

**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

## Charlottesville, VA

Comparisons by Geographic Subgroups

2016



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# Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by neighborhood groupings.

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between areas are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for this report is generally no greater than plus or minus five percentage points around any given percent reported for the entire sample (368 completed surveys). For each neighborhood group, the margin of error rises to approximately plus or minus 16 percentage points since sample sizes were approximately 63 for Greenbrier, Barracks/Rugby and Meadows, 50 for JPA, Fry’s Springs and Johnson Village, 37 for Venable, Lewis Mountain and Barracks Road, 42 for Rose Hill, 10<sup>th</sup> and Page, Starr Hill and Fifeville, 98 for North Downtown, Locust Grove and Martha Jefferson and 78 for Ridge, Belmont and Woolen Mills. Notable differences between areas included the following:

- Within the Pillar of Community Characteristics, residents of Venable, Lewis Mountain and Barracks Road tended to give higher ratings to several aspects of Mobility, including ease of travel by public transportation in Charlottesville, than residents living in other Charlottesville neighborhoods. Where statistically significant differences occurred, residents of Rose Hill, 10<sup>th</sup> and Page, Starr Hill and Fifeville tended to give lower ratings to aspects of General Community Characteristics, Safety, Natural Environment, Recreation and Wellness, Education and Enrichment and Community Engagement than most of their counterparts in other neighborhood groupings. It is also interesting to note that residents of North Downtown, Locust Grove and Martha Jefferson tended to give higher ratings to several aspects of Economy, including the overall economic health of Charlottesville, Charlottesville as a place to work, the vibrancy of the downtown/commercial area and the overall quality of business and service establishments in Charlottesville, while their counterparts in JPA, Fry’s Springs and Johnson Village tended to give lower ratings to these aspects.
- Within the Pillar of Governance, residents of JPA, Fry’s Springs and Johnson Village and residents of Rose Hill, 10<sup>th</sup> and Page, Starr Hill and Fifeville tended to give lower ratings to aspects of Economy, Mobility and General Governance, while their counterparts in Venable, Lewis Mountain and Barracks Road tended to give higher ratings within these facets. Within Natural Environment, residents of North Downtown, Locust Grove and Martha Jefferson gave higher ratings to yard waste pick-up services than their counterparts in other neighborhood groupings. The job Charlottesville does at preserving natural areas such as open space, farmlands and greenbelts was rated higher by residents of Venable, Lewis Mountain and Barracks Road than residents of other neighborhoods in Charlottesville.
- Where differences occurred, residents of JPA, Fry’s Springs and Johnson Village tended to report lower rates of participation in most aspects of Community Engagement, while their counterparts in Venable, Lewis Mountain and Barracks Road tended to participate at higher rates. Residents of Rose Hill, 10<sup>th</sup> and Page, Starr Hill and Fifeville were less likely than residents of other neighborhoods to recommend living in Charlottesville to someone who asks. Finally, ratings for the sense of community in Charlottesville were higher in North Downtown, Locust Grove and Martha Jefferson than in other neighborhood groupings.
- When asked about the City’s progress toward meeting various priority areas, residents of Rose Hill, 10<sup>th</sup> and Page, Starr Hill and Fifeville tended to give lower ratings than residents of Greenbrier, Barracks/Rugby and Meadows and Venable, Lewis Mountain and Barracks Road.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
The overall quality of life in Charlottesville	87%	79%	93%	63%	92%	83%	82%
Overall image or reputation of Charlottesville	90%	77%	91%	71%	95%	82%	83%
Charlottesville as a place to live	83%	84%	89%	71%	95%	87%	84%
Your neighborhood as a place to live	88%	85%	79%	60%	92%	77%	79%
Charlottesville as a place to raise children	89%	74%	80%	76%	95%	81%	82%
Charlottesville as a place to retire	78%	70%	77%	68%	86%	72%	74%
Overall appearance of Charlottesville	93%	78%	91%	61%	91%	82%	81%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Overall feeling of safety in Charlottesville	85%	71%	68%	42%	84%	77%	69%
In your neighborhood during the day	100%	98%	98%	63%	98%	91%	90%
In Charlottesville's downtown/commercial area during the day	94%	84%	97%	69%	92%	93%	87%

