



THE NCSTM
The National Citizen SurveyTM

Charlottesville, VA

Comparisons by Demographic Subgroups

2016



NRC

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Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by gender, age, race/ethnicity (white alone, not Hispanic or Hispanic and/or other race), housing tenure (rent or own) and housing type (attached or detached unit).

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for this report is generally no greater than plus or minus five percentage points around any given percent reported for the entire sample (368 completed surveys). For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Notable differences between demographic subgroups included the following:

- Where differences in opinion were observed, survey respondents who were 18-34 years old tended to give somewhat higher ratings than their 35-54 year old counterparts across almost every facet of Community Characteristics. These 18-34 year old residents gave higher ratings to aspects including the overall quality of life in Charlottesville, the overall quality of the natural environment, overall opportunities for education and enrichment and overall health and wellness opportunities in Charlottesville. Where statistically significant differences occurred, residents who reported living in detached homes tended to give higher ratings to aspects of Community Characteristics than did their counterparts living in attached homes. However, there were a few exceptions: participants residing in attached units gave higher ratings to the availability of affordable quality housing, ease of travel by public transportation and ease of travel by bicycle.
- Where differences occurred, male survey respondents were more likely to give high ratings to aspects of Governance than their female counterparts. Residents aged 35 or older tended to give lower ratings than their younger counterparts to aspects of General Governance, including the job the City does at treating all residents fairly and the overall direction of the City. Where statistically significant differences occurred, survey takers who own their homes tended to give higher ratings to aspects of Governance than renters; but, renters gave higher ratings to the overall direction that Charlottesville is taking.
- Within the pillar of Participation, residents who reported living in detached homes tended to report higher rates of participation than their counterparts who reported living in attached homes. However, participants living in detached homes reported lower participation rates than their counterparts for walking or biking instead of driving and using bus, rail, subway or other public transportation instead of driving. Where differences occurred, non-white residents tended to report lower rates of participation in the facets of Recreation and Wellness, Economy, Built Environment and Natural Environment. However, it is noteworthy that non-white residents did report higher rates of contacting the City of Charlottesville for help or information and watching a local public meeting.
- Non-white citizens of Charlottesville were more likely to support an increase in funding to various aspects of City service delivery than were white residents. Non-white residents tended to show more support for increasing funding to City services including public works, parks and recreation and affordable housing/tax relief & grant programs.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
The overall quality of life in Charlottesville	90%	70%	78%	80%	84%	86%	75%	76%	90%	84%	79%	82%
Overall image or reputation of Charlottesville	90%	72%	79%	83%	84%	86%	77%	79%	90%	86%	79%	83%
Charlottesville as a place to live	91%	74%	82%	84%	85%	87%	81%	80%	92%	88%	81%	84%
Your neighborhood as a place to live	82%	72%	80%	81%	76%	80%	79%	73%	88%	86%	72%	79%
Charlottesville as a place to raise children	87%	70%	84%	83%	79%	81%	84%	74%	93%	88%	73%	82%
Charlottesville as a place to retire	80%	65%	72%	78%	70%	71%	80%	71%	79%	77%	70%	74%
Overall appearance of Charlottesville	89%	74%	74%	81%	82%	85%	74%	78%	85%	82%	79%	81%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall feeling of safety in Charlottesville	72%	65%	69%	66%	74%	70%	69%	64%	77%	75%	63%	69%
In your neighborhood during the day	94%	82%	92%	91%	90%	93%	85%	87%	94%	92%	88%	90%
In Charlottesville's downtown/commercial area during the day	91%	78%	89%	86%	89%	90%	81%	85%	90%	89%	85%	87%

Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall ease of getting to the places you usually have to visit	64%	57%	66%	61%	64%	64%	61%	61%	65%	61%	65%	63%
Traffic flow on major streets	22%	29%	36%	21%	34%	27%	26%	25%	31%	29%	26%	28%
Ease of public parking	26%	25%	20%	23%	27%	19%	38%	23%	27%	25%	24%	25%
Ease of travel by car in Charlottesville	40%	41%	42%	41%	41%	39%	44%	37%	47%	40%	42%	41%
Ease of travel by public transportation in Charlottesville	42%	37%	42%	42%	40%	39%	47%	47%	31%	26%	54%	41%
Ease of travel by bicycle in Charlottesville	44%	36%	39%	40%	42%	38%	46%	47%	33%	32%	52%	41%
Ease of walking in Charlottesville	74%	63%	65%	66%	72%	66%	74%	65%	75%	71%	66%	69%
Availability of paths and walking trails	73%	58%	68%	67%	69%	69%	65%	70%	66%	65%	71%	68%

