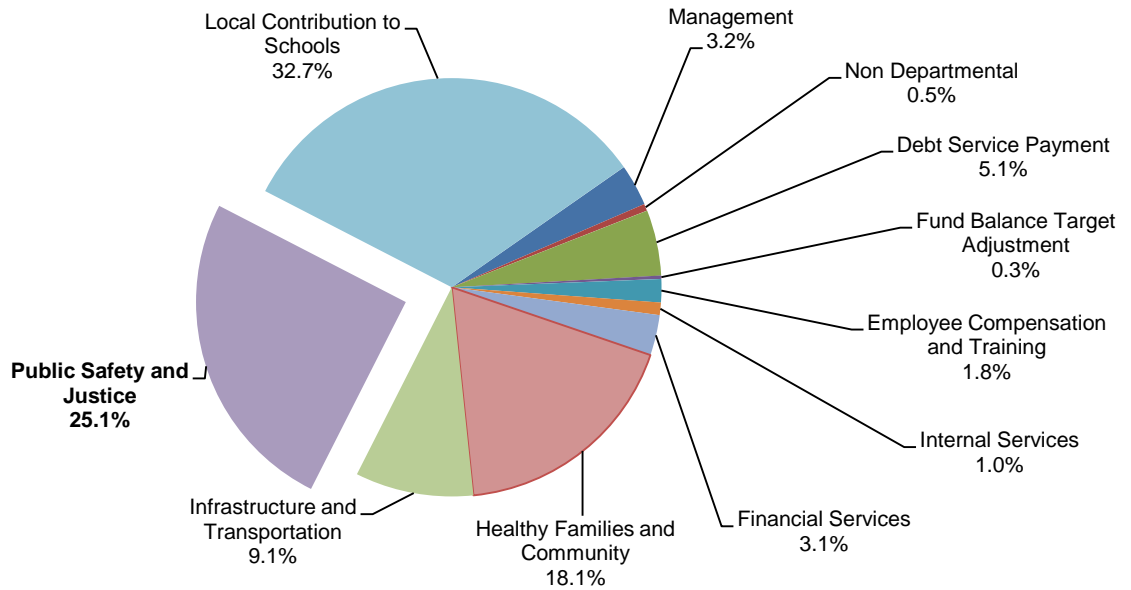


Goal 4: A Strong, Creative and Diversified Economy

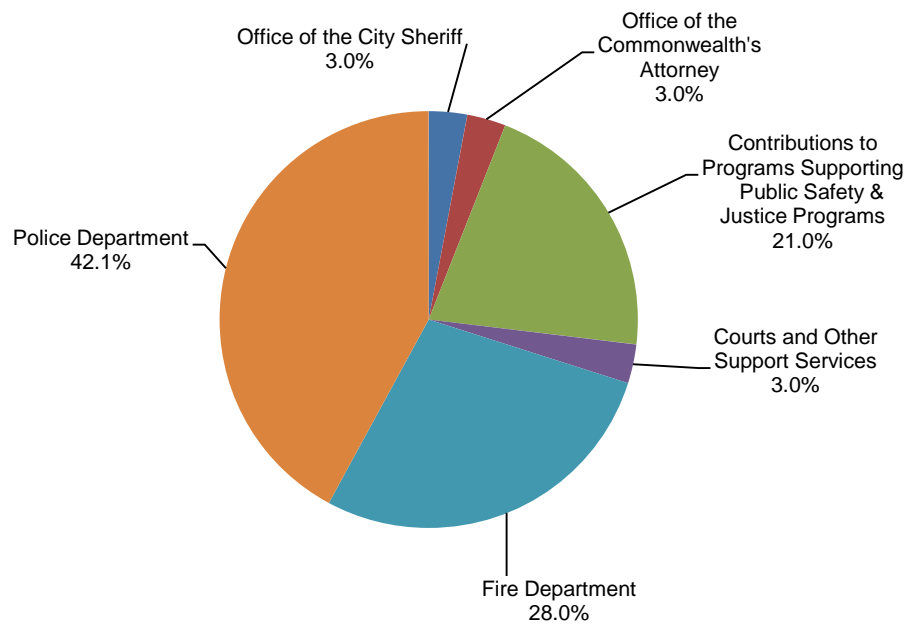


Goal 5: A Well-managed and Responsive Organization

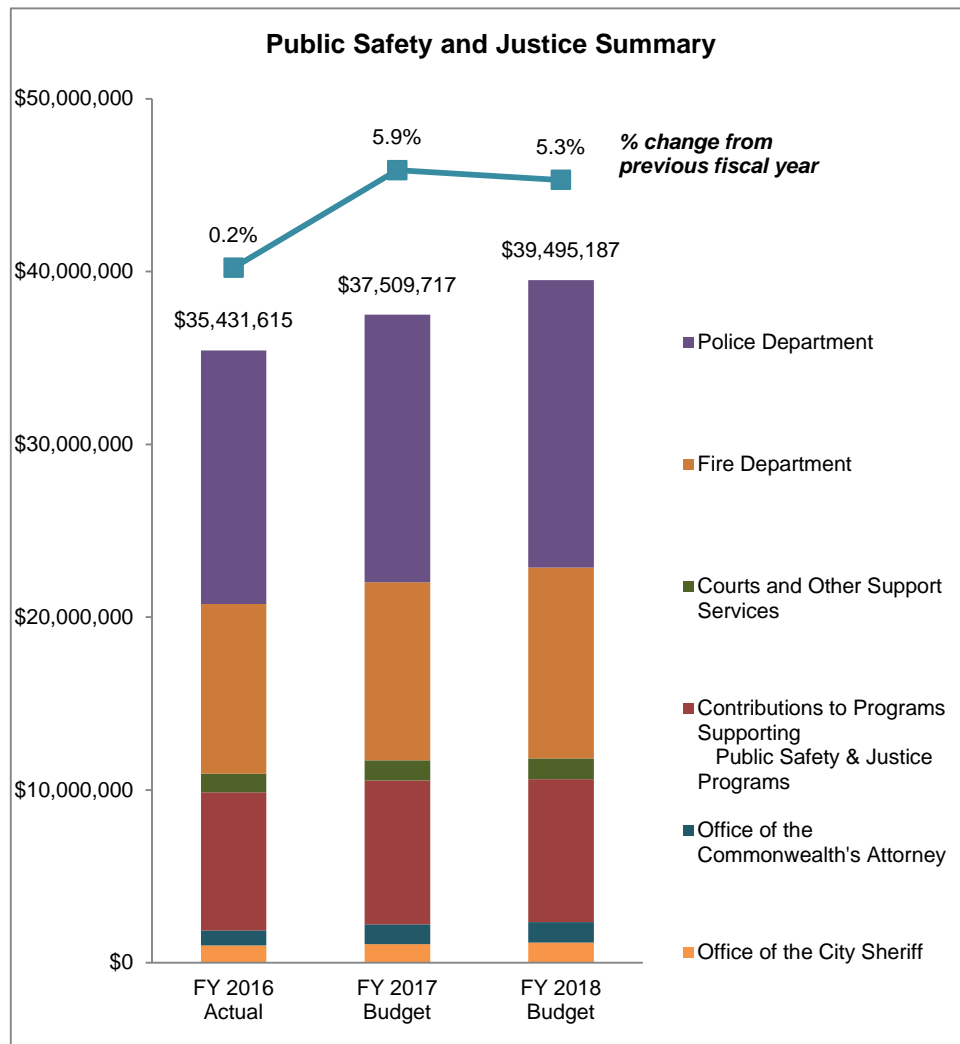
**Public Safety and Justice**  
% of General Fund Operating Budget



**Public Safety and Justice Overview**  
General Fund



Public Safety and Justice Summary	FY2016	FY2017	FY2018	FY2016	FY2017	FY2018
	General Fund Actual	General Fund Budget	General Fund Budget	Other Funds Actual	Other Funds Budget	Other Funds Budget
<b>PUBLIC SAFETY AND JUSTICE</b>						
Office of the City Sheriff	\$1,006,048	\$1,085,206	\$1,170,908	\$0	\$0	\$0
Office of the Commonwealth's Attorney	\$868,786	1,146,248	1,177,668	0	0	0
Contributions to Programs Supporting Public Safety & Justice Programs	\$7,989,657	8,312,508	8,280,966	0	0	0
Courts and Other Support Services	\$1,075,010	1,173,606	1,196,086	0	0	0
Fire Department	\$9,829,640	10,299,950	11,043,501	0	0	0
Police Department	\$14,662,473	15,492,199	16,626,058	0	0	0
<b>PUBLIC SAFETY AND JUSTICE SUBTOTAL</b>	<b>\$35,431,615</b>	<b>\$37,509,717</b>	<b>\$39,495,187</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>



## Office of the City Sheriff

*With integrity, we will serve the community in a professional, courteous and responsible manner while securing the courts, working to ensure court staff and public safety, and helping to preserve the environment*

The Sheriff’s Office is responsible for providing security at the Circuit Court and General District Court to all employees, jurors, witnesses, inmates, and visitors. The office must comply with mandates stated in the Virginia State Code for court security, civil process, transportation of prisoners (which includes the extradition of prisoners from other jurisdictions throughout the United States) and transportation of mental patients pursuant to governor’s warrants and court orders from the civil/chancery side of the courts’ docket. Additionally, the office summons both grand and petit jurors, responds to questions, and manages court schedules. Although they are not assigned to handle Criminal and Traffic matters as there is a Police Department in the jurisdiction, they assist the Police Department as needed, and have full authority to arrest and enforce Criminal and Traffic violations. A portion of the City Sheriff’s Office budget is reimbursed by the Commonwealth of Virginia Compensation Board.

