



CITY OF CHARLOTTESVILLE, VA 2012

Benchmark Report



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CONTENTS

Understanding the Benchmark Comparisons	1
Comparison Data	1
Putting Evaluations onto the 100-point Scale	2
Interpreting the Results.....	3
National Benchmark Comparisons	4
Jurisdictions Included in National Benchmark Comparisons	13

UNDERSTANDING THE BENCHMARK COMPARISONS

COMPARISON DATA

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
Region	
West Coast ¹	17%
West ²	20%
North Central West ³	11%
North Central East ⁴	13%
South Central ⁵	7%
South ⁶	26%
Northeast West ⁷	2%
Northeast East ⁸	4%
Population	
Less than 40,000	46%
40,000 to 74,999	19%
75,000 to 149,000	17%
150,000 or more	18%

¹ Alaska, Washington, Oregon, California, Hawaii

² Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico

³ North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota

⁴ Illinois, Indiana, Ohio, Michigan, Wisconsin

⁵ Oklahoma, Texas, Louisiana, Arkansas

⁶ West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC

⁷ New York, Pennsylvania, New Jersey

⁸ Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

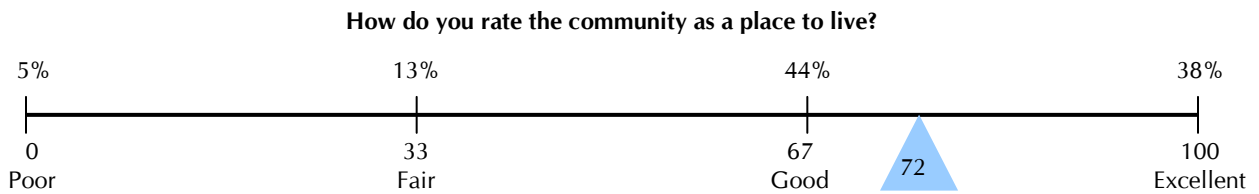
PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, “excellent” = 100, “good” = 67, “fair” = 33 and “poor” = 0. If everyone reported “excellent,” then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor,” the result would be 0 on the 100-point scale. If half the respondents gave a score of “excellent” and half gave a score of “poor,” the average would be in the middle of the scale (like the center post of a teeter totter) between “fair” and “good.” An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with “don’t know”	Step 1: Remove the percent of “don’t know” responses	Total without “don’t know”	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	$= 36 \div (100-5) =$	38%	100	$= 38\% \times 100 =$	38
Good	42%	$= 42 \div (100-5) =$	44%	67	$= 44\% \times 67 =$	30
Fair	12%	$= 12 \div (100-5) =$	13%	33	$= 13\% \times 33 =$	4
Poor	5%	$= 5 \div (100-5) =$	5%	0	$= 5\% \times 0 =$	0
Don’t know	5%		--			
Total	100%		100%			72



INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The final column shows the comparison of your jurisdiction's average rating to the benchmark.

Where comparisons for quality ratings were available, the City of Charlottesville's results were generally noted as being "above" the benchmark, "below" the benchmark or "similar" to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as "more," "similar" or "less" (for example, the percent of crime victims, residents visiting a park or residents identifying code enforcement as a problem.) In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much less" or "much above"). These labels come from a statistical comparison of the City of Charlottesville's rating to the benchmark where a rating is considered "similar" if it is within the margin of error; "above," "below," "more" or "less" if the difference between your jurisdiction's rating and the benchmark is greater the margin of error; and "much above," "much below," "much more" or "much less" if the difference between your jurisdiction's rating and the benchmark is more than twice the margin of error.

This report contains benchmarks at the national level.

