

# Public Safety and Justice



City Sheriff

Commonwealth's Attorney

Contributions to Programs Promoting Public Safety and Justice

Courts and Other Support Services

Fire Department

Police Department

## City Strategic Goals Key

Goal 1: Enhance the self-sufficiency of our residents



Goal 2: Be a safe, equitable, thriving and beautiful community



Goal 3: Have a strong diversified economy

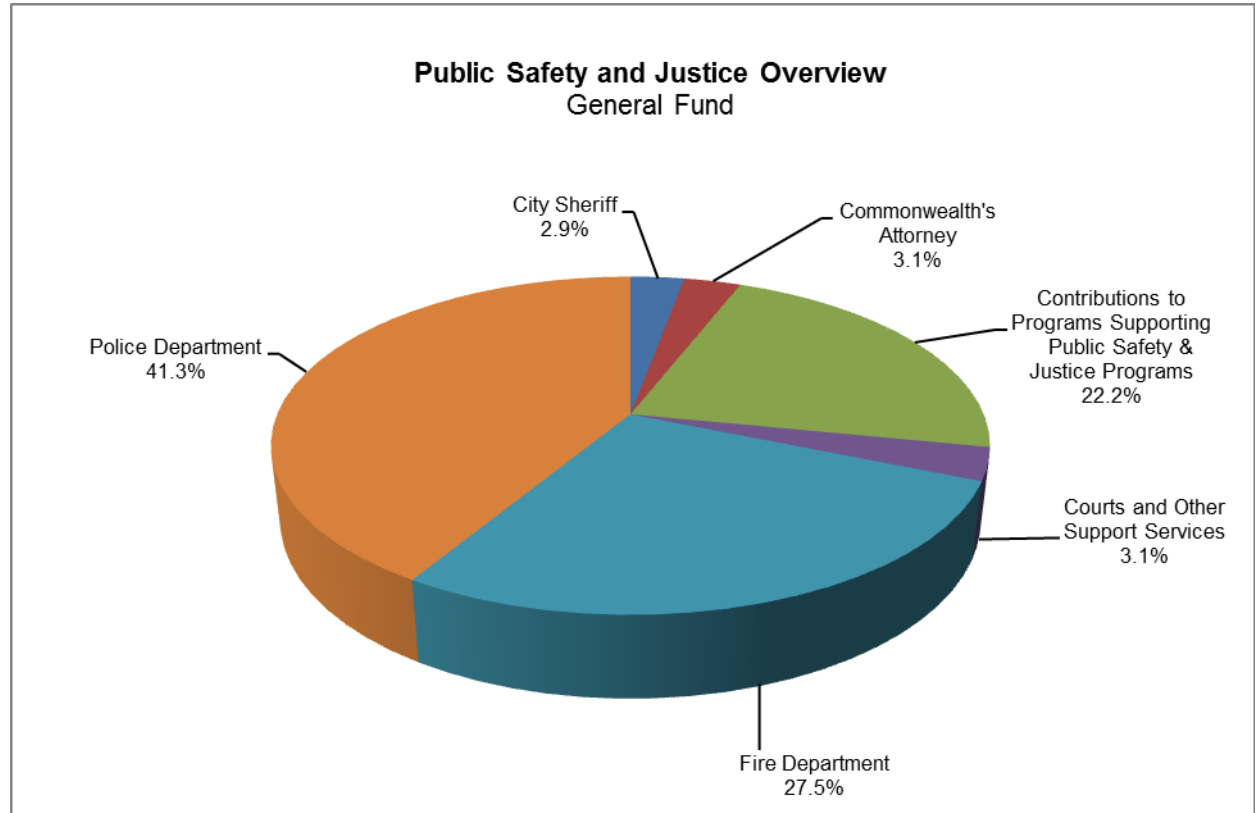
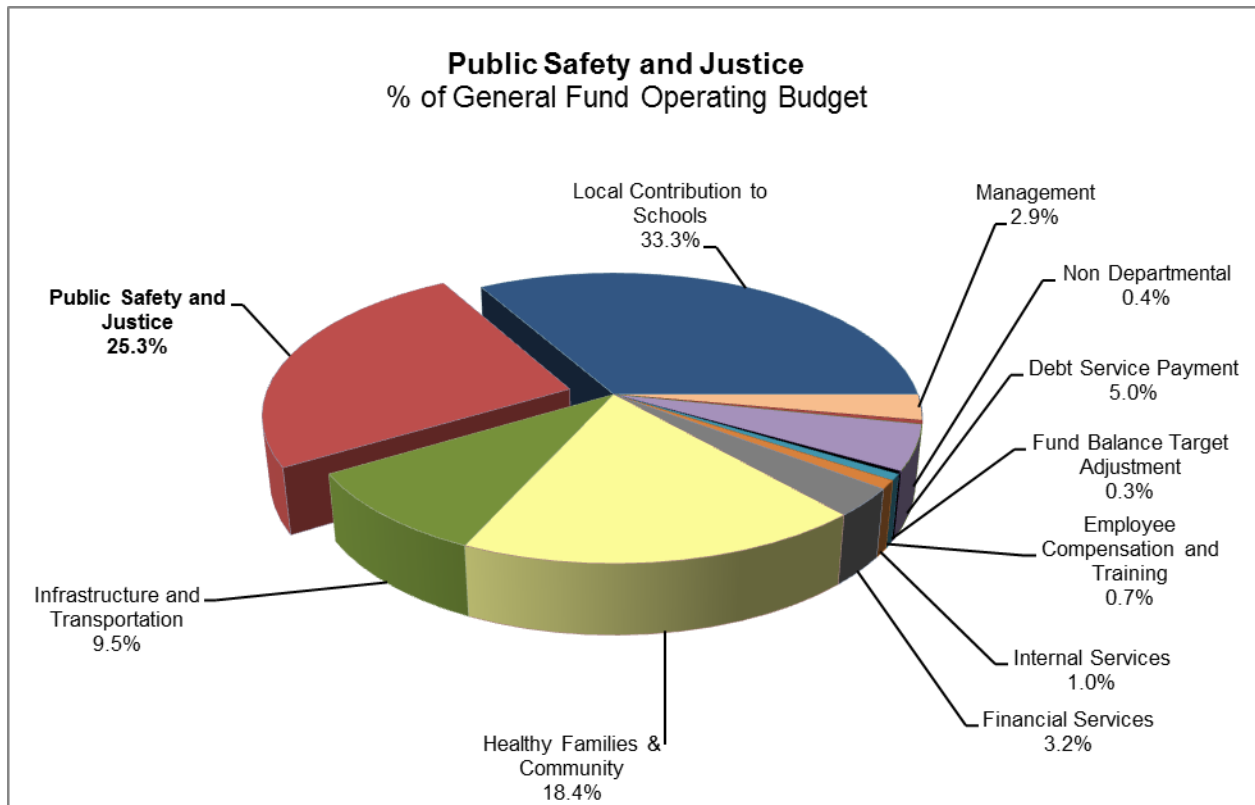


