



THE NCSTM
The National Citizen SurveyTM

Charlottesville, VA

Supplemental Online Survey Results

2016



NRC

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NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About this Report

As part of its participation in The National Citizen Survey™, the City of Charlottesville conducted a mailed survey of 1,800 residents. Surveys were mailed to randomly selected households starting on July 19th, 2016, and data were collected through September 6, 2016 (see the report, *The National Citizen Survey: Community Livability Report, Charlottesville, VA 2016*). Four weeks after the first surveys had mailed to a random sample of Charlottesville residents, the City made available a web-based survey to all its residents through a link on the City's website. Visitors to the site were able to complete the survey from August 23rd through September 6th 2016; in total, 240 survey responses were received.

This report contains the results of this the web-based opt-in survey. Data **have not been weighted** to current population estimates of Charlottesville.

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Charlottesville:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Charlottesville as a place to live	51%	N=120	37%	N=87	10%	N=23	2%	N=5	100%	N=235
Your neighborhood as a place to live	45%	N=107	39%	N=94	13%	N=31	3%	N=7	100%	N=239
Charlottesville as a place to raise children	50%	N=100	36%	N=72	11%	N=22	3%	N=5	100%	N=199
Charlottesville as a place to work	27%	N=62	42%	N=96	22%	N=49	8%	N=19	100%	N=226
Charlottesville as a place to visit	61%	N=142	30%	N=70	9%	N=21	0%	N=1	100%	N=234
Charlottesville as a place to retire	41%	N=78	35%	N=66	13%	N=24	11%	N=20	100%	N=188
The overall quality of life in Charlottesville	44%	N=106	43%	N=102	11%	N=27	2%	N=4	100%	N=239

Table 2: Question 2

Please rate each of the following characteristics as they relate to Charlottesville as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Charlottesville	17%	N=39	59%	N=132	20%	N=44	4%	N=10	100%	N=225
Overall ease of getting to the places you usually have to visit	15%	N=34	50%	N=113	24%	N=55	10%	N=23	100%	N=225
Quality of overall natural environment in Charlottesville	30%	N=68	53%	N=118	13%	N=29	4%	N=9	100%	N=224
Overall "built environment" of Charlottesville (including overall design, buildings, parks and transportation systems)	10%	N=23	43%	N=97	35%	N=79	12%	N=27	100%	N=226
Health and wellness opportunities in Charlottesville	40%	N=88	45%	N=99	14%	N=30	2%	N=4	100%	N=221
Overall opportunities for education and enrichment	55%	N=123	34%	N=75	9%	N=21	1%	N=3	100%	N=222
Overall economic health of Charlottesville	18%	N=39	53%	N=113	25%	N=54	4%	N=9	100%	N=215
Sense of community	27%	N=61	45%	N=100	24%	N=53	4%	N=10	100%	N=224
Overall image or reputation of Charlottesville	45%	N=101	43%	N=97	9%	N=20	3%	N=6	100%	N=224

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Charlottesville to someone who asks	56%	N=124	30%	N=65	8%	N=17	6%	N=14	100%	N=220
Remain in Charlottesville for the next five years	61%	N=134	29%	N=63	4%	N=9	6%	N=14	100%	N=220

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Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	75%	N=168	19%	N=43	3%	N=7	3%	N=6	0%	N=0	100%	N=224
In Charlottesville's downtown/commercial area during the day	55%	N=124	29%	N=65	8%	N=17	5%	N=12	3%	N=6	100%	N=224

Table 5: Question 5

Please rate each of the following characteristics as they relate to Charlottesville as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	4%	N=9	36%	N=76	39%	N=83	21%	N=46	100%	N=214
Ease of public parking	3%	N=7	20%	N=41	37%	N=77	40%	N=85	100%	N=210
Ease of travel by car in Charlottesville	8%	N=16	43%	N=92	37%	N=79	12%	N=26	100%	N=213
Ease of travel by public transportation in Charlottesville	2%	N=4	24%	N=40	42%	N=70	31%	N=51	100%	N=165
Ease of travel by bicycle in Charlottesville	2%	N=3	32%	N=48	37%	N=55	29%	N=44	100%	N=150
Ease of walking in Charlottesville	20%	N=43	43%	N=91	29%	N=61	8%	N=16	100%	N=211
Availability of paths and walking trails	22%	N=46	41%	N=85	27%	N=57	10%	N=20	100%	N=208
Air quality	31%	N=64	59%	N=120	9%	N=19	1%	N=2	100%	N=205
Cleanliness of Charlottesville	21%	N=44	61%	N=130	17%	N=36	2%	N=4	100%	N=214
Overall appearance of Charlottesville	26%	N=56	60%	N=127	14%	N=29	0%	N=1	100%	N=213
Public places where people want to spend time	34%	N=72	47%	N=99	14%	N=30	4%	N=9	100%	N=210
Variety of housing options	7%	N=13	31%	N=62	44%	N=87	19%	N=38	100%	N=200
Availability of affordable quality housing	2%	N=4	14%	N=26	35%	N=66	48%	N=90	100%	N=186
Fitness opportunities (including exercise classes and paths or trails, etc.)	36%	N=75	45%	N=94	17%	N=36	2%	N=4	100%	N=209
Recreational opportunities	38%	N=80	48%	N=101	11%	N=24	3%	N=6	100%	N=211
Availability of affordable quality food	23%	N=50	48%	N=102	22%	N=46	7%	N=15	100%	N=213
Availability of affordable quality health care	29%	N=57	45%	N=88	18%	N=35	9%	N=17	100%	N=197
Availability of preventive health services	33%	N=63	43%	N=82	18%	N=34	6%	N=11	100%	N=190
Availability of affordable quality mental health care	15%	N=19	35%	N=46	34%	N=44	16%	N=21	100%	N=130

Table 6: Question 6

Please rate each of the following characteristics as they relate to Charlottesville as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	11%	N=11	25%	N=25	43%	N=44	22%	N=22	100%	N=102
K-12 education	31%	N=41	49%	N=65	18%	N=24	2%	N=3	100%	N=133
Adult educational opportunities	36%	N=62	47%	N=81	12%	N=21	4%	N=7	100%	N=171
Opportunities to attend cultural/arts/music activities	61%	N=126	30%	N=63	6%	N=13	2%	N=5	100%	N=207
Employment opportunities	8%	N=15	40%	N=73	39%	N=72	13%	N=24	100%	N=184
Shopping opportunities	33%	N=69	41%	N=86	22%	N=46	4%	N=8	100%	N=209
Cost of living in Charlottesville	2%	N=5	20%	N=41	50%	N=105	27%	N=57	100%	N=208