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Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Overall ease of getting to the places you usually have to visit	76%	63%	72%	41%	72%	64%	63%
Traffic flow on major streets	31%	24%	34%	19%	32%	32%	28%
Ease of public parking	23%	17%	32%	27%	29%	24%	25%
Ease of travel by car in Charlottesville	54%	34%	44%	39%	41%	40%	41%
Ease of travel by public transportation in Charlottesville	38%	42%	68%	32%	43%	25%	41%
Ease of travel by bicycle in Charlottesville	43%	25%	63%	37%	42%	36%	41%
Ease of walking in Charlottesville	59%	60%	75%	69%	77%	70%	69%
Availability of paths and walking trails	68%	64%	84%	52%	74%	70%	68%

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Quality of overall natural environment in Charlottesville	89%	81%	89%	67%	92%	84%	83%
Air quality	83%	81%	96%	81%	89%	85%	86%
Cleanliness of Charlottesville	92%	69%	80%	57%	86%	73%	74%

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Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Overall "built environment" of Charlottesville (including overall design, buildings, parks and transportation systems)	75%	43%	73%	51%	64%	52%	58%
Public places where people want to spend time	80%	82%	90%	68%	87%	75%	80%
Variety of housing options	49%	38%	74%	21%	36%	45%	43%
Availability of affordable quality housing	34%	28%	43%	10%	23%	32%	27%
Overall quality of new development in Charlottesville	75%	50%	60%	45%	54%	35%	51%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Overall economic health of Charlottesville	75%	54%	74%	49%	84%	59%	64%
Charlottesville as a place to work	71%	53%	60%	41%	80%	60%	59%
Charlottesville as a place to visit	81%	84%	72%	83%	97%	88%	84%
Employment opportunities	58%	47%	80%	25%	50%	44%	49%
Shopping opportunities	65%	73%	69%	61%	86%	72%	71%
Cost of living in Charlottesville	24%	34%	42%	22%	31%	31%	31%
Overall quality of business and service establishments in Charlottesville	68%	62%	81%	50%	90%	77%	70%
Vibrant downtown/commercial area	86%	71%	86%	60%	92%	79%	78%

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Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Health and wellness opportunities in Charlottesville	90%	84%	97%	73%	92%	77%	84%
Fitness opportunities (including exercise classes and paths or trails, etc.)	78%	66%	95%	56%	92%	79%	77%
Recreational opportunities	74%	72%	91%	57%	86%	84%	77%
Availability of affordable quality food	69%	76%	91%	58%	82%	76%	75%
Availability of affordable quality health care	67%	72%	89%	66%	82%	77%	75%
Availability of preventive health services	71%	70%	88%	70%	83%	79%	76%
Availability of affordable quality mental health care	55%	53%	85%	41%	57%	42%	53%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Overall opportunities for education and enrichment	87%	82%	96%	78%	92%	74%	84%
Availability of affordable quality child care/preschool	53%	39%	54%	51%	58%	46%	49%
K-12 education	82%	59%	92%	48%	81%	74%	70%
Adult educational opportunities	86%	66%	93%	62%	87%	62%	74%
Opportunities to attend cultural/arts/music activities	89%	92%	90%	63%	90%	73%	82%

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Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Opportunities to participate in social events and activities	72%	76%	91%	54%	92%	76%	76%
Opportunities to volunteer	84%	81%	86%	75%	92%	83%	83%
Opportunities to participate in community matters	77%	74%	88%	57%	85%	67%	73%
Openness and acceptance of the community toward people of diverse backgrounds	66%	54%	75%	43%	71%	56%	59%
Neighborliness of residents in Charlottesville	61%	53%	67%	50%	82%	74%	64%

Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
The City of Charlottesville	81%	65%	86%	49%	89%	79%	73%
The value of services for the taxes paid to Charlottesville	59%	39%	74%	40%	62%	56%	54%
The overall direction that Charlottesville is taking	66%	56%	75%	43%	61%	64%	60%
The job Charlottesville government does at welcoming citizen involvement	64%	58%	75%	40%	56%	39%	54%
Overall confidence in Charlottesville government	68%	49%	78%	40%	60%	57%	58%
Generally acting in the best interest of the community	70%	43%	78%	47%	53%	53%	57%
Being honest	72%	43%	69%	50%	60%	44%	55%
Treating all residents fairly	57%	57%	56%	40%	51%	47%	51%

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Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Overall customer service by Charlottesville employees (police, receptionists, planners, etc.)	82%	67%	71%	52%	88%	77%	71%
The Federal Government	46%	39%	81%	32%	46%	38%	46%

Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Police/Sheriff services	85%	81%	87%	55%	94%	86%	79%
Fire services	96%	94%	90%	83%	98%	94%	92%
Ambulance or emergency medical services	95%	92%	91%	83%	95%	91%	90%
Crime prevention	70%	60%	65%	36%	83%	77%	63%
Fire prevention and education	82%	78%	76%	73%	88%	81%	79%
Animal control	79%	47%	83%	68%	86%	45%	65%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	73%	67%	64%	53%	65%	54%	61%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Traffic enforcement	61%	46%	68%	53%	61%	59%	57%
Street repair	58%	38%	56%	29%	59%	45%	46%
Street cleaning	71%	47%	62%	33%	61%	57%	54%
Street lighting	71%	51%	52%	43%	59%	59%	55%
Snow removal	67%	43%	54%	32%	61%	46%	49%
Sidewalk maintenance	64%	41%	61%	30%	59%	47%	48%



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Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Traffic signal timing	44%	35%	49%	28%	48%	40%	40%
Bus or transit services	58%	55%	79%	55%	63%	55%	60%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Garbage collection	87%	77%	80%	60%	84%	79%	77%
Recycling	89%	75%	59%	62%	93%	81%	75%
Yard waste pick-up	62%	63%	68%	52%	87%	43%	60%
Drinking water	82%	61%	81%	62%	80%	66%	71%
Preservation of natural areas such as open space, farmlands and greenbelts	60%	57%	88%	58%	62%	57%	64%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Storm drainage	74%	53%	62%	66%	69%	60%	63%
Sewer services	88%	61%	85%	75%	89%	74%	77%
Power (gas) utility	84%	76%	91%	84%	92%	74%	83%
Utility billing	78%	68%	77%	80%	81%	68%	75%
Land use, planning and zoning	59%	41%	65%	39%	39%	41%	46%
Code enforcement (weeds, abandoned buildings, etc.)	52%	48%	67%	37%	39%	45%	47%
Cable television	60%	29%	55%	40%	43%	28%	41%

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Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Economic development	62%	52%	84%	45%	70%	58%	61%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
City parks	87%	83%	95%	72%	90%	74%	83%
Recreation programs or classes	86%	78%	89%	63%	96%	75%	80%
Recreation centers or facilities	82%	82%	95%	72%	92%	83%	84%
Health services	80%	80%	91%	80%	84%	78%	82%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Public library services	89%	80%	87%	81%	93%	86%	85%
City-sponsored special events	72%	77%	84%	59%	86%	69%	73%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Public information services	77%	68%	95%	72%	88%	68%	77%

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Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Sense of community	66%	57%	68%	50%	84%	55%	62%
Recommend living in Charlottesville to someone who asks	89%	84%	91%	67%	94%	91%	85%
Remain in Charlottesville for the next five years	77%	67%	47%	58%	77%	83%	67%
Contacted the City of Charlottesville (in-person, phone, email or web) for help or information	49%	49%	39%	51%	44%	59%	49%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Was NOT the victim of a crime	80%	83%	95%	80%	93%	87%	86%
Did NOT report a crime	72%	89%	84%	60%	87%	79%	78%
Stocked supplies in preparation for an emergency	38%	35%	40%	34%	26%	44%	36%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Walked or biked instead of driving	74%	70%	82%	86%	87%	82%	80%
Carpooled with other adults or children instead of driving alone	58%	55%	71%	57%	47%	48%	56%
Used bus, rail, subway or other public transportation instead of driving	32%	45%	70%	43%	40%	46%	47%