Goal 4: Be a well-managed and successful organization

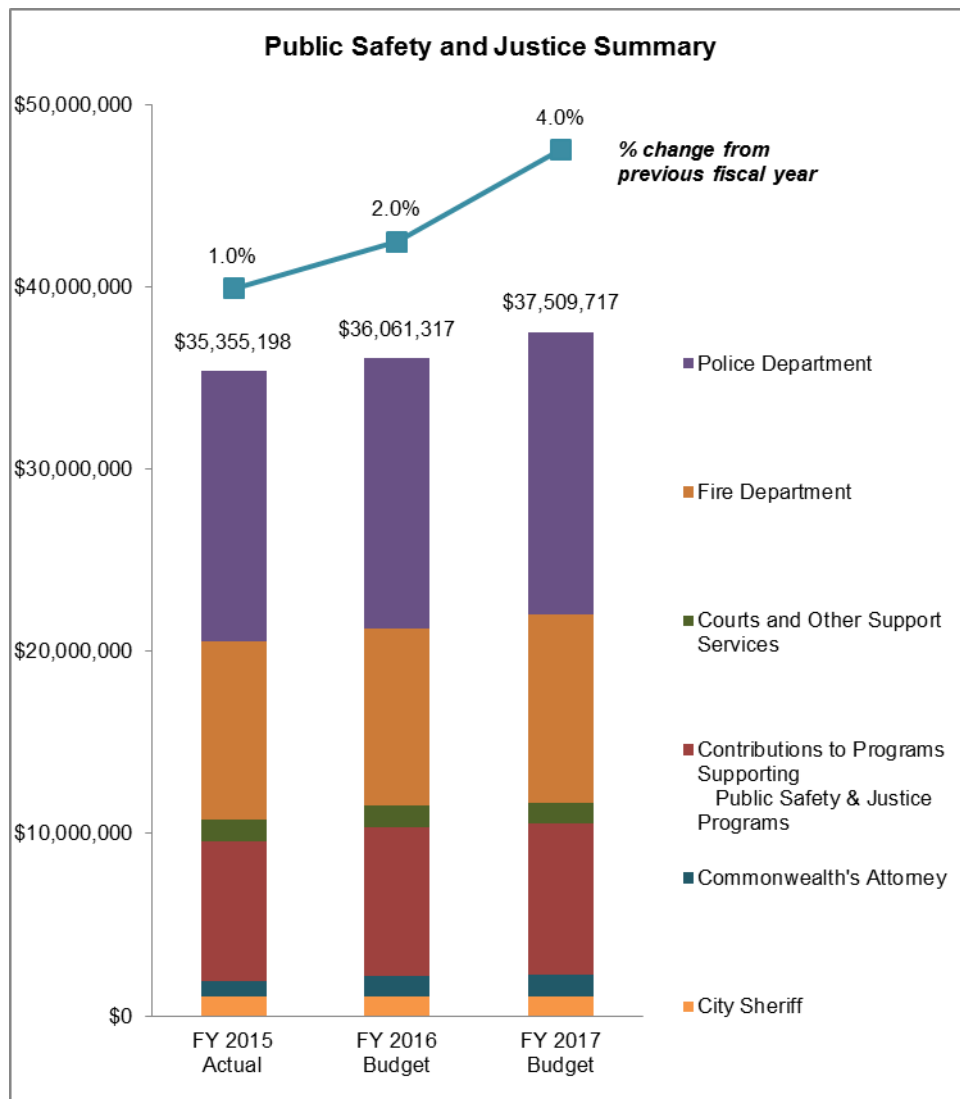


Goal 5: Foster Strong Connections





Public Safety and Justice Summary	FY2015	FY2016	FY2017	FY2015	FY2016	FY2017
	General Fund	General Fund	General Fund	Other Funds	Other Funds	Other Funds
	Actual	Budget	Budget	Actual	Budget	Budget
<b>PUBLIC SAFETY AND JUSTICE</b>						
City Sheriff	\$1,042,980	\$1,038,684	\$1,085,206	\$0	\$0	\$0
Commonwealth's Attorney	861,516	\$1,127,531	1,146,248	0	0	0
Contributions to Programs Supporting Public Safety & Justice Programs	7,648,656	\$8,187,195	8,312,508	0	0	0
Courts and Other Support Services	1,211,488	\$1,157,519	1,173,606	0	0	0
Fire Department	9,812,902	\$9,771,687	10,299,950	0	0	0
Police Department	14,777,655	\$14,778,701	15,492,199	0	0	0
<b>PUBLIC SAFETY AND JUSTICE SUBTOTAL</b>	<b>\$35,355,198</b>	<b>\$36,061,317</b>	<b>\$37,509,717</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>