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Please rate each of the following characteristics as they relate to Charlottesville as a whole:	Excellent		Good		Fair		Poor		Total	
Overall quality of business and service establishments in Charlottesville	19%	N=39	64%	N=133	14%	N=29	3%	N=6	100%	N=207
Vibrant downtown/commercial area	39%	N=81	42%	N=86	15%	N=32	4%	N=8	100%	N=207
Overall quality of new development in Charlottesville	10%	N=20	37%	N=73	36%	N=70	17%	N=34	100%	N=197
Opportunities to participate in social events and activities	39%	N=81	45%	N=92	13%	N=26	3%	N=7	100%	N=206
Opportunities to volunteer	54%	N=104	36%	N=69	8%	N=16	1%	N=2	100%	N=191
Opportunities to participate in community matters	38%	N=74	44%	N=86	13%	N=25	6%	N=11	100%	N=196
Openness and acceptance of the community toward people of diverse backgrounds	22%	N=45	45%	N=92	24%	N=48	9%	N=18	100%	N=203
Neighborliness of residents in Charlottesville	21%	N=44	49%	N=102	24%	N=50	7%	N=14	100%	N=210

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	18%	N=37	82%	N=170	100%	N=207
Made efforts to make your home more energy efficient	25%	N=51	75%	N=155	100%	N=206
Observed a code violation or other hazard in Charlottesville	42%	N=86	58%	N=120	100%	N=206
Household member was a victim of a crime in Charlottesville	87%	N=180	13%	N=27	100%	N=207
Reported a crime to the police in Charlottesville	73%	N=150	27%	N=56	100%	N=206
Stocked supplies in preparation for an emergency	56%	N=115	44%	N=92	100%	N=207
Campaigned or advocated for an issue, cause or candidate	56%	N=115	44%	N=91	100%	N=206
Contacted the City of Charlottesville (in-person, phone, email or web) for help or information	35%	N=73	65%	N=134	100%	N=207
Contacted Charlottesville elected officials (in-person, phone, email or web) to express your opinion	64%	N=132	36%	N=75	100%	N=207

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Charlottesville?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Charlottesville recreation centers or their services	12%	N=24	20%	N=40	31%	N=64	37%	N=76	100%	N=204
Visited a neighborhood park or City park	25%	N=51	30%	N=61	39%	N=79	6%	N=13	100%	N=204
Used Charlottesville public libraries or their services	13%	N=27	23%	N=47	32%	N=66	31%	N=64	100%	N=204
Attended a City-sponsored event	3%	N=6	21%	N=42	52%	N=105	25%	N=50	100%	N=203
Used bus, rail, subway or other public transportation instead of driving	9%	N=18	8%	N=17	27%	N=56	55%	N=113	100%	N=204
Carpooled with other adults or children instead of driving alone	13%	N=26	19%	N=38	20%	N=41	48%	N=98	100%	N=203
Walked or biked instead of driving	35%	N=71	25%	N=51	19%	N=38	21%	N=42	100%	N=202
Volunteered your time to some group/activity in Charlottesville	17%	N=35	18%	N=36	32%	N=64	33%	N=68	100%	N=203
Participated in a club	11%	N=22	16%	N=32	17%	N=34	56%	N=113	100%	N=201
Talked to or visited with your immediate neighbors	50%	N=103	28%	N=58	15%	N=30	6%	N=13	100%	N=204
Done a favor for a neighbor	28%	N=56	23%	N=46	33%	N=67	17%	N=34	100%	N=203

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Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=2	5%	N=10	37%	N=72	57%	N=113	100%	N=197
Watched (online or on television) a local public meeting	3%	N=7	9%	N=18	33%	N=68	54%	N=110	100%	N=203

Table 10: Question 10

Please rate the quality of each of the following services in Charlottesville:	Excellent		Good		Fair		Poor		Total	
Police/Sheriff services	36%	N=58	48%	N=76	13%	N=20	4%	N=6	100%	N=160
Fire services	57%	N=78	40%	N=55	4%	N=5	0%	N=0	100%	N=138
Ambulance or emergency medical services	58%	N=77	37%	N=49	5%	N=7	0%	N=0	100%	N=133
Crime prevention	16%	N=23	48%	N=69	25%	N=36	11%	N=16	100%	N=144
Fire prevention and education	36%	N=47	55%	N=72	8%	N=11	1%	N=1	100%	N=131
Traffic enforcement	11%	N=19	44%	N=74	31%	N=52	14%	N=23	100%	N=168
Street repair	12%	N=22	35%	N=66	35%	N=65	18%	N=33	100%	N=186
Street cleaning	14%	N=25	46%	N=85	29%	N=53	11%	N=20	100%	N=183
Street lighting	9%	N=17	50%	N=98	27%	N=53	14%	N=28	100%	N=196
Snow removal	12%	N=22	39%	N=72	34%	N=63	15%	N=28	100%	N=185
Sidewalk maintenance	8%	N=15	36%	N=70	38%	N=74	18%	N=35	100%	N=194
Traffic signal timing	5%	N=10	26%	N=51	44%	N=85	25%	N=48	100%	N=194
Bus or transit services	12%	N=15	36%	N=47	36%	N=47	16%	N=21	100%	N=130
Garbage collection	30%	N=52	55%	N=97	13%	N=22	3%	N=5	100%	N=176
Recycling	40%	N=72	43%	N=77	12%	N=22	4%	N=7	100%	N=178
Yard waste pick-up	24%	N=33	48%	N=66	17%	N=23	11%	N=15	100%	N=137
Storm drainage	14%	N=23	57%	N=95	23%	N=38	7%	N=12	100%	N=168
Drinking water	28%	N=54	50%	N=97	15%	N=30	7%	N=13	100%	N=194
Sewer services	23%	N=38	62%	N=104	13%	N=21	2%	N=4	100%	N=167
Power (gas) utility	26%	N=45	62%	N=107	9%	N=16	3%	N=5	100%	N=173
Utility billing	22%	N=41	58%	N=107	15%	N=28	4%	N=7	100%	N=183
City parks	38%	N=71	48%	N=89	12%	N=23	1%	N=2	100%	N=185
Recreation programs or classes	35%	N=47	54%	N=72	8%	N=11	2%	N=3	100%	N=133
Recreation centers or facilities	39%	N=55	50%	N=70	7%	N=10	4%	N=6	100%	N=141
Land use, planning and zoning	4%	N=7	36%	N=60	34%	N=57	26%	N=43	100%	N=167
Code enforcement (weeds, abandoned buildings, etc.)	5%	N=7	39%	N=60	39%	N=61	17%	N=27	100%	N=155
Animal control	14%	N=18	58%	N=74	25%	N=32	3%	N=4	100%	N=128
Economic development	11%	N=17	47%	N=75	30%	N=47	12%	N=19	100%	N=158
Health services	29%	N=44	50%	N=77	18%	N=27	3%	N=5	100%	N=153
Public library services	48%	N=77	44%	N=71	9%	N=14	0%	N=0	100%	N=162