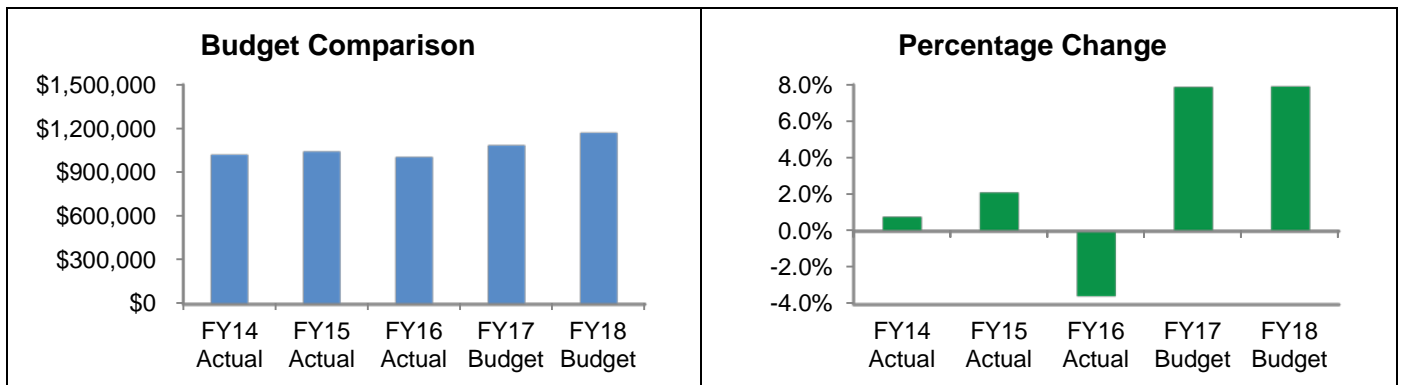
### Strategic Plan Alignment



Funding Summary	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual	FY 2017 Budget	FY 2018 Budget	Increase/ (Decrease)	% Change
Salaries and Benefits	\$849,795	\$869,936	\$849,075	\$928,739	\$990,335	\$61,596	6.6%
Other Expenditures	<u>171,585</u>	<u>173,045</u>	<u>156,973</u>	<u>156,467</u>	<u>180,573</u>	<u>24,106</u>	<u>15.4%</u>
<b>General Fund Total</b>	<b>\$1,021,381</b>	<b>\$1,042,980</b>	<b>\$1,006,048</b>	<b>\$1,085,206</b>	<b>\$1,170,908</b>	<b>\$85,702</b>	<b>7.9%</b>

Staffing Summary (Full Time Equivalents)	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	Increase/ (Decrease)
General Fund FTEs	11.0	11.0	11.0	11.0	11.0	0.0

**Explanation of Changes:** The change in Salaries and Benefits reflects the 2% salary increase granted in FY 17 and an increase in health care and retirement costs. In Other Expenditures, the increase is due to additional charges for the Sheriff’s portion of the costs for the Public Safety IT Support Technician and regional firearms maintenance, and due to increased Line Of Duty Act (LODA) insurance costs and cell phone costs, and a decrease in fuel costs.



## Office of the Commonwealth’s Attorney

The Office of the Commonwealth’s Attorney prosecutes criminal cases in Charlottesville’s Circuit, General District, and Juvenile and Domestic Relations courts. The office provides on-going legal advice and guidance not only to the Charlottesville Police Department concerning investigations and matters of law enforcement policy, but also to other City of Charlottesville departments that have law enforcement responsibilities. While maintaining appropriate constitutional independence, the Commonwealth’s Attorney and staff collaborate with community and governmental agencies in the furtherance of public safety, the well-being of crime victims, and the health of Charlottesville as a community. A portion of this budget is reimbursed by the Commonwealth of Virginia Compensation Board.

The grant funded positions support two grant programs administered through this office. The **Victim-Witness Assistance Program** ensures that victims and witnesses of criminal offenses will receive fair and compassionate treatment throughout the judicial process. The **Domestic Violence Services** assists in the efficient delivery of services and access to court process for the victims of domestic violence in both Charlottesville and Albemarle County by helping in the preparation of domestic violence cases for prosecution, and by facilitating victims in obtaining protective orders.

### Strategic Plan Alignment

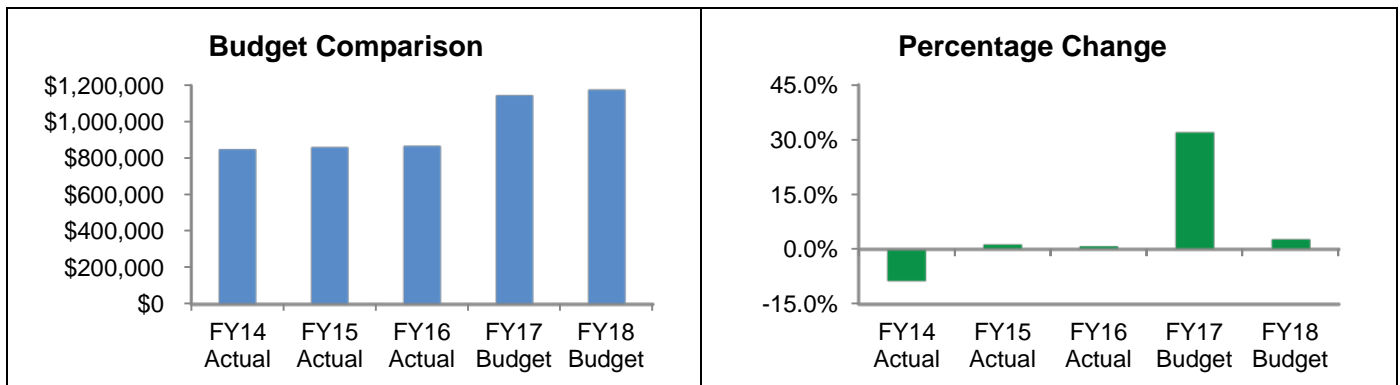


Funding Summary	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual	FY 2017 Budget	FY 2018 Budget	Increase/ (Decrease)	% Change
Salaries and Benefits	\$761,545	\$770,101	\$776,995	\$986,831	\$1,019,415	\$32,584	3.3%
Other Expenditures	<u>88,966</u>	<u>91,415</u>	<u>91,792</u>	<u>159,417</u>	<u>158,253</u>	<u>(1,164)</u>	<u>-0.7%</u>
<b>General Fund Total</b>	<b>\$850,510</b>	<b>\$861,516</b>	<b>\$868,786</b>	<b>\$1,146,248</b>	<b>\$1,177,668</b>	<b>\$31,420</b>	<b>2.7%</b>

