Downtown Mall Work Session
April 16, 2013
Human Services Group Flipchart Notes

Services / Things to investigate
- Evaluate current outreach provided
- Evidence Based Decision Making Update
- Crisis Intervention Team / examine mental health co-responders
- Homelessness Request For Proposals
- Improve connections to services
- PACE project
- Change that makes sense, meters downtown
- Changes to Thomas Jefferson Area Coalition for the Homeless
- Services to young people
- Improve measurement
- Housing navigation model
- Ambassador training for I&R on service array
- Ambassador training on Substance Abuse and Mental Health
- What to do with itinerant population
- Group needing shelter and day haven is getting younger
- Housing stock solutions needed
- Referral network ideas
- Change the plan to end homelessness from service array to moving X% of people out of homelessness

Broader Systemic Issues
- Educate the public / humanize the problem
- How will ideas from the groups be cross pollinated
- How do we add diversity to the group
- How do we add regulars on mall to the group
- How do we connect PATH/Region 10 and others to CIT
- Need for workforce development
- Interdiction
- FOCUS ON BEHAVIORS!