NATIONAL BENCHMARK COMPARISONS

Overall Community Quality Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Overall quality of life in Charlottesville	72	152	420	Above
Your neighborhood as place to live	70	137	278	Similar
Charlottesville as a place to live	78	109	344	Above
Recommend living in Charlottesville to someone who asks	78	101	215	Similar
Remain in Charlottesville for the next five years	65	201	214	Much below

Community Transportation Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ease of car travel in Charlottesville	48	202	276	Much below
Ease of bus travel in Charlottesville	54	39	199	Much above
Ease of bicycle travel in Charlottesville	46	161	272	Below
Ease of walking in Charlottesville	61	95	266	Above
Availability of paths and walking trails	62	74	213	Above
Traffic flow on major streets	35	224	265	Much below

Frequency of Bus Use Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ridden a local bus within Charlottesville	61	6	174	Much more

Drive Alone Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	46	198	201	Much less

Transportation and Parking Services Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Street repair	52	144	398	Above
Street cleaning	58	121	270	Similar
Street lighting	53	166	293	Similar
Snow removal	53	161	260	Similar
Sidewalk maintenance	52	115	256	Similar
Traffic signal timing	43	169	223	Below
Bus or transit services	61	38	201	Much above
Amount of public parking	32	198	209	Much below

Housing Characteristics Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality housing	35	226	283	Much below
Variety of housing options	48	155	207	Below

Housing Costs Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	50	14	203	Much more

Built Environment Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Quality of new development in Charlottesville	55	108	259	Similar
Overall appearance of Charlottesville	71	69	317	Much above

Population Growth Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Population growth seen as too fast	40	111	235	Similar

Nuisance Problems Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	4	184	234	Much less

Planning and Community Code Enforcement Services Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Land use, planning and zoning	44	148	277	Similar
Code enforcement (weeds, abandoned buildings, etc.)	52	116	333	Above
Animal control	59	97	288	Above

Economic Sustainability and Opportunities Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Employment opportunities	45	59	281	Much above
Shopping opportunities	57	101	267	Above
Charlottesville as a place to work	63	89	310	Much above
Overall quality of business and service establishments in Charlottesville	65	39	203	Much above

Economic Development Services Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Economic development	53	70	262	Much above

Job and Retail Growth Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Retail growth seen as too slow	14	226	235	Much less
Jobs growth seen as too slow	70	166	237	Less

Personal Economic Future Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Positive impact of economy on household income	21	76	229	Similar

Community and Personal Public Safety Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
In your neighborhood during the day	91	112	313	Above
In your neighborhood after dark	70	199	301	Similar
In Charlottesville's downtown area during the day	86	139	266	Similar
In Charlottesville's downtown area after dark	53	200	271	Much below
Violent crime (e.g., rape, assault, robbery)	69	177	270	Below
Property crimes (e.g., burglary, theft)	64	136	271	Similar
Environmental hazards, including toxic waste	81	65	207	Above

Crime Victimization and Reporting Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Victim of crime	17	46	242	More
Reported crimes	78	141	240	Similar

Public Safety Services Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Police services	67	194	386	Similar
Fire services	82	68	314	Above
Ambulance or emergency medical services	82	66	299	Above
Crime prevention	56	193	314	Similar
Fire prevention and education	72	64	259	Above
Traffic enforcement	53	244	333	Below
Courts	61	51	181	Above
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	61	74	228	Above

Contact with Police and Fire Departments Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with the City of Charlottesville Police Department	40	33	110	More
Overall impression of most recent contact with the City of Charlottesville Police Department	69	49	114	Similar
Had contact with the City of Charlottesville Fire Department	13	51	83	Similar
Overall impression of most recent contact with the City of Charlottesville Fire Department	79	64	85	Below

Community Environment Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cleanliness of Charlottesville	69	72	215	Much above
Quality of overall natural environment in Charlottesville	73	41	217	Much above
Preservation of natural areas such as open space, farmlands and greenbelts	59	72	214	Above
Air quality	69	49	222	Much above

Frequency of Recycling Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	88	97	227	More

Utility Services Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Power (electric and/or gas) utility	65	52	112	Similar
Sewer services	65	133	280	Similar
Drinking water	57	182	292	Similar
Storm drainage	58	139	331	Similar
Yard waste pick-up	64	132	232	Similar
Recycling	72	99	313	Much above
Garbage collection	71	169	319	Similar

Community Recreational Opportunities Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recreation opportunities	68	57	277	Much above

Participation in Parks and Recreation Opportunities Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Charlottesville recreation centers	53	122	194	Less
Participated in a recreation program or activity	49	97	227	Similar
Visited a neighborhood park or City park	93	34	236	More

Parks and Recreation Services Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
City parks	73	107	290	Above
Recreation programs or classes	70	78	302	Much above
Recreation centers or facilities	68	74	255	Above