Staffing Summary (Full Time Equivalents)	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	Increase/ (Decrease)
General Fund FTEs	10.0	10.0	10.0	10.0	10.0	0.0
Grant Funded FTEs	3.5	3.5	3.5	3.5	3.5	0.0

**Explanation of Changes:** The change in Salaries and Benefits reflects the 2% salary increase granted in FY 17 and an increase in health care and retirement costs.

In Other Expenditures, the net decrease is due to decreased information technology charges and telephone charges, and increases in cell phone charges for on-call staff.



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## Contributions to Programs Promoting Public Safety and Justice

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**Albemarle-Charlottesville Regional Jail FY 18 Budget - \$4,985,696\***

The Regional Jail houses prisoners from the City of Charlottesville, Albemarle County, Nelson County and, when space is available, from state and federal facilities. Costs not reimbursed by the State are divided between the City and Counties based upon actual usage.

**Blue Ridge Juvenile Detention FY 18 Budget - \$1,083,863\***

The BRJD allows youth residents to be closer to their homes and families in Charlottesville and have access to a full range of pre- and post-disposition services.

**911/Emergency Communications Center (ECC) FY 18 Budget - \$1,586,942\***

The ECC is responsible for processing all 911 calls made in the area, the dispatching of police officers, fire response, and emergency medical services. Emergency services functions related to local disaster preparedness and response are coordinated through the Center. In addition to this contribution, several City departments are charged separately through the ECC for their share of the 800 MHz radio system: Pupil Transportation, Public Works/Refuse, Public Utilities and Charlottesville Area Transit.

**Legal Aid Justice Center FY 18 Budget - \$70,630\*\***

Legal Aid confronts the causes and effects of poverty through the creation and development of comprehensive responses to the problems of the poor using innovative legal advocacy, community legal education, and client involvement.

**Offender Aid and Restoration FY 18 Budget - \$235,343\*\***

Offender Aid and Restoration assists individuals when arrested, imprisoned or released from incarceration to gain and retain self-respecting, self-sustaining and crime-free lifestyles.

**Piedmont Court Appointed Special Advocates (CASA) FY 18 Budget - \$10,000\*\***

Piedmont CASA is a nonprofit agency that trains and supervises volunteers to serve as court advocates for abused and neglected children in Charlottesville and Albemarle County and to promote the best interests of the child.

**Public Defender's Office FY 18 Budget - \$51,710\***

The Public Defender's Office of Albemarle and Charlottesville is dedicated to the defense of indigent persons who cannot afford legal counsel.

**Charlottesville-Albemarle Society for the Prevention of Cruelty to Animals (SPCA) FY 18 Budget - \$256,782\***

The SPCA serves as the City pound, provides care and shelter for stray animals, promotes animal welfare, facilitates adoptions, and educates the public about animal care.

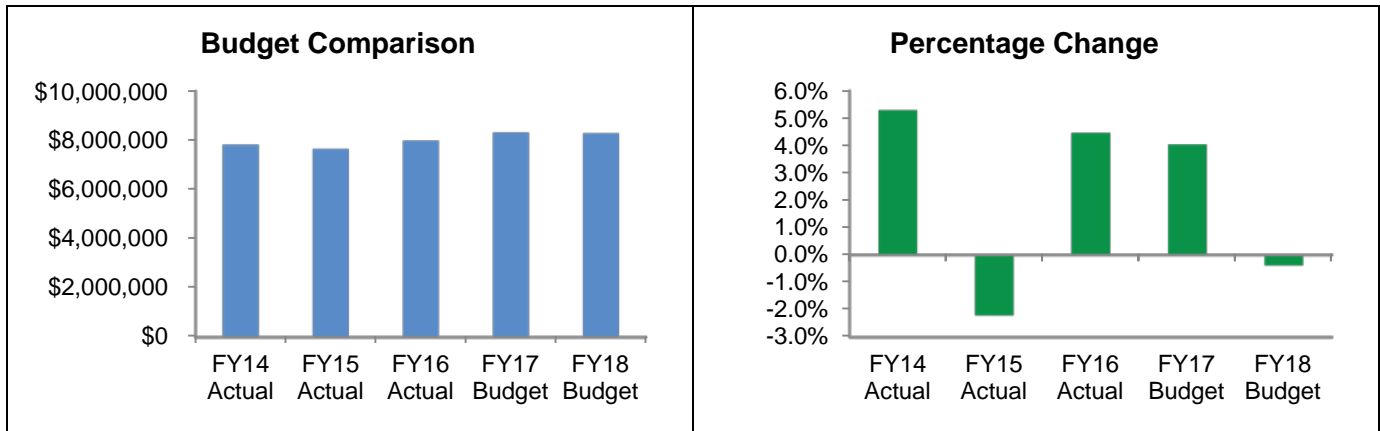
\* Reviewed by the Office of Budget and Performance Management