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Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Recycle at home	81%	86%	93%	79%	90%	98%	88%
Made efforts to make your home more energy efficient	69%	68%	72%	56%	56%	65%	64%
Made efforts to conserve water	76%	83%	89%	78%	82%	78%	81%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
NOT under housing cost stress	75%	59%	59%	46%	79%	59%	61%
Did NOT observe a code violation	53%	79%	44%	41%	50%	49%	53%

Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Purchase goods or services from a business located in Charlottesville	99%	95%	100%	86%	96%	99%	96%
Economy will have positive impact on income	29%	19%	41%	18%	22%	30%	26%
Work in Charlottesville	56%	68%	65%	79%	68%	57%	66%

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Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Used Charlottesville recreation centers or their services	74%	67%	67%	64%	62%	57%	65%
Visited a neighborhood park or City park	90%	82%	87%	86%	85%	89%	86%
Eat at least 5 portions of fruits and vegetables a day	91%	91%	90%	84%	80%	88%	87%
Participate in moderate or vigorous physical activity	90%	96%	92%	84%	85%	85%	89%
Reported being in "very good" or "excellent" health	68%	89%	79%	61%	77%	73%	75%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Used Charlottesville public libraries or their services	66%	46%	69%	66%	63%	55%	60%
Attended a City-sponsored event	71%	70%	85%	68%	76%	70%	73%

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Campaigned or advocated for an issue, cause or candidate	32%	18%	49%	21%	23%	37%	29%
Contacted Charlottesville elected officials (in-person, phone, email or web) to express your opinion	29%	22%	22%	24%	20%	19%	22%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Volunteered your time to some group/activity in Charlottesville	61%	56%	71%	61%	48%	51%	58%
Participated in a club	56%	36%	63%	41%	43%	29%	43%
Talked to or visited with your immediate neighbors	93%	77%	89%	90%	90%	91%	88%
Done a favor for a neighbor	96%	67%	86%	80%	82%	83%	81%
Attended a local public meeting	31%	12%	12%	25%	25%	20%	20%
Watched (online or on television) a local public meeting	26%	22%	24%	29%	26%	20%	24%
Read or watch local news (via television, paper, computer, etc.)	80%	66%	68%	71%	64%	63%	68%
Vote in local elections	78%	68%	80%	78%	84%	88%	79%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Overall feeling of safety in Charlottesville	90%	91%	79%	77%	83%	88%	85%
Overall ease of getting to the places you usually have to visit	87%	86%	91%	73%	85%	74%	82%
Quality of overall natural environment in Charlottesville	79%	69%	71%	76%	82%	86%	77%
Overall "built environment" of Charlottesville (including overall design, buildings, parks and transportation systems)	71%	76%	88%	67%	89%	73%	77%
Health and wellness opportunities in Charlottesville	74%	71%	69%	66%	72%	67%	70%
Overall opportunities for education and enrichment	66%	76%	71%	72%	69%	76%	72%

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Percent rating positively (e.g., essential/very important)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Overall economic health of Charlottesville	76%	88%	83%	87%	83%	80%	84%
Sense of community	63%	71%	55%	75%	80%	83%	72%