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Please rate the quality of each of the following services in Charlottesville:	Excellent		Good		Fair		Poor		Total	
Public information services	22%	N=32	53%	N=76	19%	N=27	6%	N=8	100%	N=143
Cable television	6%	N=9	27%	N=38	36%	N=51	31%	N=45	100%	N=143
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	14%	N=16	60%	N=68	20%	N=23	5%	N=6	100%	N=113
Preservation of natural areas such as open space, farmlands and greenbelts	13%	N=23	48%	N=84	28%	N=50	11%	N=19	100%	N=176
City-sponsored special events	25%	N=41	55%	N=89	15%	N=25	4%	N=7	100%	N=162
Overall customer service by Charlottesville employees (police, receptionists, planners, etc.)	25%	N=45	52%	N=92	20%	N=36	3%	N=5	100%	N=178

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Charlottesville	19%	N=37	60%	N=119	17%	N=34	4%	N=8	100%	N=198
The Federal Government	5%	N=10	39%	N=72	39%	N=72	16%	N=29	100%	N=183

Table 12: Question 12

Please rate the following categories of Charlottesville government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Charlottesville	15%	N=25	40%	N=69	30%	N=52	15%	N=26	100%	N=172
The overall direction that Charlottesville is taking	7%	N=13	42%	N=76	30%	N=54	21%	N=37	100%	N=180
The job Charlottesville government does at welcoming citizen involvement	12%	N=20	46%	N=75	30%	N=49	12%	N=20	100%	N=164
Overall confidence in Charlottesville government	9%	N=16	38%	N=66	31%	N=54	23%	N=40	100%	N=176
Generally acting in the best interest of the community	11%	N=19	37%	N=65	32%	N=56	20%	N=36	100%	N=176
Being honest	12%	N=19	39%	N=62	31%	N=49	19%	N=30	100%	N=160
Treating all residents fairly	13%	N=22	33%	N=55	30%	N=50	23%	N=38	100%	N=165

Table 13: Question 13

Please rate how important, if at all, you think it is for the Charlottesville community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Charlottesville	54%	N=100	32%	N=59	13%	N=24	1%	N=1	100%	N=184
Overall ease of getting to the places you usually have to visit	39%	N=71	46%	N=84	15%	N=28	0%	N=0	100%	N=183
Quality of overall natural environment in Charlottesville	39%	N=71	40%	N=73	20%	N=36	2%	N=4	100%	N=184
Overall "built environment" of Charlottesville (including overall design, buildings, parks and transportation systems)	42%	N=76	42%	N=76	16%	N=29	1%	N=2	100%	N=183
Health and wellness opportunities in Charlottesville	23%	N=41	41%	N=75	32%	N=58	4%	N=7	100%	N=181
Overall opportunities for education and enrichment	33%	N=60	42%	N=76	22%	N=41	3%	N=6	100%	N=183
Overall economic health of Charlottesville	52%	N=95	39%	N=72	6%	N=11	3%	N=5	100%	N=183
Sense of community	32%	N=59	43%	N=80	22%	N=40	3%	N=5	100%	N=184

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Table 14: Question 14a

For each of the following, please indicate how much of a priority, if at all, each area should be to the City and to what extent, if at all, you believe the City is making progress towards meeting each area.	High priority		Moderate priority		Low priority		Not a priority		Total	
	%	N	%	N	%	N	%	N	%	N
Children arrive at Kindergarten healthy and ready to learn	62%	N=93	23%	N=34	9%	N=13	7%	N=10	100%	N=150
Children are successful in school and prepared for adult life	80%	N=119	13%	N=20	3%	N=5	3%	N=5	100%	N=149
All residents have safe and affordable housing	64%	N=98	25%	N=38	8%	N=12	3%	N=4	100%	N=152
Residents in crisis have their needs met	56%	N=84	37%	N=55	6%	N=9	1%	N=1	100%	N=149
Children have access to out-of-school activities	37%	N=54	42%	N=61	15%	N=22	6%	N=8	100%	N=145
Residents have employment that is stable and adequate to meet their needs	65%	N=96	28%	N=41	4%	N=6	3%	N=4	100%	N=147
Residents are treated fairly and equally regardless of race or any other factor	74%	N=110	20%	N=29	3%	N=5	3%	N=4	100%	N=148
Seniors live as independently as possible in safe affordable housing	47%	N=70	39%	N=58	9%	N=14	4%	N=6	100%	N=148
Residents are safe in the City of Charlottesville	79%	N=118	18%	N=27	3%	N=4	0%	N=0	100%	N=149
The City has a comprehensive transportation system (e.g., bikeways, trails, transit)	53%	N=79	31%	N=47	14%	N=21	2%	N=3	100%	N=150
Residents have access to health care services	54%	N=79	37%	N=54	7%	N=10	2%	N=3	100%	N=146
Homeless individuals are able to obtain shelter	41%	N=61	37%	N=55	14%	N=21	7%	N=11	100%	N=148
The City builds partnerships with Albemarle County, University of Virginia and other organizations	41%	N=61	36%	N=53	18%	N=27	4%	N=6	100%	N=147

Table 15: Question 14b

For each of the following, please indicate how much of a priority, if at all, each area should be to the City and to what extent, if at all, you believe the City is making progress towards meeting each area.	Significant progress		Some progress		Little progress		No progress		Total	
	%	N	%	N	%	N	%	N	%	N
Children arrive at Kindergarten healthy and ready to learn	8%	N=7	65%	N=55	20%	N=17	7%	N=6	100%	N=85
Children are successful in school and prepared for adult life	11%	N=9	65%	N=52	21%	N=17	3%	N=2	100%	N=80
All residents have safe and affordable housing	7%	N=6	41%	N=37	41%	N=37	12%	N=11	100%	N=91
Residents in crisis have their needs met	5%	N=4	56%	N=47	32%	N=27	7%	N=6	100%	N=84
Children have access to out-of-school activities	9%	N=7	67%	N=51	20%	N=15	4%	N=3	100%	N=76
Residents have employment that is stable and adequate to meet their needs	5%	N=4	50%	N=43	38%	N=33	7%	N=6	100%	N=86
Residents are treated fairly and equally regardless of race or any other factor	18%	N=15	49%	N=41	28%	N=23	5%	N=4	100%	N=83
Seniors live as independently as possible in safe affordable housing	3%	N=2	51%	N=38	33%	N=25	13%	N=10	100%	N=75
Residents are safe in the City of Charlottesville	13%	N=11	54%	N=45	24%	N=20	10%	N=8	100%	N=84
The City has a comprehensive transportation system (e.g., bikeways, trails, transit)	6%	N=5	50%	N=42	35%	N=29	10%	N=8	100%	N=84
Residents have access to health care services	15%	N=12	59%	N=47	19%	N=15	6%	N=5	100%	N=79
Homeless individuals are able to obtain shelter	19%	N=16	42%	N=35	26%	N=22	13%	N=11	100%	N=84
The City builds partnerships with Albemarle County, University of Virginia and other organizations	12%	N=10	60%	N=49	20%	N=16	7%	N=6	100%	N=81