\*\* Reviewed by the Agency Budget Review Team

## Contributions to Programs Promoting Public Safety and Justice

### Funding Summary

Agency	FY 14 Actual	FY 15 Actual	FY 16 Actual	FY 17 Budget	FY 18 Budget	Increase/ (Decrease)	% Change
Albemarle-Charlottesville Regional Jail	\$4,486,866	\$4,384,340	\$4,624,432	\$4,902,473	\$4,985,696	\$83,223	1.7%
Blue Ridge Juvenile Detention	1,212,034	965,990	1,013,644	1,264,577	1,083,863	(180,714)	(16.7%)
Emergency Communications Center	1,567,491	1,697,772	1,751,653	1,533,737	1,586,942	53,205	3.4%
Legal Aid Justice Center	70,630	70,630	70,630	70,630	70,630	0	0.0%
Offender Aid and Restoration	244,992	239,444	233,310	236,810	235,343	(1,467)	(0.6%)
Piedmont Court Appointed Special Advocates	\$9,818	9,818	9,818	9,818	10,000	182	1.8%
Public Defender's Office	0	44,544	45,107	46,344	51,710	5,366	10.4%
Society for the Prevention of Cruelty to Animals	<u>229,232</u>	<u>236,118</u>	<u>241,063</u>	<u>248,119</u>	<u>256,782</u>	<u>8,663</u>	<u>3.4%</u>
<b>General Fund Total Contributions</b>	<b>\$7,821,063</b>	<b>\$7,648,656</b>	<b>\$7,989,657</b>	<b>\$8,312,508</b>	<b>\$8,280,966</b>	<b>(\$31,542)</b>	<b>(0.4%)</b>



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## Courts and Other Support Services

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### **General District Court FY 18 Budget - \$24,421**

The General District Court enforces criminal laws of the Commonwealth of Virginia and handles civil disputes within the Court's jurisdiction.

### **Circuit Court FY 18 Budget - \$829,985**

The Circuit Court is the court of record, has sole jurisdiction in criminal felony cases and civil cases involving large sums, and has final jurisdiction in all civil and criminal cases. The Clerk of the Circuit Court is responsible for recording documents pertaining to the transfer of title to land, the probate of wills, the collection of the state and city recordation fees, and the indexing of those documents. Judgments rendered in this court, as well as in other courts within and outside the state and in federal court, are docketed in this office. This court also hears appeals of state administrative cases. There are 10 General Fund FTE's funded in this budget (9 in the Clerk's office and 1 in the judge's budget portion). A portion of the Clerk of Court's budget is reimbursed by the Commonwealth of Virginia Compensation Board.

### **Juvenile and Domestic Relations Court FY 18 Budget - \$324,810**

The Juvenile & Domestic Relations Court handles violations of the law committed by and against juveniles. It is also responsible for trying family and other domestic-related cases. There is one General Fund FTE funded in this budget. This court is cost shared with Albemarle County. The maintenance of the new courthouse building is funded within Public Works and is also shared with the County. Their share is budgeted as General Fund Revenue.

### **Court Services Unit (CSU) FY 18 Budget - \$8,570**

The **Court Services Unit** serves the Juvenile & Domestic Relations Court by facilitating the rehabilitation or treatment of those who come before the court. Functions include intake, investigation of case background information, probation supervision, after-care supervision of juveniles recently released from state institutional care, and case management of juveniles being held in detention or residential treatment centers. The CSU costs are shared with Albemarle County and are reflected as part of General Fund Revenue.

### **Office of the Magistrate FY 18 Budget - \$8,300**

The **Office of the Magistrate** is usually a person's first contact with the judicial process. This office issues arrest warrants and determines admittance to bail or commitment to detention of accused parties. The Magistrate also serves as conservator of the peace. Costs are shared with Albemarle County and are reflected as part of General Fund Revenue.