Table 29: Priority Areas

For each of the following, please indicate how much of a priority, if at all, each area should be to the City and to what extent, if at all, you believe the City is making progress towards meeting each area. (Percent rating as "high" or "moderate" priority).	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Children arrive at Kindergarten healthy and ready to learn	88%	84%	94%	87%	83%	91%	88%
Children are successful in school and prepared for adult life	98%	92%	96%	91%	99%	97%	95%
All residents have safe and affordable housing	87%	87%	95%	87%	91%	90%	90%
Residents in crisis have their needs met	89%	81%	95%	86%	96%	86%	89%
Children have access to out-of-school activities	79%	74%	95%	82%	83%	86%	83%
Residents have employment that is stable and adequate to meet their needs	87%	90%	99%	98%	91%	91%	93%
Residents are treated fairly and equally regardless of race or any other factor	96%	96%	95%	83%	96%	97%	94%
Seniors live as independently as possible in safe affordable housing	82%	87%	91%	81%	84%	87%	85%
Residents are safe in the City of Charlottesville	98%	96%	100%	88%	96%	95%	95%
The City has a comprehensive transportation system (e.g., bikeways, trails, transit)	78%	89%	95%	79%	96%	92%	89%
Residents have access to health care services	94%	92%	96%	77%	85%	91%	89%
Homeless individuals are able to obtain shelter	87%	70%	97%	81%	80%	86%	83%
The City builds partnerships with Albemarle County, University of Virginia and other organizations	86%	81%	85%	64%	79%	79%	78%

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Table 30: Progress Toward Priority Areas

For each of the following, please indicate how much of a priority, if at all, each area should be to the City and to what extent, if at all, you believe the City is making progress towards meeting each area. (Percent rating as "significant" or "some" progress).	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Children arrive at Kindergarten healthy and ready to learn	88%	98%	95%	55%	84%	68%	80%
Children are successful in school and prepared for adult life	86%	78%	91%	47%	80%	73%	74%
All residents have safe and affordable housing	63%	42%	42%	40%	40%	44%	44%
Residents in crisis have their needs met	73%	65%	80%	62%	74%	76%	71%
Children have access to out-of-school activities	89%	66%	86%	47%	81%	70%	71%
Residents have employment that is stable and adequate to meet their needs	63%	53%	87%	24%	50%	60%	55%
Residents are treated fairly and equally regardless of race or any other factor	86%	79%	67%	41%	80%	74%	70%
Seniors live as independently as possible in safe affordable housing	70%	55%	83%	29%	62%	58%	57%
Residents are safe in the City of Charlottesville	97%	99%	85%	70%	74%	82%	84%
The City has a comprehensive transportation system (e.g., bikeways, trails, transit)	87%	66%	60%	74%	75%	68%	71%
Residents have access to health care services	94%	85%	79%	71%	82%	80%	81%
Homeless individuals are able to obtain shelter	55%	52%	65%	42%	65%	53%	54%
The City builds partnerships with Albemarle County, University of Virginia and other organizations	71%	86%	81%	75%	76%	56%	74%

Table 31: Service Delivery Funding

Considering each of the areas of the City of Charlottesville's service delivery, please indicate whether you feel the City of Charlottesville should apply more funding, the same amount of funding or less funding toward each: (Percent rating more funding).	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Affordable Housing/Tax Relief & Grant Programs	38%	53%	69%	42%	53%	45%	50%
Arts and Culture Programs	22%	12%	15%	34%	29%	19%	21%
Capital Improvements	22%	16%	36%	39%	39%	26%	29%
Economic Development/Employment/Tourism	36%	29%	28%	60%	41%	31%	37%



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Considering each of the areas of the City of Charlottesville's service delivery, please indicate whether you feel the City of Charlottesville should apply more funding, the same amount of funding or less funding toward each: (Percent rating more funding).	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
Human Services and Juvenile Justice Programs	31%	32%	33%	31%	26%	35%	32%
Neighborhood Planning, Zoning and Codes Enforcement	13%	7%	40%	19%	16%	15%	18%
Parks and Recreation	19%	24%	42%	45%	28%	32%	32%
Public Safety, Courts, Jail and Detention Center	14%	21%	19%	25%	32%	24%	23%
Public Works	20%	19%	34%	31%	35%	41%	30%
Schools, Continuing Education and Libraries	48%	47%	74%	69%	59%	54%	59%
Transit - CAT and school transportation	23%	32%	35%	44%	39%	29%	34%