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Table 16: Question 15

Considering each of the areas of the City of Charlottesville's service delivery, please indicate whether you feel the City of Charlottesville should apply more funding, the same amount of funding or less funding toward each:	More funding		Same amount of funding		Less funding		Total	
	Percent	N	Percent	N	Percent	N	Percent	N
Affordable Housing/Tax Relief & Grant Programs	45%	N=64	35%	N=50	19%	N=27	100%	N=141
Arts and Culture Programs	16%	N=24	60%	N=89	24%	N=35	100%	N=148
Capital Improvements	44%	N=62	48%	N=67	9%	N=12	100%	N=141
Economic Development/Employment/Tourism	21%	N=31	55%	N=81	23%	N=34	100%	N=146
Human Services and Juvenile Justice Programs	32%	N=46	58%	N=82	10%	N=14	100%	N=142
Neighborhood Planning, Zoning and Codes Enforcement	24%	N=35	57%	N=84	19%	N=28	100%	N=147
Parks and Recreation	29%	N=43	67%	N=100	5%	N=7	100%	N=150
Public Safety, Courts, Jail and Detention Center	22%	N=32	68%	N=98	10%	N=14	100%	N=144
Public Works	31%	N=45	67%	N=96	1%	N=2	100%	N=143
Schools, Continuing Education and Libraries	54%	N=80	40%	N=59	7%	N=10	100%	N=149
Transit - CAT and school transportation	34%	N=51	55%	N=82	10%	N=15	100%	N=148

Table 17: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recycle at home	4%	N=6	3%	N=5	5%	N=9	13%	N=21	75%	N=124	100%	N=165
Purchase goods or services from a business located in Charlottesville	0%	N=0	1%	N=2	16%	N=27	58%	N=97	24%	N=40	100%	N=166
Eat at least 5 portions of fruits and vegetables a day	1%	N=1	9%	N=15	33%	N=54	34%	N=57	23%	N=39	100%	N=166
Participate in moderate or vigorous physical activity	1%	N=1	7%	N=11	27%	N=45	37%	N=62	28%	N=47	100%	N=166
Read or watch local news (via television, paper, computer, etc.)	3%	N=5	8%	N=14	22%	N=36	25%	N=41	42%	N=70	100%	N=166
Vote in local elections	4%	N=7	1%	N=2	8%	N=14	16%	N=26	70%	N=117	100%	N=166

Table 18: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	28%	N=46
Very good	47%	N=77
Good	24%	N=39
Fair	1%	N=1
Poor	1%	N=2
Total	100%	N=165

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Table 19: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	3%	N=5
Somewhat positive	30%	N=49
Neutral	51%	N=83
Somewhat negative	14%	N=23
Very negative	2%	N=4
Total	100%	N=164

Table 20: Question D4

What is your employment status?	Percent	Number
Working full time for pay	65%	N=107
Working part time for pay	12%	N=20
Unemployed, looking for paid work	2%	N=4
Unemployed, not looking for paid work	3%	N=5
Fully retired	17%	N=28
Total	100%	N=164

Table 21: Question D5

Do you work inside the boundaries of Charlottesville?	Percent	Number
Yes, outside the home	56%	N=92
Yes, from home	18%	N=29
No	26%	N=43
Total	100%	N=164

Table 22: Question D6

How many years have you lived in Charlottesville?	Percent	Number
Less than 2 years	14%	N=23
2 to 5 years	17%	N=29
6 to 10 years	19%	N=32
11 to 20 years	22%	N=36
More than 20 years	28%	N=46
Total	100%	N=166

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Table 23: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	73%	N=122
Building with two or more homes (duplex, townhome, apartment or condominium)	23%	N=38
Mobile home	1%	N=1
Other	3%	N=5
Total	100%	N=166

Table 24: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	28%	N=46
Owned	72%	N=120
Total	100%	N=166

Table 25: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=2
\$300 to \$599 per month	10%	N=16
\$600 to \$999 per month	16%	N=26
\$1,000 to \$1,499 per month	33%	N=53
\$1,500 to \$2,499 per month	27%	N=43
\$2,500 or more per month	13%	N=21
Total	100%	N=161

Table 26: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	64%	N=107
Yes	36%	N=60
Total	100%	N=167

Table 27: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	78%	N=129
Yes	22%	N=37
Total	100%	N=166

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Table 28: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	5%	N=8
\$25,000 to \$49,999	13%	N=21
\$50,000 to \$99,999	27%	N=43
\$100,000 to \$149,999	29%	N=46
\$150,000 or more	26%	N=42
Total	100%	N=160

Table 29: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	98%	N=162
Yes, I consider myself to be Spanish, Hispanic or Latino	2%	N=4
Total	100%	N=166

Table 30: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=3
Asian, Asian Indian or Pacific Islander	3%	N=5
Black or African American	3%	N=5
White	93%	N=154
Other	2%	N=4

Total may exceed 100% as respondents could select more than one option.

Table 31: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=4
25 to 34 years	19%	N=32
35 to 44 years	26%	N=43
45 to 54 years	20%	N=34
55 to 64 years	17%	N=29
65 to 74 years	13%	N=21
75 years or older	2%	N=3
Total	100%	N=166

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Table 32: Question D16

What is your sex?	Percent	Number
Female	62%	N=104
Male	38%	N=63
Total	100%	N=167

Table 33: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	76%	N=126
Land line	11%	N=18
Both	13%	N=22
Total	100%	N=166

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 34: Question 1

Please rate each of the following aspects of quality of life in Charlottesville:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Charlottesville as a place to live	51%	N=120	37%	N=87	10%	N=23	2%	N=5	0%	N=1	100%	N=236
Your neighborhood as a place to live	45%	N=107	39%	N=94	13%	N=31	3%	N=7	0%	N=0	100%	N=239
Charlottesville as a place to raise children	42%	N=100	30%	N=72	9%	N=22	2%	N=5	16%	N=39	100%	N=238
Charlottesville as a place to work	26%	N=62	40%	N=96	21%	N=49	8%	N=19	5%	N=13	100%	N=239
Charlottesville as a place to visit	59%	N=142	29%	N=70	9%	N=21	0%	N=1	2%	N=5	100%	N=239
Charlottesville as a place to retire	33%	N=78	28%	N=66	10%	N=24	8%	N=20	21%	N=50	100%	N=238
The overall quality of life in Charlottesville	44%	N=106	43%	N=102	11%	N=27	2%	N=4	0%	N=0	100%	N=239