Strategic Plan Alignment





## Courts and Other Support Services

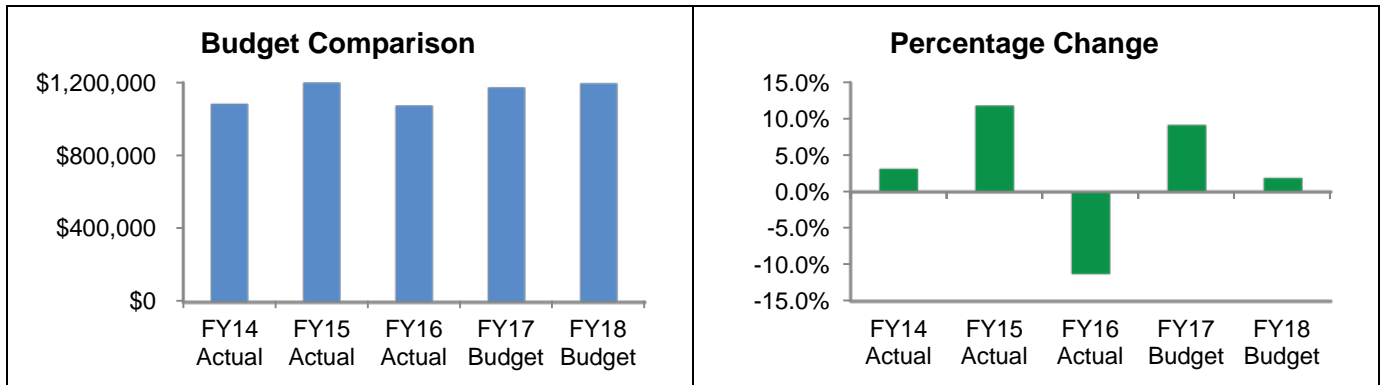
### Funding and Staffing Summary

Funding Summary	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	Increase/ (Decrease)	% Change
	Actual	Actual	Actual	Budget	Budget		
Salaries and Benefits	\$669,739	\$709,344	\$694,052	\$712,301	\$736,524	\$24,223	3.4%
Other Expenditures	<u>413,544</u>	<u>502,144</u>	<u>380,957</u>	<u>461,305</u>	<u>459,562</u>	<u>(1,743)</u>	<u>-0.4%</u>
<b>General Fund Total</b>	<b>\$1,083,283</b>	<b>\$1,211,488</b>	<b>\$1,075,010</b>	<b>\$1,173,606</b>	<b>\$1,196,086</b>	<b>\$22,480</b>	<b>1.9%</b>

Staffing Summary (Full Time Equivalents)	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	Increase/ (Decrease)
General Fund FTEs	11.0	11.0	11.0	11.0	11.0	0.0

**Explanation of Changes:** The change in Salaries and Benefits reflects the 2% salary increase granted in FY 17 and an increase in health care and retirement costs. In Other Expenditures, the net decrease is the result of increases in telephone charges for Juvenile and Domestic Relations Court, increases in education and training for the Circuit court Judges and General District Court and decreases in information technology charges and additional reductions in the areas of furniture, equipment, and supplies.



## Fire Department

*The mission of the Charlottesville Fire Department is to improve the quality of life in our community by consistently striving to provide superior fire and emergency services focused on prevention, preparedness, response, and recovery.*

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### **Administration FY 18 Budget - \$785,267**

The Administration division of the Fire Department consists of the executive staff which includes the chief, two deputy chiefs and an executive administrative assistant. It is responsible for the development, coordination and oversight of the Department's mission, vision and values

### **Operations FY 18 Budget - \$8,831,509**

The Operations division of the Fire Department consists of 75 officers and firefighters who are directly responsible for responding to all types of emergencies in the City, University of Virginia and designated areas of the County. There are formal fire agreements in place with UVA, Albemarle County and the Charlottesville-Albemarle Rescue Squad that cover some of the costs associated with serving areas beyond the City's limits.

### **Community Risk Reduction FY 18 Budget - \$379,056**

The Community Risk Reduction section consists of three full-time and one part-time Fire Marshal. It is responsible for fire safety inspections, enforcement of the Fire Prevention Code, fire investigations, public fire education and other community outreach activities. Also, they review plans for new construction to ensure that fire safety requirements (sprinklers, standpipes, alarm systems, fire apparatus access, etc.) are properly planned for and addressed.

### **Training, Health, & Safety FY 18 Budget - \$338,097**

The Training, Health & Safety section consists of two sworn officers who work to identify Department training needs and develop training programs to assist firefighters in becoming more proficient in emergency service delivery, emergency incident management, and safety. Additionally they provide oversight of the Department's comprehensive wellness/fitness and occupational health & safety programs.

### **Resources FY 18 Budget - \$246,665**

The Resources section consists of a sworn officer and a civilian mechanic position. This section is directly responsible for ensuring that the Department's physical resources, such as vehicles, facilities and equipment are kept operational and ready for use at all times. They make repairs, test pumps and ladders, purchase replacement equipment, and schedule maintenance for the Department's apparatus. Additionally they coordinate and provide oversight of the uniforms and personal protective equipment for all sworn members of the Department.

**Planning FY 18 Budget - \$319,767**

The Planning section consists of two sworn officers and one part-time civilian position. It is responsible for the oversight of the administration of the department's strategic planning and accreditation processes. Additionally this section manages all of the systems performance data and makes recommendations to the Administration for improved effectiveness and efficiencies.

**EMS FY 18 Budget - \$120,898**

The EMS section is currently managed by one civilian emergency medical services instructor. This section is responsible for administering all of the EMS training and maintaining the EMS training records and licensure for the Department. Additionally this section manages the infection control portion of the health and safety program.

**Volunteer Fire Department FY 18 Budget - \$22,242**

Formed in 1885, the Charlottesville Volunteer Fire Company responds to emergency incidents alongside the members of the Fire Department. They operate one vehicle of their own, and provide support resources or back-up during emergencies. Additionally the volunteers participate in community outreach activities and special events.

*The Charlottesville Fire Department holds an **Insurance Services Office (ISO) Class 1** rating, the highest possible in the industry. Charlottesville Fire is one of only 6 ISO Class 1 fire departments in the Commonwealth of Virginia and one of only 150 in the United States.*