## City Sheriff

### Mission

With integrity, we will serve the community in a professional, courteous and responsible manner while securing the courts, working to ensure court staff and public safety, and helping to preserve the environment

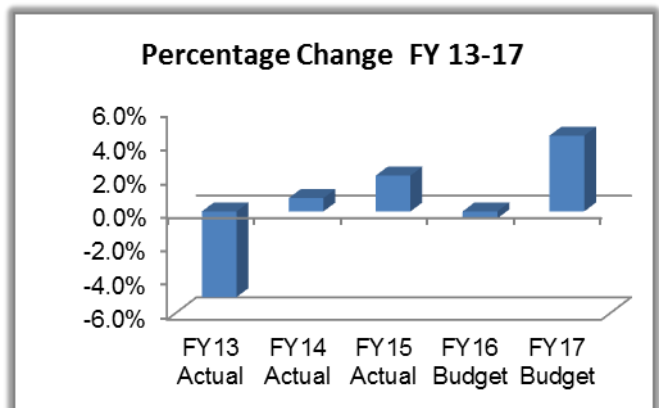
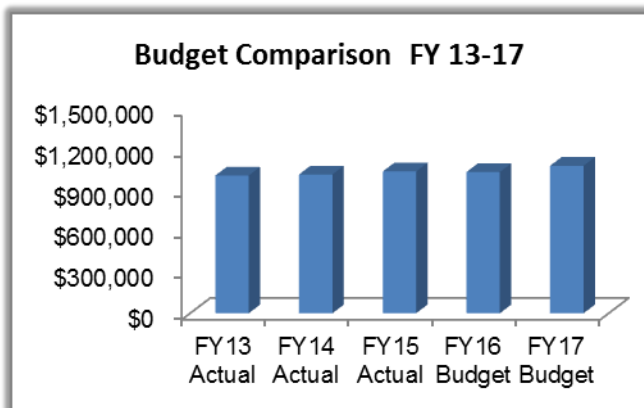


The Sheriff's Office is responsible for providing security at the Circuit Court and General District Court to all employees, jurors, witnesses, inmates, and visitors. The office must comply with mandates stated in the Virginia State Code for court security, civil process, transportation of prisoners (which includes the extradition of prisoners from other jurisdictions throughout the United States) and transportation of mental patients pursuant to governor's warrants and court orders from the civil/chancery side of the courts' docket. Additionally, the office summons both grand and petit jurors, responds to questions, and manages court schedules. Although they are not assigned to handle Criminal and Traffic matters as there is a Police Department in the jurisdiction, they assist the Police Department as needed, and have full authority to arrest and enforce Criminal and Traffic violations. A portion of the City Sheriff's Office budget is reimbursed by the Commonwealth of Virginia Compensation Board.

Funding Summary	FY 2013 Actual	FY 2014 Actual	FY 2015 Actual	FY 2016 Budget	FY 2017 Budget	Increase/ (Decrease)	% Change
Salaries and Benefits	\$841,879	\$849,795	\$869,936	\$875,632	\$928,739	\$53,107	6.1%
Other Expenditures	171,488	171,585	173,045	163,052	156,467	(6,585)	-4.0%
<b>General Fund Total</b>	<b>\$1,013,367</b>	<b>\$1,021,381</b>	<b>\$1,042,980</b>	<b>\$1,038,684</b>	<b>\$1,085,206</b>	<b>\$46,522</b>	<b>4.5%</b>

Staffing Summary (Full Time Equivalents)	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	Increase/ (Decrease)
General Fund FTEs	11.0	11.0	11.0	11.0	11.0	0.0

**Explanation of Changes:** The change in Salaries and Benefits reflects the 2% salary increase granted in FY 16, a 15% increase in health care costs, and an increase in retirement rates. In Other Expenditures, the decrease is due to reductions in Information Technology charges, service contracts, and a decrease in fuel costs due to a 19% reduction in the budgeted cost per gallon of fuel.



## Commonwealth's Attorney

The Office of the Commonwealth's Attorney prosecutes criminal cases in Charlottesville's Circuit, General District, and Juvenile and Domestic Relations courts. The office provides on-going legal advice and guidance not only to the Charlottesville Police Department concerning investigations and matters of law enforcement policy, but also to other City of Charlottesville departments that have law enforcement responsibilities. While maintaining appropriate constitutional independence, the Commonwealth's Attorney and staff collaborate with community and governmental agencies in the furtherance of public safety, the well-being of crime victims, and the health of Charlottesville as a community. A portion of this budget is reimbursed by the Commonwealth of Virginia Compensation Board.