Table 35: Question 2

Please rate each of the following characteristics as they relate to Charlottesville as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Charlottesville	17%	N=39	58%	N=132	19%	N=44	4%	N=10	0%	N=1	100%	N=226
Overall ease of getting to the places you usually have to visit	15%	N=34	50%	N=113	24%	N=55	10%	N=23	0%	N=0	100%	N=225
Quality of overall natural environment in Charlottesville	30%	N=68	52%	N=118	13%	N=29	4%	N=9	0%	N=1	100%	N=225
Overall "built environment" of Charlottesville (including overall design, buildings, parks and transportation systems)	10%	N=23	43%	N=97	35%	N=79	12%	N=27	0%	N=0	100%	N=226
Health and wellness opportunities in Charlottesville	39%	N=88	44%	N=99	13%	N=30	2%	N=4	2%	N=5	100%	N=226
Overall opportunities for education and enrichment	54%	N=123	33%	N=75	9%	N=21	1%	N=3	2%	N=4	100%	N=226
Overall economic health of Charlottesville	17%	N=39	50%	N=113	24%	N=54	4%	N=9	4%	N=9	100%	N=224
Sense of community	27%	N=61	44%	N=100	24%	N=53	4%	N=10	0%	N=1	100%	N=225
Overall image or reputation of Charlottesville	45%	N=101	43%	N=97	9%	N=20	3%	N=6	1%	N=2	100%	N=226

Table 36: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Charlottesville to someone who asks	56%	N=124	29%	N=65	8%	N=17	6%	N=14	0%	N=1	100%	N=221
Remain in Charlottesville for the next five years	60%	N=134	28%	N=63	4%	N=9	6%	N=14	1%	N=3	100%	N=223

Table 37: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	75%	N=168	19%	N=43	3%	N=7	3%	N=6	0%	N=0	0%	N=0	100%	N=224

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Please rate how safe or unsafe you feel: In Charlottesville's downtown/commercial area during the day	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	55%	N=124	29%	N=65	8%	N=17	5%	N=12	3%	N=6	0%	N=0	100%	N=224

Table 38: Question 5

Please rate each of the following characteristics as they relate to Charlottesville as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	Traffic flow on major streets	4%	N=9	36%	N=76	39%	N=83	21%	N=46	0%	N=0	100%
Ease of public parking	3%	N=7	19%	N=41	36%	N=77	40%	N=85	1%	N=2	100%	N=212
Ease of travel by car in Charlottesville	8%	N=16	43%	N=92	37%	N=79	12%	N=26	0%	N=0	100%	N=213
Ease of travel by public transportation in Charlottesville	2%	N=4	19%	N=40	33%	N=70	24%	N=51	23%	N=49	100%	N=214
Ease of travel by bicycle in Charlottesville	1%	N=3	23%	N=48	26%	N=55	21%	N=44	30%	N=63	100%	N=213
Ease of walking in Charlottesville	20%	N=43	43%	N=91	29%	N=61	7%	N=16	1%	N=3	100%	N=214
Availability of paths and walking trails	21%	N=46	40%	N=85	27%	N=57	9%	N=20	3%	N=6	100%	N=214
Air quality	30%	N=64	56%	N=120	9%	N=19	1%	N=2	4%	N=9	100%	N=214
Cleanliness of Charlottesville	21%	N=44	61%	N=130	17%	N=36	2%	N=4	0%	N=0	100%	N=214
Overall appearance of Charlottesville	26%	N=56	60%	N=127	14%	N=29	0%	N=1	0%	N=0	100%	N=213
Public places where people want to spend time	34%	N=72	46%	N=99	14%	N=30	4%	N=9	2%	N=4	100%	N=214
Variety of housing options	6%	N=13	29%	N=62	41%	N=87	18%	N=38	7%	N=14	100%	N=214
Availability of affordable quality housing	2%	N=4	12%	N=26	31%	N=66	42%	N=90	13%	N=28	100%	N=214
Fitness opportunities (including exercise classes and paths or trails, etc.)	35%	N=75	44%	N=94	17%	N=36	2%	N=4	2%	N=5	100%	N=214
Recreational opportunities	37%	N=80	47%	N=101	11%	N=24	3%	N=6	1%	N=3	100%	N=214
Availability of affordable quality food	23%	N=50	48%	N=102	21%	N=46	7%	N=15	0%	N=1	100%	N=214
Availability of affordable quality health care	27%	N=57	41%	N=88	16%	N=35	8%	N=17	8%	N=17	100%	N=214
Availability of preventive health services	29%	N=63	38%	N=82	16%	N=34	5%	N=11	11%	N=24	100%	N=214
Availability of affordable quality mental health care	9%	N=19	21%	N=46	21%	N=44	10%	N=21	39%	N=84	100%	N=214

Table 39: Question 6

Please rate each of the following characteristics as they relate to Charlottesville as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	Availability of affordable quality child care/preschool	5%	N=11	12%	N=25	21%	N=44	11%	N=22	51%	N=107	100%
K-12 education	20%	N=41	31%	N=65	11%	N=24	1%	N=3	37%	N=77	100%	N=210
Adult educational opportunities	30%	N=62	39%	N=81	10%	N=21	3%	N=7	17%	N=36	100%	N=207
Opportunities to attend cultural/arts/music activities	60%	N=126	30%	N=63	6%	N=13	2%	N=5	1%	N=3	100%	N=210
Employment opportunities	7%	N=15	35%	N=73	34%	N=72	11%	N=24	12%	N=26	100%	N=210
Shopping opportunities	33%	N=69	41%	N=86	22%	N=46	4%	N=8	0%	N=1	100%	N=210
Cost of living in Charlottesville	2%	N=5	20%	N=41	50%	N=105	27%	N=57	1%	N=2	100%	N=210