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Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Quality of overall natural environment in Charlottesville	91%	72%	77%	81%	84%	85%	79%	80%	88%	84%	81%	83%
Air quality	93%	77%	82%	86%	87%	87%	84%	83%	90%	88%	83%	86%
Cleanliness of Charlottesville	81%	67%	69%	75%	74%	78%	67%	69%	82%	75%	73%	74%

Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall "built environment" of Charlottesville (including overall design, buildings, parks and transportation systems)	63%	47%	56%	57%	58%	56%	61%	55%	61%	55%	60%	58%
Public places where people want to spend time	90%	72%	69%	79%	81%	83%	73%	78%	84%	81%	79%	80%
Variety of housing options	53%	33%	29%	44%	42%	44%	40%	46%	38%	41%	45%	43%
Availability of affordable quality housing	34%	23%	18%	25%	30%	23%	36%	32%	19%	22%	33%	27%
Overall quality of new development in Charlottesville	61%	39%	45%	53%	49%	48%	58%	52%	50%	46%	57%	51%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall economic health of Charlottesville	69%	55%	64%	58%	71%	65%	63%	60%	70%	66%	62%	64%
Charlottesville as a place to work	55%	58%	68%	61%	58%	65%	47%	57%	62%	60%	58%	59%
Charlottesville as a place to visit	84%	79%	90%	84%	83%	87%	79%	79%	91%	87%	80%	84%
Employment opportunities	58%	36%	43%	51%	46%	48%	49%	53%	43%	46%	52%	49%
Shopping opportunities	74%	70%	65%	63%	80%	77%	57%	70%	72%	69%	72%	71%
Cost of living in Charlottesville	40%	14%	29%	29%	32%	27%	37%	30%	31%	32%	29%	31%
Overall quality of business and service establishments in Charlottesville	77%	64%	62%	67%	74%	76%	58%	66%	77%	72%	68%	70%
Vibrant downtown/commercial area	90%	68%	62%	79%	77%	81%	72%	77%	80%	77%	78%	78%

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Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Health and wellness opportunities in Charlottesville	90%	74%	83%	84%	84%	86%	80%	81%	88%	86%	82%	84%
Fitness opportunities (including exercise classes and paths or trails, etc.)	82%	70%	73%	76%	78%	80%	71%	73%	83%	80%	73%	77%
Recreational opportunities	81%	70%	74%	79%	74%	81%	67%	73%	82%	81%	72%	77%
Availability of affordable quality food	84%	58%	74%	72%	80%	78%	71%	74%	78%	75%	75%	75%
Availability of affordable quality health care	82%	71%	67%	73%	79%	76%	74%	75%	76%	75%	77%	75%
Availability of preventive health services	83%	69%	74%	77%	76%	79%	73%	71%	84%	84%	68%	76%
Availability of affordable quality mental health care	60%	41%	53%	49%	60%	59%	44%	46%	63%	51%	57%	53%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall opportunities for education and enrichment	92%	71%	81%	81%	88%	88%	77%	81%	89%	86%	81%	84%
Availability of affordable quality child care/preschool	59%	34%	56%	46%	52%	39%	66%	50%	49%	43%	58%	49%
K-12 education	66%	66%	81%	64%	77%	76%	59%	67%	73%	70%	70%	70%
Adult educational opportunities	74%	69%	80%	76%	71%	76%	71%	68%	83%	79%	67%	74%
Opportunities to attend cultural/arts/music activities	86%	78%	78%	81%	83%	85%	77%	81%	85%	80%	85%	82%

Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Opportunities to participate in social events and activities	80%	71%	70%	74%	79%	80%	66%	75%	78%	77%	75%	76%
Opportunities to volunteer	85%	78%	83%	87%	77%	85%	78%	77%	91%	87%	77%	83%
Opportunities to participate in community matters	76%	69%	72%	73%	74%	75%	72%	67%	82%	76%	70%	73%
Openness and acceptance of the community toward people of diverse backgrounds	66%	46%	59%	53%	67%	66%	45%	58%	62%	59%	60%	59%
Neighborliness of residents in Charlottesville	68%	57%	59%	60%	68%	65%	60%	59%	71%	71%	56%	64%