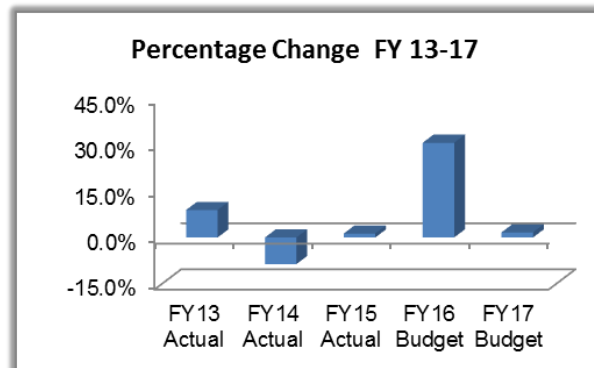
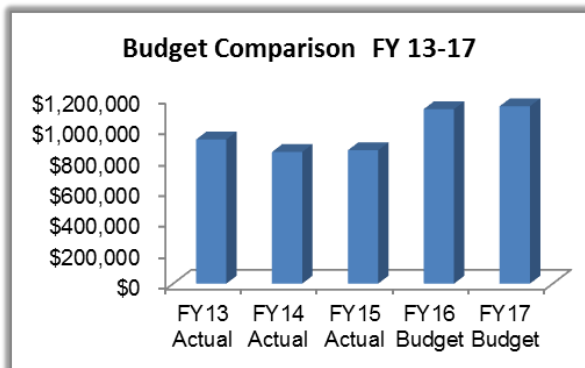
The grant funded positions support two grant programs administered through this office. The **Victim-Witness Assistance Program** ensures that victims and witnesses of criminal offenses will receive fair and compassionate treatment throughout the judicial process. The **Domestic Violence Services** assists in the efficient delivery of services and access to court process for the victims of domestic violence in both Charlottesville and Albemarle County by helping in the preparation of domestic violence cases for prosecution, and by facilitating victims in obtaining protective orders.

Funding Summary	FY 2013 Actual	FY 2014 Actual	FY 2015 Actual	FY 2016 Budget	FY 2017 Budget	Increase/ (Decrease)	% Change
Salaries and Benefits	\$848,365	\$761,545	\$770,101	\$1,002,014	\$986,831	(\$15,183)	-1.5%
Other Expenditures	82,871	88,966	91,415	125,517	159,417	33,900	27.0%
<b>General Fund Total</b>	<b>\$931,236</b>	<b>\$850,510</b>	<b>\$861,516</b>	<b>\$1,127,531</b>	<b>\$1,146,248</b>	<b>\$18,717</b>	<b>1.7%</b>

Staffing Summary (Full Time Equivalents)	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	Increase/ (Decrease)
General Fund FTEs	10.0	10.0	10.0	10.0	10.0	0.0
Grant Funded FTEs	3.5	3.5	3.5	3.5	3.5	0.0

**Explanation of Changes:** The change in Salaries and Benefits reflects the 2% salary increase granted in FY 16, a 15% increase in health care costs, and an increase in retirement rates. Also in FY 17 funding was removed from a vacant Paralegal position. This is a Compensation Board (State) funded position but the State has not funded it for many years. The Commonwealth Attorney will not fill this position until the State dedicates funding.

In Other Expenditures, increases are related to increased Information Technology charges and the addition of rent payments related to the Commonwealth Attorney's Office move to the Jessup House in FY 17. Also included are additional funds for travel given the nature of this office's work when out of state witnesses are required, and additional local supplements required for the Victim Witness and Domestic Violence grant operations.



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## Contributions to Programs Promoting Public Safety and Justice

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### **Piedmont Court Appointed Special Advocates (CASA) FY 17 Budget - \$9,818\*\***

Piedmont CASA is a nonprofit agency that trains and supervises volunteers to serve as court advocates for abused and neglected children in Charlottesville and Albemarle County and to promote the best interests of the child.

### **Legal Aid Justice Center FY 17 Budget - \$70,630\*\***

Legal Aid confronts the causes and effects of poverty through the creation and development of comprehensive responses to the problems of the poor using innovative legal advocacy, community legal education, and client involvement.

### **Albemarle-Charlottesville Regional Jail FY 17 Budget - \$4,902,473\***

The Regional Jail houses prisoners from the City of Charlottesville, Albemarle County, Nelson County and, when space is available, from state and federal facilities. Costs not reimbursed by the State are divided between the City and Counties based upon actual usage.

### **Blue Ridge Juvenile Detention Home FY 17 Budget - \$1,264,577\***

The BRJDH allows youth residents to be closer to their homes and families in Charlottesville and have access to a full range of pre- and post-disposition services.

### **911/Emergency Communications Center (ECC) FY 17 Budget - \$1,533,737\***

The ECC is responsible for processing all 911 calls made in the area, the dispatching of police officers, fire response, and emergency medical services. Emergency services functions related to local disaster preparedness and response are coordinated through the Center. In addition to this contribution, several City departments are charged separately through the ECC for their share of the 800 MHz radio system: Pupil Transportation, Public Works/Refuse and Charlottesville Area Transit.

### **Offender Aid and Restoration FY 17 Budget - \$236,810\*\***

Offender Aid and Restoration assists individuals when arrested, imprisoned or released from incarceration to gain and retain self-respecting, self-sustaining and crime-free lifestyles.

### **Charlottesville-Albemarle Society for the Prevention of Cruelty to Animals (SPCA) FY 17 Budget - \$248,119\***

The SPCA serves as the City pound, provides care and shelter for stray animals, promotes animal welfare, facilitates adoptions, and educates the public about animal care.

### **Public Defender's Office FY 17 Budget - \$46,344\***

The Public Defender's Office of Albemarle and Charlottesville is dedicated to the defense of indigent persons who cannot afford legal counsel.