Cultural and Educational Opportunities Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to attend cultural activities	70	13	282	Much above
Educational opportunities	79	9	246	Much above

Participation in Cultural and Educational Opportunities Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Charlottesville public libraries or their services	65	169	208	Much less

Cultural and Educational Services Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public schools	61	112	228	Similar
Public library services	74	121	312	Similar

Community Health and Wellness Access and Opportunities Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality health care	60	39	229	Much above
Availability of affordable quality food	64	40	180	Above
Availability of preventive health services	63	31	161	Much above

Health and Wellness Services Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Health services	71	14	177	Much above

Community Quality and Inclusiveness Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sense of community	66	56	284	Much above
Openness and acceptance of the community toward people of diverse backgrounds	62	69	256	Above
Availability of affordable quality child care	39	160	228	Below
Charlottesville as a place to raise kids	75	116	345	Much above
Charlottesville as a place to retire	71	48	328	Much above

Services Provided for Population Subgroups Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services to seniors	64	79	281	Above
Services to youth	55	121	261	Similar
Services to low income people	47	113	232	Similar

Civic Engagement Opportunities Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in community matters	68	21	207	Much above
Opportunities to volunteer	77	11	207	Much above

Participation in Civic Engagement Opportunities Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	32	45	237	More
Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media	45	61	193	More
Volunteered your time to some group or activity in Charlottesville	60	21	234	Much more
Participated in a club or civic group in Charlottesville	37	50	173	Much more
Provided help to a friend or neighbor	96	36	173	Similar

Voter Behavior Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Registered to vote	78	192	238	Less
Voted in last general election	75	108	238	Similar

Use of Information Sources Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Read Charlottesville Newsletter	58	149	171	Much less
Visited the City of Charlottesville Web site	75	21	201	Much more

Local Government Media Services and Information Dissemination Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cable television	46	129	170	Below
Public information services	63	84	256	Above

Social Engagement Opportunities Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in social events and activities	71	16	198	Much above

Contact with Immediate Neighbors Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	52	70	193	Similar

Public Trust Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Value of services for the taxes paid to Charlottesville	56	87	368	Above
The overall direction that Charlottesville is taking	58	75	306	Much above
Job Charlottesville government does at welcoming citizen involvement	58	42	299	Much above
Overall image or reputation of Charlottesville	76	42	301	Much above

Services Provided by Local, State and Federal Governments Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services provided by the City of Charlottesville	67	119	387	Above
Services provided by the Federal Government	50	5	240	Much above
Services provided by the State Government	51	17	241	Much above

Contact with City Employees Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with City employee(s) in last 12 months	57	75	272	More

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Charlottesville average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Knowledge	75	91	306	Above
Responsiveness	72	106	302	Above
Courteousness	76	75	254	Above
Overall impression	73	90	348	Above

JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Valdez, AK.....	3,976	Laguna Beach, CA.....	22,723
Auburn, AL.....	53,380	Laguna Hills, CA.....	30,344
Dothan, AL.....	65,496	Livermore, CA.....	80,968
Gulf Shores, AL.....	9,741	Lodi, CA.....	62,134
Tuskegee, AL.....	9,865	Long Beach, CA.....	462,257
Vestavia Hills, AL.....	34,033	Marin County, CA.....	252,409
Fayetteville, AR.....	73,580	Menlo Park, CA.....	32,026
Fort Smith, AR.....	86,209	Mission Viejo, CA.....	93,305
Little Rock, AR.....	193,524	Newport Beach, CA.....	85,186
Casa Grande, AZ.....	48,571	Palm Springs, CA.....	44,552
Chandler, AZ.....	236,123	Palo Alto, CA.....	64,403
Cococino County, AZ.....	134,421	Pasadena, CA.....	137,122
Dewey-Humboldt, AZ.....	3,894	Richmond, CA.....	103,701
Flagstaff, AZ.....	65,870	San Carlos, CA.....	28,406
Florence, AZ.....	25,536	San Diego, CA.....	1,307,402
Fountain Hills, AZ.....	22,489	San Francisco, CA.....	805,235
Gilbert, AZ.....	208,453	San Jose, CA.....	945,942
Goodyear, AZ.....	65,275	San Luis Obispo County, CA.....	269,637
Green Valley, AZ.....	21,391	San Mateo, CA.....	97,207
Kingman, AZ.....	28,068	San Rafael, CA.....	57,713
Marana, AZ.....	34,961	Santa Clarita, CA.....	176,320
Maricopa, AZ.....	43,482	Santa Monica, CA.....	89,736
Maricopa County, AZ.....	3,817,117	Seaside, CA.....	33,025
Mesa, AZ.....	439,041	South Lake Tahoe, CA.....	21,403
Nogales, AZ.....	20,837	Stockton, CA.....	291,707
Peoria, AZ.....	154,065	Sunnyvale, CA.....	140,081
Phoenix, AZ.....	1,445,632	Temecula, CA.....	100,097
Pinal County, AZ.....	375,770	Thousand Oaks, CA.....	126,683
Prescott Valley, AZ.....	38,822	Visalia, CA.....	124,442
Queen Creek, AZ.....	26,361	Walnut Creek, CA.....	64,173
Scottsdale, AZ.....	217,385	Adams County, CO.....	441,603
Sedona, AZ.....	10,031	Arapahoe County, CO.....	572,003
Surprise, AZ.....	117,517	Archuleta County, CO.....	12,084
Tempe, AZ.....	161,719	Arvada, CO.....	106,433
Yuma, AZ.....	93,064	Aspen, CO.....	6,658
Yuma County, AZ.....	195,751	Aurora, CO.....	325,078
Apple Valley, CA.....	69,135	Boulder, CO.....	97,385
Benicia, CA.....	26,997	Boulder County, CO.....	294,567
Brea, CA.....	39,282	Broomfield, CO.....	55,889
Brisbane, CA.....	4,282	Castle Rock, CO.....	48,231
Burlingame, CA.....	28,806	Centennial, CO.....	100,377
Citrus Heights, CA.....	83,301	Clear Creek County, CO.....	9,088
Concord, CA.....	122,067	Colorado Springs, CO.....	416,427
Coronado, CA.....	18,912	Commerce City, CO.....	45,913
Cupertino, CA.....	58,302	Craig, CO.....	9,464
Davis, CA.....	65,622	Crested Butte, CO.....	1,487
Dublin, CA.....	46,036	Denver, CO.....	600,158
El Cerrito, CA.....	23,549	Douglas County, CO.....	285,465
Elk Grove, CA.....	153,015	Eagle County, CO.....	52,197
Fremont, CA.....	214,089	Edgewater, CO.....	5,170
Galt, CA.....	23,647	El Paso County, CO.....	622,263