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Table 10: Governance - General

	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)												
The City of Charlottesville	80%	63%	71%	75%	72%	75%	72%	69%	80%	78%	68%	73%
The value of services for the taxes paid to Charlottesville	55%	52%	52%	53%	55%	56%	48%	49%	59%	56%	51%	54%
The overall direction that Charlottesville is taking	77%	46%	40%	59%	62%	60%	60%	67%	52%	56%	65%	60%
The job Charlottesville government does at welcoming citizen involvement	60%	41%	55%	54%	54%	57%	47%	51%	58%	52%	56%	54%
Overall confidence in Charlottesville government	71%	49%	39%	59%	58%	60%	53%	61%	54%	55%	60%	58%
Generally acting in the best interest of the community	64%	50%	49%	56%	58%	54%	62%	61%	52%	52%	62%	57%
Being honest	58%	51%	52%	50%	60%	59%	46%	51%	60%	51%	59%	55%
Treating all residents fairly	61%	39%	43%	46%	57%	56%	42%	51%	51%	46%	56%	51%
Overall customer service by Charlottesville employees (police, receptionists, planners, etc.)	77%	59%	71%	70%	71%	76%	59%	66%	78%	73%	68%	71%
The Federal Government	44%	49%	46%	49%	44%	46%	47%	46%	46%	43%	50%	46%

Table 11: Governance - Safety

	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)												
Police/Sheriff services	80%	71%	85%	79%	79%	83%	71%	77%	83%	80%	79%	79%
Fire services	90%	91%	95%	93%	91%	93%	89%	90%	94%	92%	92%	92%
Ambulance or emergency medical services	90%	85%	95%	90%	91%	92%	87%	88%	93%	90%	91%	90%
Crime prevention	63%	56%	70%	57%	69%	68%	52%	61%	66%	66%	60%	63%
Fire prevention and education	75%	74%	87%	78%	79%	78%	79%	71%	88%	87%	70%	79%
Animal control	66%	65%	64%	63%	67%	65%	66%	61%	71%	66%	63%	65%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	61%	57%	65%	57%	64%	60%	61%	57%	67%	59%	63%	61%

Table 12: Governance - Mobility

	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)												
Traffic enforcement	62%	49%	55%	59%	53%	56%	57%	58%	56%	56%	58%	57%
Street repair	49%	40%	45%	45%	47%	45%	48%	47%	44%	46%	45%	46%
Street cleaning	56%	56%	46%	55%	52%	51%	58%	53%	54%	55%	51%	54%

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Percent rating positively (e.g., excellent/good)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Street lighting	53%	58%	55%	46%	64%	55%	53%	52%	58%	60%	48%	55%
Snow removal	46%	47%	53%	43%	55%	48%	49%	45%	53%	51%	45%	49%
Sidewalk maintenance	59%	34%	40%	46%	51%	46%	55%	47%	51%	46%	51%	48%
Traffic signal timing	45%	34%	34%	36%	44%	40%	38%	42%	36%	35%	45%	40%
Bus or transit services	56%	56%	71%	63%	56%	57%	66%	61%	57%	55%	64%	60%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Garbage collection	76%	71%	87%	78%	77%	78%	74%	74%	81%	80%	73%	77%
Recycling	71%	73%	87%	73%	78%	77%	73%	68%	85%	84%	63%	75%
Yard waste pick-up	57%	57%	68%	60%	59%	58%	62%	48%	71%	61%	56%	60%
Drinking water	73%	66%	69%	68%	73%	69%	74%	63%	81%	74%	66%	71%
Preservation of natural areas such as open space, farmlands and greenbelts	81%	44%	52%	65%	63%	64%	64%	66%	61%	63%	64%	64%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Storm drainage	64%	64%	58%	55%	70%	65%	58%	53%	74%	68%	55%	63%
Sewer services	80%	73%	75%	78%	75%	75%	80%	67%	89%	84%	66%	77%
Power (gas) utility	82%	82%	84%	82%	83%	80%	89%	75%	93%	85%	79%	83%
Utility billing	75%	69%	79%	76%	72%	74%	75%	66%	86%	76%	72%	75%
Land use, planning and zoning	56%	32%	41%	44%	48%	48%	40%	46%	46%	42%	51%	46%
Code enforcement (weeds, abandoned buildings, etc.)	52%	44%	43%	43%	51%	46%	49%	39%	58%	50%	43%	47%
Cable television	47%	29%	42%	39%	45%	43%	35%	45%	36%	33%	50%	41%