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Please rate each of the following characteristics as they relate to Charlottesville as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall quality of business and service establishments in Charlottesville	19%	N=39	64%	N=133	14%	N=29	3%	N=6	0%	N=1	100%	N=208
Vibrant downtown/commercial area	39%	N=81	41%	N=86	15%	N=32	4%	N=8	1%	N=2	100%	N=209
Overall quality of new development in Charlottesville	10%	N=20	35%	N=73	33%	N=70	16%	N=34	6%	N=12	100%	N=209
Opportunities to participate in social events and activities	39%	N=81	44%	N=92	12%	N=26	3%	N=7	2%	N=4	100%	N=210
Opportunities to volunteer	50%	N=104	33%	N=69	8%	N=16	1%	N=2	9%	N=19	100%	N=210
Opportunities to participate in community matters	35%	N=74	41%	N=86	12%	N=25	5%	N=11	7%	N=14	100%	N=210
Openness and acceptance of the community toward people of diverse backgrounds	21%	N=45	44%	N=92	23%	N=48	9%	N=18	3%	N=7	100%	N=210
Neighborliness of residents in Charlottesville	21%	N=44	49%	N=102	24%	N=50	7%	N=14	0%	N=0	100%	N=210

Table 40: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	18%	N=37	82%	N=170	100%	N=207
Made efforts to make your home more energy efficient	25%	N=51	75%	N=155	100%	N=206
Observed a code violation or other hazard in Charlottesville	42%	N=86	58%	N=120	100%	N=206
Household member was a victim of a crime in Charlottesville	87%	N=180	13%	N=27	100%	N=207
Reported a crime to the police in Charlottesville	73%	N=150	27%	N=56	100%	N=206
Stocked supplies in preparation for an emergency	56%	N=115	44%	N=92	100%	N=207
Campaigned or advocated for an issue, cause or candidate	56%	N=115	44%	N=91	100%	N=206
Contacted the City of Charlottesville (in-person, phone, email or web) for help or information	35%	N=73	65%	N=134	100%	N=207
Contacted Charlottesville elected officials (in-person, phone, email or web) to express your opinion	64%	N=132	36%	N=75	100%	N=207

Table 41: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Charlottesville?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Charlottesville recreation centers or their services	12%	N=24	20%	N=40	31%	N=64	37%	N=76	100%	N=204
Visited a neighborhood park or City park	25%	N=51	30%	N=61	39%	N=79	6%	N=13	100%	N=204
Used Charlottesville public libraries or their services	13%	N=27	23%	N=47	32%	N=66	31%	N=64	100%	N=204
Attended a City-sponsored event	3%	N=6	21%	N=42	52%	N=105	25%	N=50	100%	N=203
Used bus, rail, subway or other public transportation instead of driving	9%	N=18	8%	N=17	27%	N=56	55%	N=113	100%	N=204
Carpooled with other adults or children instead of driving alone	13%	N=26	19%	N=38	20%	N=41	48%	N=98	100%	N=203
Walked or biked instead of driving	35%	N=71	25%	N=51	19%	N=38	21%	N=42	100%	N=202
Volunteered your time to some group/activity in Charlottesville	17%	N=35	18%	N=36	32%	N=64	33%	N=68	100%	N=203
Participated in a club	11%	N=22	16%	N=32	17%	N=34	56%	N=113	100%	N=201
Talked to or visited with your immediate neighbors	50%	N=103	28%	N=58	15%	N=30	6%	N=13	100%	N=204
Done a favor for a neighbor	28%	N=56	23%	N=46	33%	N=67	17%	N=34	100%	N=203

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Table 42: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	1%	N=2	5%	N=10	37%	N=72	57%	N=113	100%	N=197
Watched (online or on television) a local public meeting	3%	N=7	9%	N=18	33%	N=68	54%	N=110	100%	N=203

Table 43: Question 10

Please rate the quality of each of the following services in Charlottesville:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police/Sheriff services	29%	N=58	38%	N=76	10%	N=20	3%	N=6	19%	N=38	100%	N=198
Fire services	39%	N=78	28%	N=55	3%	N=5	0%	N=0	30%	N=60	100%	N=198
Ambulance or emergency medical services	39%	N=77	25%	N=49	4%	N=7	0%	N=0	33%	N=66	100%	N=199
Crime prevention	12%	N=23	35%	N=69	18%	N=36	8%	N=16	27%	N=54	100%	N=198
Fire prevention and education	24%	N=47	37%	N=72	6%	N=11	1%	N=1	34%	N=66	100%	N=197
Traffic enforcement	10%	N=19	37%	N=74	26%	N=52	12%	N=23	15%	N=30	100%	N=198
Street repair	11%	N=22	33%	N=66	33%	N=65	17%	N=33	6%	N=12	100%	N=198
Street cleaning	13%	N=25	43%	N=85	27%	N=53	10%	N=20	7%	N=14	100%	N=197
Street lighting	9%	N=17	49%	N=98	27%	N=53	14%	N=28	1%	N=2	100%	N=198
Snow removal	11%	N=22	36%	N=72	32%	N=63	14%	N=28	7%	N=13	100%	N=198
Sidewalk maintenance	8%	N=15	35%	N=70	37%	N=74	18%	N=35	2%	N=4	100%	N=198
Traffic signal timing	5%	N=10	26%	N=51	43%	N=85	24%	N=48	2%	N=4	100%	N=198
Bus or transit services	8%	N=15	24%	N=47	24%	N=47	11%	N=21	34%	N=67	100%	N=197
Garbage collection	26%	N=52	49%	N=97	11%	N=22	3%	N=5	11%	N=22	100%	N=198
Recycling	36%	N=72	39%	N=77	11%	N=22	4%	N=7	10%	N=20	100%	N=198
Yard waste pick-up	17%	N=33	34%	N=66	12%	N=23	8%	N=15	29%	N=57	100%	N=194
Storm drainage	12%	N=23	48%	N=95	19%	N=38	6%	N=12	15%	N=29	100%	N=197
Drinking water	27%	N=54	49%	N=97	15%	N=30	7%	N=13	2%	N=4	100%	N=198
Sewer services	19%	N=38	53%	N=104	11%	N=21	2%	N=4	15%	N=29	100%	N=196
Power (gas) utility	23%	N=45	54%	N=107	8%	N=16	3%	N=5	12%	N=24	100%	N=197
Utility billing	21%	N=41	54%	N=107	14%	N=28	4%	N=7	8%	N=15	100%	N=198
City parks	36%	N=71	45%	N=89	12%	N=23	1%	N=2	6%	N=12	100%	N=197
Recreation programs or classes	24%	N=47	36%	N=72	6%	N=11	2%	N=3	33%	N=65	100%	N=198
Recreation centers or facilities	28%	N=55	36%	N=70	5%	N=10	3%	N=6	28%	N=55	100%	N=196
Land use, planning and zoning	4%	N=7	31%	N=60	29%	N=57	22%	N=43	15%	N=29	100%	N=196
Code enforcement (weeds, abandoned buildings, etc.)	4%	N=7	30%	N=60	31%	N=61	14%	N=27	21%	N=42	100%	N=197
Animal control	9%	N=18	37%	N=74	16%	N=32	2%	N=4	35%	N=70	100%	N=198
Economic development	9%	N=17	38%	N=75	24%	N=47	10%	N=19	20%	N=40	100%	N=198
Health services	22%	N=44	39%	N=77	14%	N=27	3%	N=5	22%	N=43	100%	N=196

