HOW TO GET A NEW GAS SERVICE LINE:

Contact the Gas Marketing Office at 970-3812 to schedule an appointment to fill out the application and find a place for the meter.

WHAT HAPPENS AFTER I SIGN UP FOR GAS SERVICE?

1. In about 3 weeks, we will install your gas line from the street to the meter. You do not need to be at your home, and we are responsible for calling VA811.
2. After a couple of days, a Gas Technician will install the gas meter.

GAS METER INFORMATION:
• Meters cannot be installed within 3 feet of fresh air intakes, electrical equipment, or windows that open.

HOW TO GET YOUR DEPOSIT WAIVED:
• Submit a letter from another utility company where you have had previous service within the past 24 months. You must have had an acceptable credit record for 1 year.
• Deposit can also be waived if you have had city gas service within the past 24 months and have had an acceptable credit record for 1 year.

REBATES:
Water Heater: Switch from an electric or propane water heater to an energy saver natural gas water heater and receive $100.00.
Programmable Thermostat: Up to $100.00 cash back to be used to cover the cost of the thermostat or installation.

COST INFORMATION

Connection fee: $30
First 150 ft. of gas line and meter: Free with at least one qualifying appliance
Qualifying appliances: furnace, water heater, clothes dryer, range
Each foot over 150: $12.00/ft (unpaved) $30/ft (paved)
Each foot of line for gas fireplace or power generator only: $12.00/ft (unpaved) $30/ft (paved)
Upsized meter for use with power generator: $500 (residential usage only)
“Farm tap”: $400 (required to install service connection to transmission line)
Deposit, residential heating: $250.00
Deposit, residential non-heating: $75.00
Monthly charge: $10.00
If you are using gas only for heating, you can have your meter turned off during the warm months. Call the Utility Billing Office at 970-3211.