Englewood, CO.....	30,255	Delray Beach, FL.....	60,522
Estes Park, CO.....	5,858	Destin, FL.....	12,305
Fort Collins, CO.....	143,986	Escambia County, FL.....	297,619
Frisco, CO.....	2,683	Gainesville, FL.....	124,354
Fruita, CO.....	12,646	Hillsborough County, FL.....	1,229,226
Georgetown, CO.....	1,034	Jupiter, FL.....	55,156
Gilpin County, CO.....	5,441	Lee County, FL.....	618,754
Golden, CO.....	18,867	Martin County, FL.....	146,318
Grand County, CO.....	14,843	Miami Beach, FL.....	87,779
Greeley, CO.....	92,889	North Palm Beach, FL.....	12,015
Gunnison County, CO.....	15,324	Oakland Park, FL.....	41,363
Highlands Ranch, CO.....	96,713	Ocala, FL.....	56,315
Hudson, CO.....	2,356	Oviedo, FL.....	33,342
Jackson County, CO.....	1,394	Palm Bay, FL.....	103,190
Jefferson County, CO.....	534,543	Palm Beach County, FL.....	1,320,134
Lafayette, CO.....	24,453	Palm Coast, FL.....	75,180
Lakewood, CO.....	142,980	Panama City, FL.....	36,484
Larimer County, CO.....	299,630	Pasco County, FL.....	464,697
Littleton, CO.....	41,737	Pinellas County, FL.....	916,542
Lone Tree, CO.....	10,218	Port Orange, FL.....	56,048
Longmont, CO.....	86,270	Port St. Lucie, FL.....	164,603
Louisville, CO.....	18,376	Sanford, FL.....	53,570
Loveland, CO.....	66,859	Sarasota, FL.....	51,917
Mesa County, CO.....	146,723	St. Cloud, FL.....	35,183
Montrose, CO.....	19,132	Titusville, FL.....	43,761
Northglenn, CO.....	35,789	Winter Garden, FL.....	34,568
Park County, CO.....	16,206	Albany, GA.....	77,434
Parker, CO.....	45,297	Alpharetta, GA.....	57,551
Pitkin County, CO.....	17,148	Cartersville, GA.....	19,731
Pueblo, CO.....	106,595	Conyers, GA.....	15,195
Rifle, CO.....	9,172	Decatur, GA.....	19,335
Salida, CO.....	5,236	McDonough, GA.....	22,084
Summit County, CO.....	27,994	Peachtree City, GA.....	34,364
Teller County, CO.....	23,350	Roswell, GA.....	88,346
Thornton, CO.....	118,772	Sandy Springs, GA.....	93,853
Vail, CO.....	5,305	Savannah, GA.....	136,286
Westminster, CO.....	106,114	Smyrna, GA.....	51,271
Wheat Ridge, CO.....	30,166	Snellville, GA.....	18,242
Windsor, CO.....	18,644	Suwanee, GA.....	15,355
Coventry, CT.....	2,990	Valdosta, GA.....	54,518
Hartford, CT.....	124,775	Honolulu, HI.....	953,207
Dover, DE.....	36,047	Altoona, IA.....	14,541
Milford, DE.....	9,559	Ames, IA.....	58,965
Rehoboth Beach, DE.....	1,327	Ankeny, IA.....	45,582
Brevard County, FL.....	543,376	Bettendorf, IA.....	33,217
Cape Coral, FL.....	154,305	Cedar Falls, IA.....	39,260
Charlotte County, FL.....	159,978	Cedar Rapids, IA.....	126,326
Clearwater, FL.....	107,685	Clive, IA.....	15,447
Collier County, FL.....	321,520	Des Moines, IA.....	203,433
Cooper City, FL.....	28,547	Dubuque, IA.....	57,637
Dade City, FL.....	6,437	Indianola, IA.....	14,782
Dania Beach, FL.....	30,183	Muscataine, IA.....	22,886
Daytona Beach, FL.....	61,005	Urbandale, IA.....	39,463

West Des Moines, IA.....	56,609	Barnstable, MA	45,193
Boise, ID	205,671	Burlington, MA	24,498
Hailey, ID	7,960	Cambridge, MA.....	105,162
Jerome, ID.....	10,890	Needham, MA	28,886
Meridian, ID.....	75,092	Annapolis, MD.....	38,394
Moscow, ID	23,800	Baltimore, MD	620,961
Pocatello, ID	54,255	Baltimore County, MD	805,029
Post Falls, ID	27,574	Dorchester County, MD	32,618
Twin Falls, ID.....	44,125	Gaithersburg, MD	59,933
Batavia, IL	26,045	La Plata, MD	8,753
Bloomington, IL.....	76,610	Montgomery County, MD	971,777
Centralia, IL.....	13,032	Prince George's County, MD	863,420
Collinsville, IL	25,579	Rockville, MD.....	61,209
Crystal Lake, IL.....	40,743	Takoma Park, MD	16,715
DeKalb, IL	43,862	Freeport, ME	1,485
Elmhurst, IL	44,121	Lewiston, ME	36,592
Evanston, IL	74,486	Saco, ME	18,482
Freeport, IL.....	25,638	Scarborough, ME.....	4,403
Highland Park, IL.....	29,763	South Portland, ME	25,002
Lincolnwood, IL	12,590	Ann Arbor, MI.....	113,934
Lyons, IL.....	10,729	Battle Creek, MI	52,347
Naperville, IL	141,853	Bloomfield Hills, MI.....	3,869
Normal, IL	52,497	Escanaba, MI.....	12,616
Oak Park, IL	51,878	Farmington Hills, MI	79,740
O'Fallon, IL	28,281	Flushing, MI	8,389
Orland Park, IL.....	56,767	Gladstone, MI	4,973
Palatine, IL	68,557	Howell, MI	9,489
Park Ridge, IL.....	37,480	Hudsonville, MI	7,116
Peoria County, IL.....	186,494	Jackson County, MI	160,248
Riverside, IL	8,875	Kalamazoo, MI.....	74,262
Sherman, IL	4,148	Kalamazoo County, MI	250,331
Shorewood, IL	15,615	Midland, MI	41,863
Skokie, IL	64,784	Novi, MI	55,224
Sugar Grove, IL	8,997	Otsego County, MI.....	24,164
Wilmington, IL	5,724	Petoskey, MI	5,670
Brownsburg, IN	21,285	Port Huron, MI.....	30,184
Fishers, IN	76,794	Rochester, MI.....	12,711
Munster, IN	23,603	South Haven, MI	4,403
Noblesville, IN.....	51,969	Albert Lea, MN	18,016
Abilene, KS	6,844	Beltrami County, MN	44,442
Arkansas City, KS.....	12,415	Blaine, MN	57,186
Fairway, KS	3,882	Bloomington, MN	82,893
Garden City, KS.....	26,658	Carver County, MN.....	91,042
Gardner, KS.....	19,123	Chanhassen, MN.....	22,952
Johnson County, KS.....	544,179	Coon Rapids, MN	61,476
Lawrence, KS.....	87,643	Dakota County, MN.....	398,552
Mission, KS	9,323	Duluth, MN	86,265
Olathe, KS	125,872	East Grand Forks, MN	8,601
Roeland Park, KS.....	6,731	Edina, MN.....	47,941
Wichita, KS	382,368	Elk River, MN	22,974
Bowling Green, KY.....	58,067	Fridley, MN	27,208
New Orleans, LA.....	343,829	Hutchinson, MN	14,178
Andover, MA.....	8,762	Inver Grove Heights, MN.....	33,880