**Strategic Plan Alignment**



# Fire Department

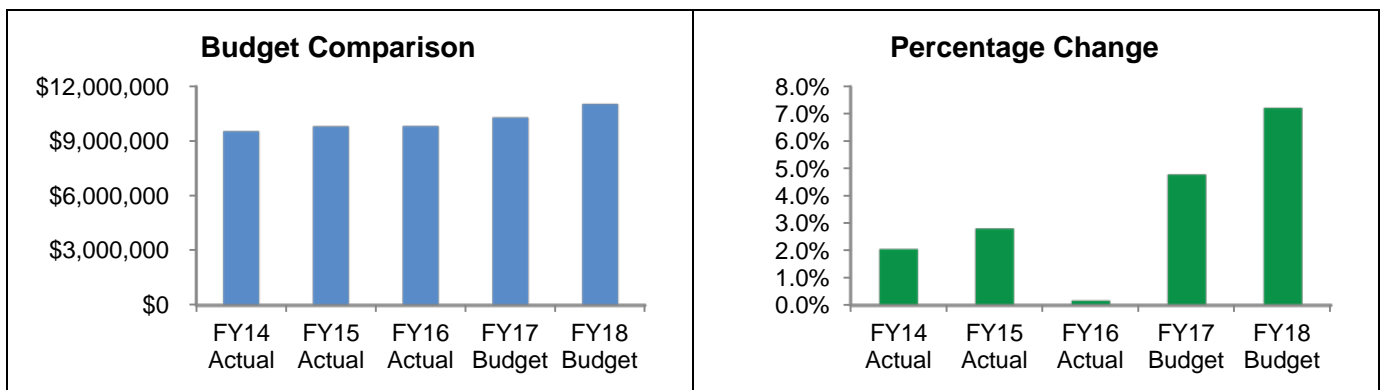
## Funding and Staffing Summary

Funding Summary	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual	FY 2017 Budget	FY 2018 Budget	Increase/ (Decrease)	% Change
Salaries and Benefits	\$8,016,674	\$8,095,976	\$8,133,759	\$8,651,312	\$9,013,902	\$362,590	4.2%
Other Expenditures	<u>1,528,097</u>	<u>1,716,926</u>	<u>1,695,881</u>	<u>1,648,638</u>	<u>2,029,599</u>	<u>380,961</u>	<u>23.1%</u>
<b>General Fund Total</b>	<b>\$9,544,771</b>	<b>\$9,812,902</b>	<b>\$9,829,640</b>	<b>\$10,299,950</b>	<b>\$11,043,501</b>	<b>\$743,551</b>	<b>7.2%</b>

Staffing Summary (Full Time Equivalents)	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	Increase/ (Decrease)
General Fund FTEs	89.0	91.0	91.0	91.0	91.0	0.0

**Explanation of Changes:** The change in Salaries and Benefits reflects the 2% salary increase granted in FY 17 and an increase in health care and retirement costs. Also included is an increase in retirement costs due to a change in the method used to fund Other Post-Employment Benefits (OPEB) costs.

In Other Expenditures, increases include additional charges for the Fire Department’s portion of the costs for the Public Safety IT Support Technician, increased Line Of Duty Act (LODA) insurance costs, and cell phone costs related to the Mobile Data Terminals on the Fire apparatus. Education and training was also increased to account for additional training required with the expansion of the Community Risk Reduction. The Fire Department also saw reductions in information technology charges, telephone service costs, vehicle maintenance costs, and small hand tools.



## Fire Department

### Strategic Plan Performance Measures

Visit [www.charlottesville.org/measuresup](http://www.charlottesville.org/measuresup) for a complete department scorecard.

Fire Department					
Goal 2: A Healthy and Safe City					
2.4 Reduce the occurrence of crime, traffic violations and accidents in the community					
	2012	2013	2014	2015	2016
City fatality rate per 10,000 population (over 5 year average)	0.04	0.04	0.00	0.00	0.00
Fire-caused city civilian injury rate per 1,000 city population per year.	0.09	0.09	0.06	0.06	0.13
# of fire incidents occurring in the city per 1,000 population per year	3.94	4.56	3.45	3.22	3.87
Direct fire loss per \$10,000 assessed value of protected property	\$1.79	\$4.01	\$0.99	\$0.68	\$1.25
City fire loss per capita	\$24.73	\$54.36	\$13.92	\$9.54	\$18.10
# of structure fires per 1,000 population per year	1.59	2.25	1.79	1.46	0.71
% of fire incidents with 1st unit arrival on scene within 6 minutes or less from time of dispatch	75%	81%	77%	84%	84%
% of EMS incidents with 1st Unit arrival on scene within 6 minutes or less from the time of dispatch	78%	79%	76%	77%	77%
Firefighter injury rate per incident	0.010	0.01	0.010	0.00	0.01
Firefighter death rate per incident	0.00	0.00	0.00	0.00	0.00

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## Police Department

*To serve, protect and improve the quality of life for those who visit, work and reside in our community*

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### **Police Department Operations FY 18 Budget - \$16,450,058**

The Police Department is committed to providing the citizens of the City of Charlottesville with a modern and professional department, which protects life and property; preserves law and order; enforces criminal, traffic, and regulatory laws; and provides essential public safety services to our community. The Charlottesville Police Department is equally committed to the infusion of community policing throughout the community. The Police Department's philosophy of community policing requires common trust and embraces citizen partnerships. It focuses on stemming problems in neighborhoods, reducing crime and the fear of crime, solving on-going problems rather than treating the symptoms that plague communities, and improving the quality of life for our citizens. The Police Department provides comprehensive law enforcement services to its community and consists of a Patrol Division, Criminal Investigations Division, and Support Services Division, as well as SWAT and Crisis Negotiation teams.