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Economic development	67%	53%	58%	58%	63%	60%	64%	64%	57%	58%	63%	61%

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Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
City parks	83%	80%	84%	82%	83%	84%	80%	78%	89%	84%	81%	83%
Recreation programs or classes	88%	67%	80%	75%	85%	82%	75%	76%	86%	82%	77%	80%
Recreation centers or facilities	88%	74%	84%	78%	89%	88%	74%	80%	90%	84%	84%	84%
Health services	85%	72%	85%	80%	83%	81%	84%	80%	85%	81%	82%	82%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Public library services	83%	84%	92%	86%	85%	88%	80%	80%	92%	90%	80%	85%
City-sponsored special events	82%	62%	67%	73%	74%	75%	68%	69%	79%	72%	74%	73%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Public information services	80%	71%	74%	75%	79%	79%	71%	74%	81%	77%	76%	77%

Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Sense of community	69%	55%	58%	66%	60%	62%	64%	57%	72%	67%	58%	62%
Recommend living in Charlottesville to someone who asks	90%	76%	85%	84%	87%	88%	80%	82%	90%	88%	82%	85%
Remain in Charlottesville for the next five years	56%	74%	87%	68%	67%	72%	56%	54%	88%	85%	48%	67%
Contacted the City of Charlottesville (in-person, phone, email or web) for help or information	46%	53%	54%	55%	44%	46%	59%	37%	66%	58%	40%	49%

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Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Was NOT the victim of a crime	88%	86%	84%	88%	84%	87%	84%	84%	90%	88%	84%	86%
Did NOT report a crime	78%	78%	79%	79%	77%	79%	76%	80%	76%	81%	75%	78%
Stocked supplies in preparation for an emergency	38%	27%	43%	39%	34%	36%	38%	40%	30%	37%	35%	36%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Walked or biked instead of driving	86%	80%	63%	80%	80%	82%	75%	85%	72%	74%	86%	80%
Carpooled with other adults or children instead of driving alone	68%	56%	31%	60%	51%	57%	55%	61%	48%	55%	56%	56%
Used bus, rail, subway or other public transportation instead of driving	46%	51%	40%	45%	48%	45%	50%	55%	34%	31%	63%	47%

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Recycle at home	88%	87%	90%	87%	89%	94%	76%	82%	96%	98%	77%	88%
Made efforts to make your home more energy efficient	60%	70%	69%	65%	63%	66%	60%	56%	76%	67%	62%	64%
Made efforts to conserve water	79%	78%	86%	78%	83%	81%	80%	77%	86%	86%	75%	81%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
NOT under housing cost stress	62%	63%	57%	58%	65%	65%	53%	52%	74%	70%	51%	61%
Did NOT observe a code violation	53%	59%	49%	57%	50%	52%	58%	56%	51%	50%	57%	53%

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Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Purchase goods or services from a business located in Charlottesville	96%	96%	94%	97%	93%	99%	89%	97%	94%	96%	95%	96%
Economy will have positive impact on income	26%	28%	24%	24%	29%	26%	27%	26%	27%	32%	20%	26%
Work in Charlottesville	69%	81%	41%	68%	64%	69%	60%	65%	67%	66%	66%	66%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Used Charlottesville recreation centers or their services	70%	70%	46%	62%	68%	63%	69%	64%	64%	67%	61%	65%
Visited a neighborhood park or City park	91%	89%	72%	87%	85%	87%	86%	87%	84%	89%	83%	86%
Eat at least 5 portions of fruits and vegetables a day	89%	88%	84%	89%	84%	89%	83%	85%	91%	92%	82%	87%
Participate in moderate or vigorous physical activity	94%	87%	78%	90%	88%	91%	84%	90%	87%	89%	88%	89%
Reported being in "very good" or "excellent" health	89%	68%	50%	72%	78%	82%	61%	72%	79%	81%	69%	75%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Used Charlottesville public libraries or their services	58%	69%	59%	61%	60%	63%	55%	57%	66%	65%	55%	60%
Attended a City-sponsored event	82%	71%	57%	75%	72%	71%	78%	75%	71%	77%	69%	73%