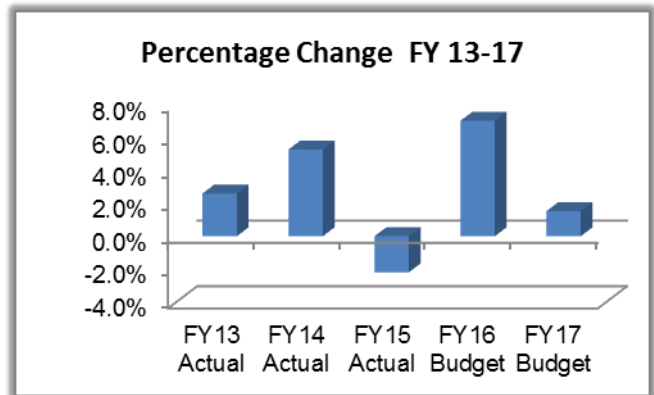
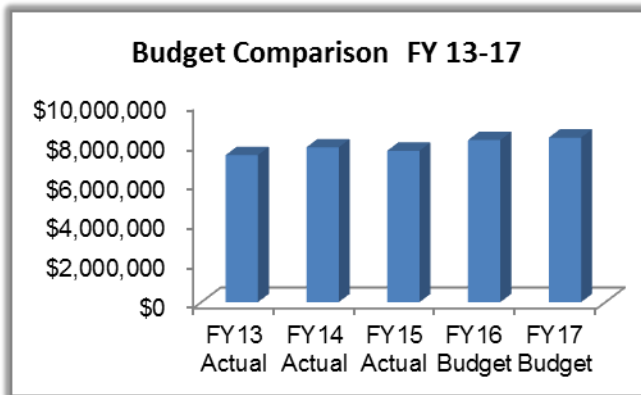
\* Reviewed by the Office of Budget and Performance Management

\*\* Reviewed by the Agency Budget Review Team

## Contributions to Programs Promoting Public Safety and Justice

### Funding Summary

Agency	FY12-13 Actual	FY 13-14 Actual	FY 14-15 Actual	FY 15-16 Budget	FY 16-17 Budget	Increase/ (Decrease)	% Change
Piedmont Court Appointed Special Advocates	\$9,818	\$9,818	\$9,818	\$9,818	\$9,818	\$0	0.0%
Legal Aid Justice Center	62,777	70,630	70,630	70,630	70,630	0	0.0%
Albemarle-Charlottesville Regional Jail	4,306,748	4,486,866	4,384,340	4,804,978	4,902,473	97,495	2.0%
Blue Ridge Juvenile Detention	790,413	1,212,034	965,990	1,030,308	1,264,577	234,269	22.7%
Emergency Communications Center	1,783,231	1,567,491	1,697,772	1,751,653	1,533,737	(217,916)	(12.4%)
Offender Aid and Restoration	250,120	244,992	239,444	233,310	236,810	3,500	1.5%
Society for the Prevention of Cruelty to Animals	225,089	229,232	236,118	241,063	248,119	7,056	2.9%
Public Defender's Office	0	0	44,544	45,435	46,344	909	2.0%
<b>General Fund Total Contributions</b>	<b>\$7,428,196</b>	<b>\$7,821,063</b>	<b>\$7,648,656</b>	<b>\$8,187,195</b>	<b>\$8,312,508</b>	<b>\$125,313</b>	<b>1.5%</b>



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## Courts and Other Support Services

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### **General District Court FY 17 Budget - \$23,405**

The General District Court enforces criminal laws of the Commonwealth of Virginia and handles civil disputes within the Court's jurisdiction.



### **Circuit Court FY 17 Budget - \$808,448**

The Circuit Court is the court of record, has sole jurisdiction in criminal felony cases and civil cases involving large sums, and has final jurisdiction in all civil and criminal cases. The Clerk of the Circuit Court is responsible for recording documents pertaining to the transfer of title to land, the probate of wills, the collection of the state and city recordation fees, and the indexing of those documents. Judgments rendered in this court, as well as in other courts within and outside the state and in federal court, are docketed in this office. This court also hears appeals of state administrative cases. There are 10 General Fund FTE's funded in this budget (9 in the Clerk's office and 1 in the judge's budget portion). A portion of the Clerk of Court's budget is reimbursed by the Commonwealth of Virginia Compensation Board.



### **Juvenile and Domestic Relations Court FY 17 Budget - \$326,541**

The Juvenile & Domestic Relations Court handles violations of the law committed by and against juveniles. It is also responsible for trying family and other domestic-related cases. There is one General Fund FTE funded in this budget. This court is cost shared with Albemarle County. The maintenance of the new courthouse building is funded within Public Works and is also shared with the County. Their share is budgeted as General Fund Revenue.



### **Court Services Unit (CSU) FY 17 Budget - \$7,112**

The **Court Services Unit** serves the Juvenile & Domestic Relations Court by facilitating the rehabilitation or treatment of those who come before the court. Functions include intake or case review, investigation of case background information, probation supervision, after-care supervision of juveniles recently released from state institutional care, and domestic care of juveniles being held in detention or shelter care homes. The CSU costs are shared with Albemarle County and are reflected as part of General Fund Revenue.



### **Office of the Magistrate FY 17 Budget - \$8,100**

The **Office of the Magistrate** is usually a person's first contact with the judicial process. This office issues arrest warrants and determines admittance to bail or commitment to detention of accused parties. The Magistrate also serves as conservator of the peace. Costs are shared with Albemarle County and are reflected as part of General Fund Revenue.