Mankato, MN.....	39,309	Lebanon, NH.....	13,151
Maple Grove, MN.....	61,567	Summit, NJ.....	21,457
Mayer, MN.....	1,749	Albuquerque, NM.....	545,852
Minneapolis, MN.....	382,578	Farmington, NM.....	45,877
Olmsted County, MN.....	144,248	Los Alamos County, NM.....	17,950
Savage, MN.....	26,911	Rio Rancho, NM.....	87,521
Scott County, MN.....	129,928	San Juan County, NM.....	130,044
Shorewood, MN.....	7,307	Carson City, NV.....	55,274
St. Louis County, MN.....	200,226	Henderson, NV.....	257,729
Washington County, MN.....	238,136	North Las Vegas, NV.....	216,961
Woodbury, MN.....	61,961	Reno, NV.....	225,221
Blue Springs, MO.....	52,575	Sparks, NV.....	90,264
Branson, MO.....	10,520	Washoe County, NV.....	421,407
Cape Girardeau, MO.....	37,941	Geneva, NY.....	13,261
Clay County, MO.....	221,939	New York City, NY.....	8,175,133
Clayton, MO.....	15,939	Ogdensburg, NY.....	11,128
Columbia, MO.....	108,500	Blue Ash, OH.....	12,114
Ellisville, MO.....	9,133	Delaware, OH.....	34,753
Harrisonville, MO.....	10,019	Dublin, OH.....	41,751
Jefferson City, MO.....	43,079	Hamilton, OH.....	62,477
Lee's Summit, MO.....	91,364	Hudson, OH.....	22,262
Maryland Heights, MO.....	27,472	Kettering, OH.....	56,163
Platte City, MO.....	4,691	Orange Village, OH.....	3,323
Raymore, MO.....	19,206	Piqua, OH.....	20,522
Richmond Heights, MO.....	8,603	Springboro, OH.....	17,409
Riverside, MO.....	2,937	Sylvania Township, OH.....	18,965
Rolla, MO.....	19,559	Upper Arlington, OH.....	33,771
Wentzville, MO.....	29,070	West Carrollton, OH.....	12,692
Billings, MT.....	104,170	Westerville, OH.....	36,120
Bozeman, MT.....	37,280	Broken Arrow, OK.....	98,850
Missoula, MT.....	66,788	Edmond, OK.....	81,405
Asheville, NC.....	83,393	Norman, OK.....	110,925
Cabarrus County, NC.....	178,011	Oklahoma City, OK.....	579,999
Cary, NC.....	135,234	Stillwater, OK.....	45,688
Charlotte, NC.....	731,424	Tulsa, OK.....	391,906
Davidson, NC.....	10,944	Albany, OR.....	50,158
Durham, NC.....	228,330	Ashland, OR.....	20,078
High Point, NC.....	104,371	Bend, OR.....	76,639
Hillsborough, NC.....	6,087	Corvallis, OR.....	54,462
Huntersville, NC.....	46,773	Forest Grove, OR.....	21,083
Indian Trail, NC.....	33,518	Hermiston, OR.....	16,745
Mecklenburg County, NC.....	919,628	Jackson County, OR.....	203,206
Mooresville, NC.....	32,711	Keizer, OR.....	36,478
Stallings, NC.....	13,831	Lake Oswego, OR.....	36,619
Wake Forest, NC.....	30,117	Lane County, OR.....	351,715
Wilmington, NC.....	106,476	McMinnville, OR.....	32,187
Winston-Salem, NC.....	229,617	Medford, OR.....	74,907
Wahpeton, ND.....	7,766	Portland, OR.....	583,776
Grand Island, NE.....	48,520	Springfield, OR.....	59,403
La Vista, NE.....	15,758	Tualatin, OR.....	26,054
Lincoln, NE.....	258,379	Umatilla, OR.....	6,906
Papillion, NE.....	18,894	Wilsonville, OR.....	19,509
Dover, NH.....	29,987	Chambersburg, PA.....	20,268