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Campaigned or advocated for an issue, cause or candidate	32%	17%	39%	31%	28%	31%	28%	30%	28%	37%	21%	29%
Contacted Charlottesville elected officials (in-person, phone, email or web) to express your opinion	17%	22%	37%	23%	22%	25%	18%	17%	29%	29%	15%	22%
Volunteered your time to some group/activity in Charlottesville	59%	59%	54%	57%	60%	58%	59%	59%	58%	63%	52%	58%
Participated in a club	51%	32%	40%	42%	45%	39%	54%	46%	40%	39%	48%	43%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Talked to or visited with your immediate neighbors	83%	92%	93%	87%	87%	87%	89%	81%	96%	96%	79%	88%
Done a favor for a neighbor	77%	82%	88%	79%	83%	81%	83%	77%	87%	88%	74%	81%
Attended a local public meeting	12%	27%	29%	17%	25%	19%	23%	13%	31%	25%	15%	20%
Watched (online or on television) a local public meeting	9%	29%	50%	24%	24%	19%	34%	19%	31%	23%	25%	24%
Read or watch local news (via television, paper, computer, etc.)	54%	75%	90%	69%	66%	69%	66%	60%	79%	71%	65%	68%
Vote in local elections	74%	78%	91%	74%	84%	85%	66%	73%	87%	92%	65%	79%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall feeling of safety in Charlottesville	84%	77%	93%	87%	81%	85%	82%	83%	86%	87%	82%	85%
Overall ease of getting to the places you usually have to visit	83%	82%	82%	86%	78%	85%	78%	84%	80%	82%	82%	82%
Quality of overall natural environment in Charlottesville	80%	68%	80%	79%	76%	80%	71%	74%	82%	78%	76%	77%
Overall "built environment" of Charlottesville (including overall design, buildings, parks and transportation systems)	70%	80%	87%	74%	80%	78%	72%	71%	85%	84%	69%	77%
Health and wellness opportunities in Charlottesville	61%	68%	88%	69%	70%	66%	75%	66%	75%	68%	71%	70%
Overall opportunities for education and enrichment	66%	73%	85%	72%	73%	75%	66%	70%	76%	69%	76%	72%
Overall economic health of Charlottesville	78%	86%	92%	85%	82%	87%	75%	79%	91%	87%	79%	84%
Sense of community	66%	74%	83%	76%	67%	71%	74%	66%	81%	79%	64%	72%

Table 29: Priority Areas

For each of the following, please indicate how much of a priority, if at all, each area should be to the City and to what extent, if at all, you believe the City is making progress towards meeting each area. (Percent rating as "high" or "moderate" priority).	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Children arrive at Kindergarten healthy and ready to learn	87%	86%	94%	93%	83%	89%	85%	88%	89%	93%	83%	88%
Children are successful in school and prepared for adult life	96%	92%	97%	97%	94%	96%	94%	95%	96%	97%	93%	95%
All residents have safe and affordable housing	89%	89%	92%	92%	88%	90%	88%	89%	92%	94%	85%	90%
Residents in crisis have their needs met	87%	85%	94%	91%	85%	89%	87%	89%	88%	92%	85%	89%
Children have access to out-of-school activities	82%	83%	85%	83%	83%	85%	78%	81%	87%	88%	78%	83%
Residents have employment that is stable and adequate to meet their needs	93%	93%	92%	93%	93%	94%	91%	92%	94%	96%	90%	93%