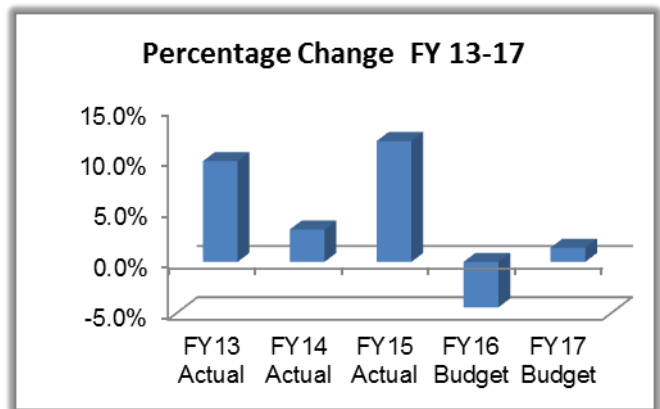
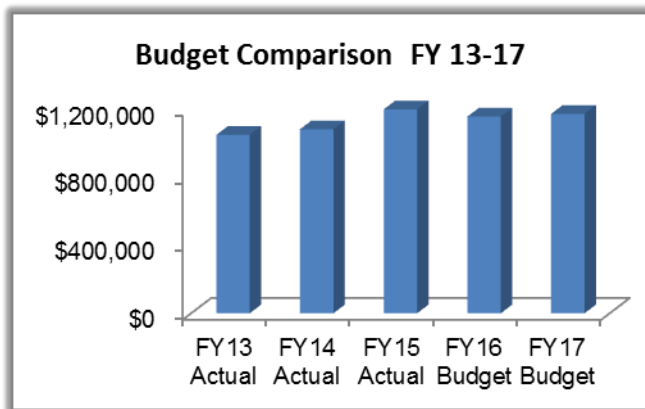
## Courts and Other Support Services

### Funding and Staffing Summary

Funding Summary	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	Increase/ (Decrease)	% Change
	Actual	Actual	Actual	Budget	Budget		
Salaries and Benefits	\$672,590	\$669,739	\$709,344	\$692,311	\$712,301	\$19,990	2.9%
Other Expenditures	<u>377,438</u>	<u>413,544</u>	<u>502,144</u>	<u>465,208</u>	<u>461,305</u>	<u>(3,903)</u>	<u>-0.8%</u>
<b>General Fund Total</b>	<b>\$1,050,028</b>	<b>\$1,083,283</b>	<b>\$1,211,488</b>	<b>\$1,157,519</b>	<b>\$1,173,606</b>	<b>\$16,087</b>	<b>1.4%</b>

Staffing Summary (Full Time Equivalents)	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	Increase/ (Decrease)
General Fund FTEs	11.0	11.0	11.0	11.0	11.0	0.0

**Explanation of Changes:** The change in Salaries and Benefits reflects the 2% salary increase granted in FY 16, a 15% increase in health care costs, and an increase in retirement rates. In Other Expenditures, Information Technology charges increased, while the Juvenile and Domestic Relations Court and General District Court absorbed additional reductions in the areas of education and training, printing, and telephone charges.



## Fire Department

### Mission

The mission of the Charlottesville Fire Department is to improve the quality of life in our community by consistently striving to provide superior fire and emergency services focused on prevention, preparedness, response, and recovery.



#### **Administration FY 17 Budget - \$371,964**

The Administration division of the Fire Department is responsible for the development, coordination and oversight of the Department's mission.



#### **Fire Fighting FY 17 Budget - \$9,404,516**

The Fire Fighting division of the Fire Department consists of 85 officers and firefighters who are directly responsible for responding to emergencies in the City, University of Virginia and designated areas of the County. There are formal fire agreements in place with UVA, Albemarle County and the Charlottesville-Albemarle Rescue Squad that cover some of the costs associated with serving areas beyond the City's limits.

#### **Fire Prevention FY 17 Budget - \$263,572**

The Fire Prevention division is responsible for fire safety inspections, enforcement of the Fire Prevention Code, fire investigations, and public fire education. Also, they review plans for new construction to ensure that fire safety requirements (sprinklers, standpipes, alarm systems, fire apparatus access, etc.) are properly planned for and addressed.

#### **Personnel Support FY 17 Budget - \$144,758**

The Personnel Support division works to identify Department training needs and develop training programs to assist firefighters in becoming more proficient in emergency service delivery, emergency incident management, and safety. Also, they provide oversight of the Department's hazardous materials and special rescue teams, as well as specify and purchase the specialized equipment required for those activities.

#### **Department Maintenance FY 17 Budget - \$88,908**

The Maintenance division ensures that the Department's vehicles are kept operational and ready for use at all times. They make repairs, test pumps and ladders, purchase replacement equipment, and schedule maintenance for the Department's apparatus.

#### **Volunteer Fire Department FY 17 Budget - \$26,232**

Formed in 1885, the Charlottesville Volunteer Fire Company responds to fires and other emergencies alongside the members of the Fire Department. They operate one vehicle of their own, and have members who are capable of operating the Department's pumpers to provide additional resources or back-up during emergencies.

*The Charlottesville Fire Department holds an **Insurance Services Office (ISO) Class 1** rating, the highest possible in the industry. Charlottesville Fire is one of only 6 ISO Class 1 fire departments in the Commonwealth of Virginia and one of only 150 in the United States.*

# Fire Department

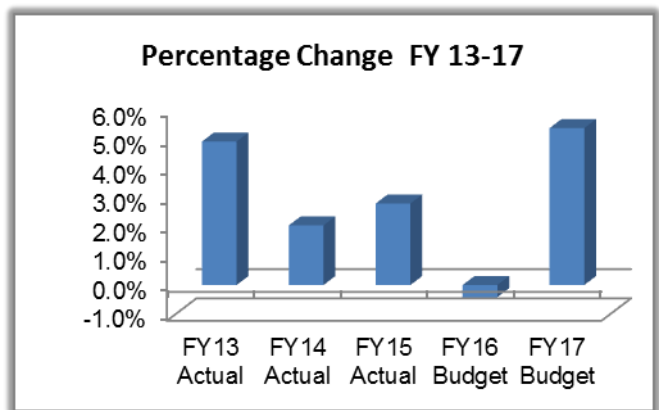
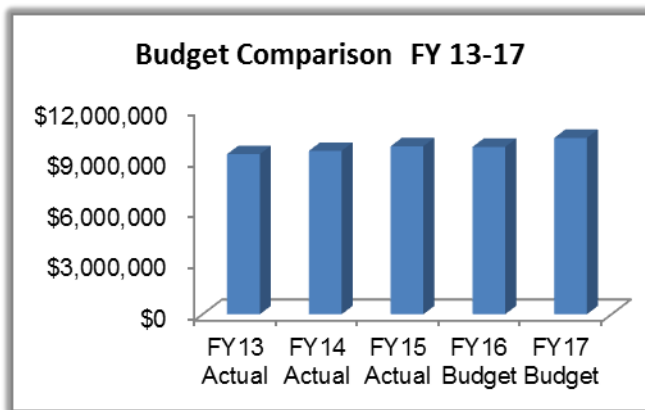
## Funding and Staffing Summary