The National Citizen Survey™

Please rate the quality of each of the following services in Charlottesville:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Public library services	39%	N=77	36%	N=71	7%	N=14	0%	N=0	17%	N=34	100%	N=196
Public information services	16%	N=32	39%	N=76	14%	N=27	4%	N=8	27%	N=53	100%	N=196
Cable television	5%	N=9	19%	N=38	26%	N=51	23%	N=45	28%	N=55	100%	N=198
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	8%	N=16	35%	N=68	12%	N=23	3%	N=6	43%	N=84	100%	N=197
Preservation of natural areas such as open space, farmlands and greenbelts	12%	N=23	42%	N=84	25%	N=50	10%	N=19	11%	N=22	100%	N=198
City-sponsored special events	21%	N=41	45%	N=89	13%	N=25	4%	N=7	18%	N=35	100%	N=197
Overall customer service by Charlottesville employees (police, receptionists, planners, etc.)	23%	N=45	47%	N=92	18%	N=36	3%	N=5	10%	N=19	100%	N=197

Table 44: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The City of Charlottesville	19%	N=37	60%	N=119	17%	N=34	4%	N=8	1%	N=1	100%	N=199
The Federal Government	5%	N=10	36%	N=72	36%	N=72	15%	N=29	8%	N=16	100%	N=199

Table 45: Question 12

Please rate the following categories of Charlottesville government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Charlottesville	14%	N=25	38%	N=69	28%	N=52	14%	N=26	7%	N=12	100%	N=184
The overall direction that Charlottesville is taking	7%	N=13	41%	N=76	29%	N=54	20%	N=37	2%	N=4	100%	N=184
The job Charlottesville government does at welcoming citizen involvement	11%	N=20	41%	N=75	27%	N=49	11%	N=20	11%	N=20	100%	N=184
Overall confidence in Charlottesville government	9%	N=16	36%	N=66	30%	N=54	22%	N=40	4%	N=7	100%	N=183
Generally acting in the best interest of the community	10%	N=19	35%	N=65	30%	N=56	20%	N=36	4%	N=8	100%	N=184
Being honest	10%	N=19	34%	N=62	27%	N=49	16%	N=30	13%	N=24	100%	N=184
Treating all residents fairly	12%	N=22	30%	N=55	27%	N=50	21%	N=38	10%	N=19	100%	N=184

Table 46: Question 13

Please rate how important, if at all, you think it is for the Charlottesville community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Charlottesville	54%	N=100	32%	N=59	13%	N=24	1%	N=1	100%	N=184
Overall ease of getting to the places you usually have to visit	39%	N=71	46%	N=84	15%	N=28	0%	N=0	100%	N=183
Quality of overall natural environment in Charlottesville	39%	N=71	40%	N=73	20%	N=36	2%	N=4	100%	N=184
Overall "built environment" of Charlottesville (including overall design, buildings, parks and transportation systems)	42%	N=76	42%	N=76	16%	N=29	1%	N=2	100%	N=183
Health and wellness opportunities in Charlottesville	23%	N=41	41%	N=75	32%	N=58	4%	N=7	100%	N=181
Overall opportunities for education and enrichment	33%	N=60	42%	N=76	22%	N=41	3%	N=6	100%	N=183

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Please rate how important, if at all, you think it is for the Charlottesville community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall economic health of Charlottesville	52%	N=95	39%	N=72	6%	N=11	3%	N=5	100%	N=183
Sense of community	32%	N=59	43%	N=80	22%	N=40	3%	N=5	100%	N=184

Table 47: Question 14a

For each of the following, please indicate how much of a priority, if at all, each area should be to the City and to what extent, if at all, you believe the City is making progress towards meeting each area.	High priority		Moderate priority		Low priority		Not a priority		Total	
	%	N	%	N	%	N	%	N	%	N
Children arrive at Kindergarten healthy and ready to learn	62%	N=93	23%	N=34	9%	N=13	7%	N=10	100%	N=150
Children are successful in school and prepared for adult life	80%	N=119	13%	N=20	3%	N=5	3%	N=5	100%	N=149
All residents have safe and affordable housing	64%	N=98	25%	N=38	8%	N=12	3%	N=4	100%	N=152
Residents in crisis have their needs met	56%	N=84	37%	N=55	6%	N=9	1%	N=1	100%	N=149
Children have access to out-of-school activities	37%	N=54	42%	N=61	15%	N=22	6%	N=8	100%	N=145
Residents have employment that is stable and adequate to meet their needs	65%	N=96	28%	N=41	4%	N=6	3%	N=4	100%	N=147
Residents are treated fairly and equally regardless of race or any other factor	74%	N=110	20%	N=29	3%	N=5	3%	N=4	100%	N=148
Seniors live as independently as possible in safe affordable housing	47%	N=70	39%	N=58	9%	N=14	4%	N=6	100%	N=148
Residents are safe in the City of Charlottesville	79%	N=118	18%	N=27	3%	N=4	0%	N=0	100%	N=149
The City has a comprehensive transportation system (e.g., bikeways, trails, transit)	53%	N=79	31%	N=47	14%	N=21	2%	N=3	100%	N=150
Residents have access to health care services	54%	N=79	37%	N=54	7%	N=10	2%	N=3	100%	N=146
Homeless individuals are able to obtain shelter	41%	N=61	37%	N=55	14%	N=21	7%	N=11	100%	N=148
The City builds partnerships with Albemarle County, University of Virginia and other organizations	41%	N=61	36%	N=53	18%	N=27	4%	N=6	100%	N=147

Table 48: Question 14b

For each of the following, please indicate how much of a priority, if at all, each area should be to the City and to what extent, if at all, you believe the City is making progress towards meeting each area.	Significant progress		Some progress		Little progress		No progress		Total	
	%	N	%	N	%	N	%	N	%	N
Children arrive at Kindergarten healthy and ready to learn	8%	N=7	65%	N=55	20%	N=17	7%	N=6	100%	N=85
Children are successful in school and prepared for adult life	11%	N=9	65%	N=52	21%	N=17	3%	N=2	100%	N=80
All residents have safe and affordable housing	7%	N=6	41%	N=37	41%	N=37	12%	N=11	100%	N=91
Residents in crisis have their needs met	5%	N=4	56%	N=47	32%	N=27	7%	N=6	100%	N=84
Children have access to out-of-school activities	9%	N=7	67%	N=51	20%	N=15	4%	N=3	100%	N=76
Residents have employment that is stable and adequate to meet their needs	5%	N=4	50%	N=43	38%	N=33	7%	N=6	100%	N=86
Residents are treated fairly and equally regardless of race or any other factor	18%	N=15	49%	N=41	28%	N=23	5%	N=4	100%	N=83
Seniors live as independently as possible in safe affordable housing	3%	N=2	51%	N=38	33%	N=25	13%	N=10	100%	N=75
Residents are safe in the City of Charlottesville	13%	N=11	54%	N=45	24%	N=20	10%	N=8	100%	N=84
The City has a comprehensive transportation system (e.g., bikeways, trails, transit)	6%	N=5	50%	N=42	35%	N=29	10%	N=8	100%	N=84
Residents have access to health care services	15%	N=12	59%	N=47	19%	N=15	6%	N=5	100%	N=79
Homeless individuals are able to obtain shelter	19%	N=16	42%	N=35	26%	N=22	13%	N=11	100%	N=84