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For each of the following, please indicate how much of a priority, if at all, each area should be to the City and to what extent, if at all, you believe the City is making progress towards meeting each area. (Percent rating as "high" or "moderate" priority).	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Residents are treated fairly and equally regardless of race or any other factor	94%	91%	96%	97%	90%	94%	93%	92%	96%	99%	88%	94%
Seniors live as independently as possible in safe affordable housing	81%	86%	95%	87%	83%	85%	86%	85%	87%	90%	80%	85%
Residents are safe in the City of Charlottesville	95%	96%	95%	94%	97%	98%	90%	94%	97%	95%	96%	95%
The City has a comprehensive transportation system (e.g., bikeways, trails, transit)	86%	92%	90%	84%	94%	93%	80%	89%	87%	87%	90%	89%
Residents have access to health care services	90%	83%	92%	89%	89%	91%	85%	88%	90%	92%	86%	89%
Homeless individuals are able to obtain shelter	86%	76%	85%	84%	82%	84%	80%	86%	80%	87%	79%	83%
The City builds partnerships with Albemarle County, University of Virginia and other organizations	72%	79%	92%	74%	83%	83%	67%	79%	79%	79%	78%	78%

Table 30: Progress Toward Priority Areas

For each of the following, please indicate how much of a priority, if at all, each area should be to the City and to what extent, if at all, you believe the City is making progress towards meeting each area. (Percent rating as "significant" or "some" progress).	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Children arrive at Kindergarten healthy and ready to learn	85%	69%	81%	80%	80%	82%	76%	80%	82%	77%	83%	80%
Children are successful in school and prepared for adult life	80%	62%	75%	71%	77%	78%	65%	75%	74%	68%	83%	74%
All residents have safe and affordable housing	45%	32%	57%	51%	38%	40%	54%	40%	50%	44%	45%	44%
Residents in crisis have their needs met	77%	63%	65%	68%	73%	73%	67%	72%	71%	77%	64%	71%
Children have access to out-of-school activities	70%	67%	79%	64%	76%	75%	61%	66%	78%	76%	64%	71%
Residents have employment that is stable and adequate to meet their needs	57%	51%	54%	59%	51%	58%	49%	59%	48%	50%	60%	55%
Residents are treated fairly and equally regardless of race or any other factor	77%	55%	69%	64%	75%	74%	61%	67%	73%	74%	64%	70%
Seniors live as independently as possible in safe affordable housing	59%	48%	64%	53%	60%	60%	52%	53%	63%	61%	52%	57%
Residents are safe in the City of Charlottesville	89%	69%	85%	81%	86%	85%	81%	84%	84%	84%	83%	84%
The City has a comprehensive transportation system (e.g., bikeways, trails, transit)	73%	62%	76%	77%	64%	66%	81%	65%	78%	74%	66%	71%
Residents have access to health care services	89%	64%	80%	83%	79%	78%	87%	80%	83%	78%	84%	81%
Homeless individuals are able to obtain shelter	48%	58%	65%	47%	61%	61%	42%	44%	69%	63%	44%	54%
The City builds partnerships with Albemarle County, University of Virginia and other organizations	82%	55%	75%	77%	70%	73%	75%	78%	69%	70%	78%	74%

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Table 31: Service Delivery Funding

Considering each of the areas of the City of Charlottesville's service delivery, please indicate whether you feel the City of Charlottesville should apply more funding, the same amount of funding or less funding toward each: (Percent rating more funding).	Age			Gender		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	Affordable Housing/Tax Relief & Grant Programs	42%	58%	56%	59%	40%	44%	62%	55%	43%	46%	
Arts and Culture Programs	22%	20%	20%	22%	21%	19%	26%	26%	16%	22%	21%	21%
Capital Improvements	27%	28%	35%	29%	30%	23%	45%	27%	32%	29%	30%	29%
Economic Development/Employment/Tourism	35%	43%	38%	35%	40%	31%	50%	32%	45%	35%	40%	37%
Human Services and Juvenile Justice Programs	28%	31%	39%	40%	24%	29%	37%	31%	33%	32%	31%	32%
Neighborhood Planning, Zoning and Codes Enforcement	12%	16%	28%	19%	17%	15%	22%	20%	14%	12%	24%	18%
Parks and Recreation	33%	27%	34%	30%	35%	28%	40%	36%	27%	30%	35%	32%
Public Safety, Courts, Jail and Detention Center	20%	17%	32%	26%	18%	22%	23%	24%	20%	17%	29%	23%
Public Works	26%	28%	39%	24%	37%	25%	40%	29%	31%	29%	31%	30%
Schools, Continuing Education and Libraries	63%	53%	53%	67%	50%	51%	74%	58%	59%	58%	59%	59%
Transit - CAT and school transportation	30%	35%	38%	36%	31%	29%	43%	34%	33%	25%	44%	34%