Funding Summary	FY 2013 Actual	FY 2014 Actual	FY 2015 Actual	FY 2016 Budget	FY 2017 Budget	Increase/ (Decrease)	% Change
Salaries and Benefits	\$8,069,618	\$8,016,674	\$8,095,976	\$8,183,156	\$8,651,312	\$468,156	5.7%
Other Expenditures	<u>1,283,039</u>	<u>1,528,097</u>	<u>1,716,926</u>	<u>1,588,531</u>	<u>1,648,638</u>	<u>60,107</u>	<u>3.8%</u>
<b>General Fund Total</b>	<b>\$9,352,657</b>	<b>\$9,544,771</b>	<b>\$9,812,902</b>	<b>\$9,771,687</b>	<b>\$10,299,950</b>	<b>\$528,263</b>	<b>5.4%</b>

Staffing Summary (Full Time Equivalents)	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	Increase/ (Decrease)
General Fund FTEs	89.0	89.0	91.0	91.0	91.0	0.0

**Explanation of Changes:** The change in Salaries and Benefits reflects the 2% salary increase granted in FY 16, a 15% increase in health care costs, and an increase in retirement rates. Also included is a slight increase in overtime and additional funding for career development.

In Other Expenditures, increases include building maintenance costs, Information Technology charges, vehicle maintenance costs related to an aging aerial truck, which is now scheduled to be replaced with funding from the adopted CIP, and increased insurance premiums for the Volunteer Fire Department. Reductions include the elimination of the annual cleaning contract at Fontaine Fire Station, which fire personnel will now perform, reductions in utilities costs, fuel costs, and solid waste disposal costs.



# Fire Department

## Strategic Plan Performance Measures

Visit [www.charlottesville.org/measuresup](http://www.charlottesville.org/measuresup) for a complete department scorecard.

<b>Fire</b>					
<b>Goal 2: Be a safe, equitable, thriving, and beautiful community</b>					
<i>2.1 Provide an effective and equitable public safety system</i>					
	2011	2012	2013	2014	2015
City fatality rate per 10,000 population (over 5 year average)	0.09	0.04	0.04	0.00	0.00
Fire-caused city civilian injury rate per 1,000 city population per year.	0.16	0.09	0.09	0.06	0.06
# of fire incidents occurring in the city per 1,000 population per year	4.43	3.94	4.56	3.45	3.22
Direct fire loss per \$10,000 assessed value of protected property	\$2.04	\$1.79	\$4.01	\$0.99	\$0.68
City fire loss per capita	\$28.94	\$24.73	\$54.36	\$13.92	\$9.54
# of structure fires per 1,000 population per year	2.02	1.59	2.25	1.79	1.46
% of fire incidents with 1st unit arrival on scene within 6 minutes or less from time of dispatch	79%	75%	81%	77%	84%
% of EMS incidents with 1st Unit arrival on scene within 6 minutes or less from the time of dispatch	79%	78%	79%	76%	77%
Firefighter injury rate per incident	0.01	0.005	0.01	0.005	0.00
Firefighter death rate per incident	0.00	0.00	0.00	0.00	0.00



## Police Department

### Mission

To serve, protect and improve the quality of life for those who visit, work and reside in our community

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#### **Police Department Operations FY 17 Budget - \$15,316,199**

The Police Department is committed to providing the citizens of the City of Charlottesville with a modern and professional department, which protects life and property; preserves law and order; enforces criminal, traffic, and regulatory laws; and provides essential public safety services to our community. The Charlottesville Police Department is equally committed to the infusion of community policing throughout the community. The Police Department's philosophy of community policing requires common trust and embraces citizen partnerships. It focuses on arresting problems in neighborhoods, reducing crime and the fear of crime, solving on-going problems rather than treating the symptoms that plague communities, and improving the quality of life for our citizens. The Police Department provides comprehensive law enforcement services to its community and consists of a Patrol Bureau, Investigations Bureau, Administrative Services Bureau, School Resources Unit, Crime Prevention Unit, Forensic Unit, Traffic Unit, as well as SWAT and Crisis Negotiation teams.



#### **Jefferson Area Drug Enforcement Task Force FY 17 Budget - \$176,000**

This department is responsible for the administration and operational control of the multi-jurisdictional Jefferson Area Drug Enforcement (JADE) Task Force. In cooperation with federal, state, and other local law enforcement agencies, the detectives and supervisors of JADE are effectively reducing the flow of drugs and guns into our community; as well as proactively identifying and dismantling major drug gangs and/or threat groups. Annual support for JADE, through funding and dedicated positions, comes from several sources: City of Charlottesville - \$80,000 and 5 positions; University of Virginia - \$16,000 and 1 position; Albemarle County - \$64,000 and 4 positions; and the Virginia State Police - \$16,000 and 1 position.