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For each of the following, please indicate how much of a priority, if at all, each area should be to the City and to what extent, if at all, you believe the City is making progress towards meeting each area.	Significant progress		Some progress		Little progress		No progress		Total	
	The City builds partnerships with Albemarle County, University of Virginia and other organizations	12%	N=10	60%	N=49	20%	N=16	7%	N=6	100%

Table 49: Question 15

Considering each of the areas of the City of Charlottesville's service delivery, please indicate whether you feel the City of Charlottesville should apply more funding, the same amount of funding or less funding toward each:	More funding		Same amount of funding		Less funding		Don't know		Total	
	Affordable Housing/Tax Relief & Grant Programs	42%	N=64	33%	N=50	18%	N=27	8%	N=12	100%
Arts and Culture Programs	15%	N=24	57%	N=89	23%	N=35	5%	N=7	100%	N=155
Capital Improvements	41%	N=62	44%	N=67	8%	N=12	7%	N=10	100%	N=151
Economic Development/Employment/Tourism	20%	N=31	53%	N=81	22%	N=34	5%	N=7	100%	N=153
Human Services and Juvenile Justice Programs	30%	N=46	54%	N=82	9%	N=14	7%	N=10	100%	N=152
Neighborhood Planning, Zoning and Codes Enforcement	23%	N=35	55%	N=84	18%	N=28	5%	N=7	100%	N=154
Parks and Recreation	28%	N=43	65%	N=100	5%	N=7	3%	N=4	100%	N=154
Public Safety, Courts, Jail and Detention Center	21%	N=32	64%	N=98	9%	N=14	6%	N=10	100%	N=154
Public Works	30%	N=45	64%	N=96	1%	N=2	5%	N=7	100%	N=150
Schools, Continuing Education and Libraries	52%	N=80	39%	N=59	7%	N=10	3%	N=4	100%	N=153
Transit - CAT and school transportation	33%	N=51	53%	N=82	10%	N=15	5%	N=7	100%	N=155

Table 50: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Recycle at home	4%	N=6	3%	N=5	5%	N=9	13%	N=21	75%	N=124	100%
Purchase goods or services from a business located in Charlottesville	0%	N=0	1%	N=2	16%	N=27	58%	N=97	24%	N=40	100%	N=166
Eat at least 5 portions of fruits and vegetables a day	1%	N=1	9%	N=15	33%	N=54	34%	N=57	23%	N=39	100%	N=166
Participate in moderate or vigorous physical activity	1%	N=1	7%	N=11	27%	N=45	37%	N=62	28%	N=47	100%	N=166
Read or watch local news (via television, paper, computer, etc.)	3%	N=5	8%	N=14	22%	N=36	25%	N=41	42%	N=70	100%	N=166
Vote in local elections	4%	N=7	1%	N=2	8%	N=14	16%	N=26	70%	N=117	100%	N=166

Table 51: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	28%	N=46
Very good	47%	N=77
Good	24%	N=39
Fair	1%	N=1
Poor	1%	N=2
Total	100%	N=165

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Table 52: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	3%	N=5
Somewhat positive	30%	N=49
Neutral	51%	N=83
Somewhat negative	14%	N=23
Very negative	2%	N=4
Total	100%	N=164

Table 53: Question D4

What is your employment status?	Percent	Number
Working full time for pay	65%	N=107
Working part time for pay	12%	N=20
Unemployed, looking for paid work	2%	N=4
Unemployed, not looking for paid work	3%	N=5
Fully retired	17%	N=28
Total	100%	N=164

Table 54: Question D5

Do you work inside the boundaries of Charlottesville?	Percent	Number
Yes, outside the home	56%	N=92
Yes, from home	18%	N=29
No	26%	N=43
Total	100%	N=164

Table 55: Question D6

How many years have you lived in Charlottesville?	Percent	Number
Less than 2 years	14%	N=23
2 to 5 years	17%	N=29
6 to 10 years	19%	N=32
11 to 20 years	22%	N=36
More than 20 years	28%	N=46
Total	100%	N=166

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Table 56: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	73%	N=122
Building with two or more homes (duplex, townhome, apartment or condominium)	23%	N=38
Mobile home	1%	N=1
Other	3%	N=5
Total	100%	N=166

Table 57: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	28%	N=46
Owned	72%	N=120
Total	100%	N=166

Table 58: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=2
\$300 to \$599 per month	10%	N=16
\$600 to \$999 per month	16%	N=26
\$1,000 to \$1,499 per month	33%	N=53
\$1,500 to \$2,499 per month	27%	N=43
\$2,500 or more per month	13%	N=21
Total	100%	N=161

Table 59: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	64%	N=107
Yes	36%	N=60
Total	100%	N=167

Table 60: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	78%	N=129
Yes	22%	N=37
Total	100%	N=166

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Table 61: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	5%	N=8
\$25,000 to \$49,999	13%	N=21
\$50,000 to \$99,999	27%	N=43
\$100,000 to \$149,999	29%	N=46
\$150,000 or more	26%	N=42
Total	100%	N=160

Table 62: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	98%	N=162
Yes, I consider myself to be Spanish, Hispanic or Latino	2%	N=4
Total	100%	N=166

Table 63: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=3
Asian, Asian Indian or Pacific Islander	3%	N=5
Black or African American	3%	N=5
White	93%	N=154
Other	2%	N=4

Total may exceed 100% as respondents could select more than one option.

Table 64: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=4
25 to 34 years	19%	N=32
35 to 44 years	26%	N=43
45 to 54 years	20%	N=34
55 to 64 years	17%	N=29
65 to 74 years	13%	N=21
75 years or older	2%	N=3
Total	100%	N=166

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Table 65: Question D16

What is your sex?	Percent	Number
Female	62%	N=104
Male	38%	N=63
Total	100%	N=167

Table 66: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	76%	N=126
Land line	11%	N=18
Both	13%	N=22
Total	100%	N=166