### **Jefferson Area Drug Enforcement Task Force FY 18 Budget - \$176,000**

This department is responsible for the administration and operational control of the multi-jurisdictional Jefferson Area Drug Enforcement (JADE) Task Force. In cooperation with federal, state, and other local law enforcement agencies, the detectives and supervisors of JADE are effectively reducing the flow of drugs and guns into our community; as well as proactively identifying and dismantling major drug gangs and/or threat groups. Annual support for JADE, through funding and dedicated positions, comes from several sources: City of Charlottesville - \$80,000 and 5 positions; University of Virginia - \$16,000 and 1 position; Albemarle County - \$64,000 and 4 positions; and the Virginia State Police - \$16,000 and 1 position.

#### Strategic Plan Alignment



## Police Department

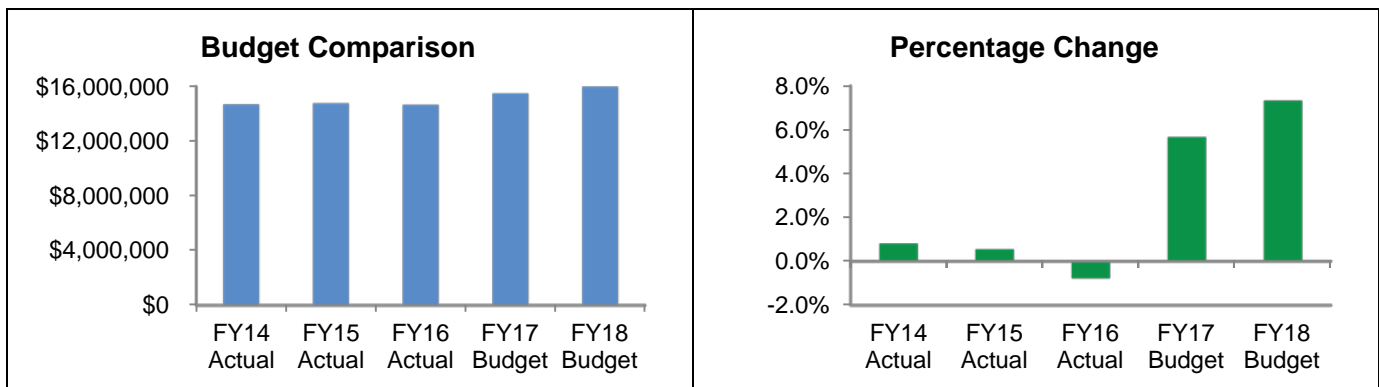
### Funding and Staffing Summary

Funding Summary	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual	FY 2017 Budget	FY 2018 Budget	Increase/ (Decrease)	% Change
Salaries and Benefits	\$11,583,204	\$11,703,734	\$11,687,428	\$12,663,227	\$13,622,189	\$958,962	7.6%
Other Expenditures	<u>3,113,839</u>	<u>3,073,921</u>	<u>2,975,046</u>	<u>2,828,972</u>	<u>3,003,869</u>	<u>174,897</u>	<u>6.2%</u>
<b>General Fund Total</b>	<b>\$14,697,043</b>	<b>\$14,777,655</b>	<b>\$14,662,473</b>	<b>\$15,492,199</b>	<b>\$16,626,058</b>	<b>\$1,133,859</b>	<b>7.3%</b>

Staffing Summary (Full Time Equivalents)	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	Increase/ (Decrease)
General Fund FTEs	146.0	154.0	154.0	156.0	157.0	1.0

**Explanation of Changes:** The net change in Salaries and Benefits reflects the 2% salary increase provided in FY 17 and increases in health care and retirement costs, and the addition of a Traffic Officer to help address growing concerns by the community for traffic safety. Also included is an increase in retirement costs due to a change in the method used to fund Other Post-Employment Benefits (OPEB) costs. Additionally, temporary salaries are increasing in order to accommodate higher workloads and a new traffic officer will be added in FY 18 to help address growing concerns by the community for traffic safety.

In Other Expenditures, the net increase is due to additional charges for the Police Department's portion of the costs for the Public Safety IT Support Technician, regional firearms maintenance, and due to increased Line Of Duty Act (LODA) insurance costs and cell phone costs, and a decrease in fuel costs. Additionally, costs for regional training academy fees are increasing, as well as service contract costs for the maintenance of specialized software. Finally, charges for the department's vehicle replacement program will increase in FY 18.



## Police Department Strategic Plan Performance Measures

Visit [www.charlottesville.org/measuresup](http://www.charlottesville.org/measuresup) for a complete department scorecard.

### Police Department

#### Goal 2: A Healthy and Safe City

2.4 Reduce the occurrence of crime, traffic violations and accidents in the community

	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017
# of Problem Solving Projects*	2	0	0	0	1
# of reported violent crimes	43	48	56	54	43

#### Goal 5: A Well-managed and Responsive Organization

5.4 Foster effective community engagement

	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017
# of community relations initiatives	7	22	7	21	15
# of police department tours	1	0	1	NA	NA
# of crime prevention/general education programs	8	9	4	7	4
# of hours spent interacting with students in public schools	4,160	4,160	4,160	4,160	4,160
# of bike and foot patrol hours	2,872	2,872	2,872	2,872	2,872
# of hits on website	6,684	6,641	6,022	7,864	4,943
	Oct-12	Oct-13	Oct-14	Oct-15	Oct-16
# of citizens in completing the Police Academy	14	16	15	15	13

\*The Problem Solving Project Program is a process that requires active and engaged participation of all the stakeholders in a neighborhood. The Police Department strives to prevent problems in neighborhoods by involving residents in the identification of concerns and the problem-solving process.