## Police Department

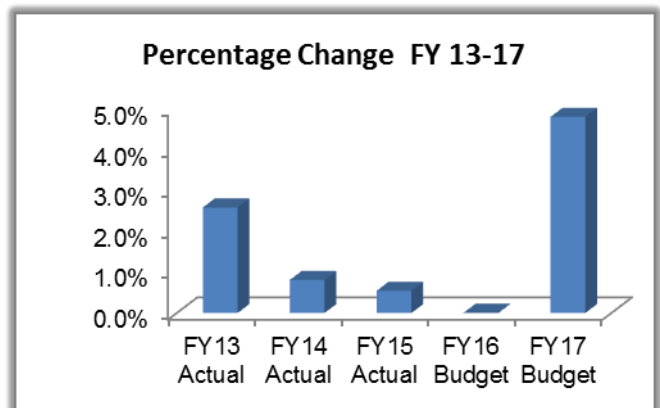
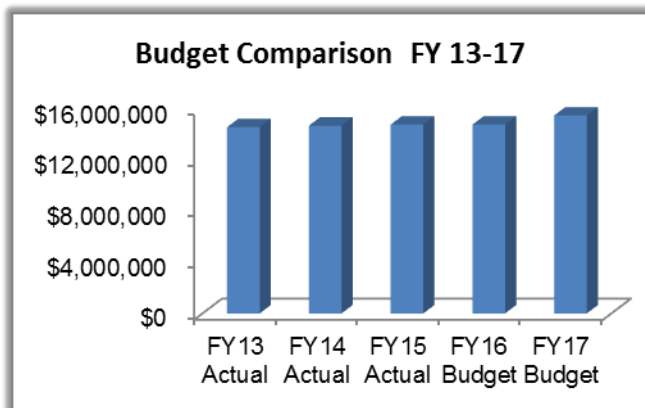
### Funding and Staffing Summary

Funding Summary	FY 2013 Actual	FY 2014 Actual	FY 2015 Actual	FY 2016 Budget	FY 2017 Budget	Increase/ (Decrease)	% Change
Salaries and Benefits	\$11,511,151	\$11,583,204	\$11,703,734	\$12,119,803	\$12,663,227	\$543,424	4.5%
Other Expenditures	<u>3,067,302</u>	<u>3,113,839</u>	<u>3,073,921</u>	<u>2,658,898</u>	<u>2,828,972</u>	<u>170,074</u>	<u>6.4%</u>
<b>General Fund Total</b>	<b>\$14,578,453</b>	<b>\$14,697,043</b>	<b>\$14,777,655</b>	<b>\$14,778,701</b>	<b>\$15,492,199</b>	<b>\$713,498</b>	<b>4.8%</b>

Staffing Summary (Full Time Equivalents)	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	Increase/ (Decrease)
General Fund FTEs	146.0	146.0	154.0	154.0	154.0	0.0

**Explanation of Changes:** The net change in Salaries and Benefits reflects the 2% salary increase provided in FY 16, a 15% increase in health care costs, and an increase in retirement rates. Reduced from salaries and benefits is the Downtown Mall Ambassador Program (\$104,000), which was started in FY 14 to assist visitors to the Downtown Mall area. Since that time, the City’s strategy has been to hire more full time police officers, some of which would be assigned to the Downtown Mall (eight additional officers were approved in FY 16 with more to be phased in over time). Council will soon be considering the creation of a new parking division to improve parking options in Downtown Charlottesville and providing hospitality and customer service training to future parking enforcement officers could increase the number of City representatives who are responsible for making Downtown a welcoming place.

In Other Expenditures, ammunition costs are increasing by \$100,000. Recent years have proven to be a challenge to obtain ammunition. Conflicts around the world have contributed to a deficit of ammunition, causing the Police Department to deplete any cache of supplies that were in place. This, along with demand and the rising cost of metal, has increased the overall cost of the ammunition the Police Department needs for training and operational needs. Also included are increased Information Technology charges, an additional \$20,000 for the City’s share of a full year’s operation of the new Regional Firearms Range, which is approximately \$65,000 per year, and a decrease in fuel costs due to a 19% reduction in the budgeted cost per gallon of fuel.



# Police Department

## Strategic Plan Performance Measures

Visit [www.charlottesville.org/measuresup](http://www.charlottesville.org/measuresup) for a complete department scorecard.

<b>Police</b>					
<b>Goal 2: Be a safe, equitable, thriving, and beautiful community</b>					
<i>2.1 Provide an effective and equitable public safety system</i>					
	<b>Q4 2014</b>	<b>Q1 2015</b>	<b>Q2 2015</b>	<b>Q3 2015</b>	<b>Q4 2015</b>
# of Problem Solving Projects*	2	4	0	3	0
# of reported violent crimes	47	28	52	47	36
# of violent and disorder related calls for service in targeted neighborhoods					
Fifeville	43	11	52	33	33
Prospect Ave.	32	25	44	34	23
Downtown Mall	55	40	100	64	91
Westhaven	22	26	43	27	19
<b>Goal 5: Foster strong connections</b>					
<i>5.3 Promote community engagement</i>					
	<b>Q4 2014</b>	<b>Q1 2015</b>	<b>Q2 2015</b>	<b>Q3 2015</b>	<b>Q4 2015</b>
# of community relations initiatives	10	8	12	11	10
# of police department tours	5	1	1	0	0
# of crime prevention/general education programs	5	0	0	3	3
# of hours spent interacting with students in public schools	4,160	4,160	4,160	4,160	4,160
# of bike and foot patrol hours	2,872	2,872	2,872	2,872	2,872
	<b>Oct-11</b>	<b>Oct-12</b>	<b>Oct-13</b>	<b>Oct-14</b>	<b>Oct-15</b>
# of citizens in completing the Police Academy	13	14	16	15	15

\*The Problem Solving Project Program is a process that requires active and engaged participation of all the stakeholders in a neighborhood. The Police Department strives to prevent problems in neighborhoods by involving residents in the identification of concerns and the problem-solving process.