Cumberland County, PA.....	235,406	Riverdale, UT.....	8,426
Kennett Square, PA.....	6,072	Salt Lake City, UT.....	186,440
Kutztown Borough, PA.....	5,012	Sandy, UT.....	87,461
Radnor Township, PA.....	30,878	Saratoga Springs, UT.....	17,781
State College, PA.....	42,034	Springville, UT.....	29,466
West Chester, PA.....	18,461	Washington City, UT.....	18,761
East Providence, RI.....	47,037	Albemarle County, VA.....	98,970
Newport, RI.....	24,672	Arlington County, VA.....	207,627
Greer, SC.....	25,515	Ashland, VA.....	7,225
Rock Hill, SC.....	66,154	Botetourt County, VA.....	33,148
Rapid City, SD.....	67,956	Chesapeake, VA.....	222,209
Sioux Falls, SD.....	153,888	Chesterfield County, VA.....	316,236
Cookeville, TN.....	30,435	Fredericksburg, VA.....	24,286
Germantown, TN.....	38,844	Hampton, VA.....	137,436
Johnson City, TN.....	63,152	Hanover County, VA.....	99,863
Morristown, TN.....	29,137	Herndon, VA.....	23,292
Nashville, TN.....	601,222	James City County, VA.....	67,009
White House, TN.....	10,255	Lexington, VA.....	7,042
Arlington, TX.....	365,438	Lynchburg, VA.....	75,568
Austin, TX.....	790,390	Montgomery County, VA.....	94,392
Benbrook, TX.....	21,234	Newport News, VA.....	180,719
Bryan, TX.....	76,201	Norfolk, VA.....	242,803
Burleson, TX.....	36,690	Purcellville, VA.....	7,727
College Station, TX.....	93,857	Radford, VA.....	16,408
Colleyville, TX.....	22,807	Roanoke, VA.....	97,032
Corpus Christi, TX.....	305,215	Spotsylvania County, VA.....	122,397
Dallas, TX.....	1,197,816	Virginia Beach, VA.....	437,994
Denton, TX.....	113,383	Williamsburg, VA.....	14,068
Duncanville, TX.....	38,524	York County, VA.....	65,464
El Paso, TX.....	649,121	Montpelier, VT.....	7,855
Flower Mound, TX.....	64,669	Airway Heights, WA.....	6,114
Fort Worth, TX.....	741,206	Auburn, WA.....	70,180
Georgetown, TX.....	47,400	Bellevue, WA.....	122,363
Houston, TX.....	2,099,451	Clark County, WA.....	425,363
Hurst, TX.....	37,337	Edmonds, WA.....	39,709
Hutto, TX.....	14,698	Federal Way, WA.....	89,306
La Porte, TX.....	33,800	Gig Harbor, WA.....	7,126
League City, TX.....	83,560	Hoquiam, WA.....	8,726
McAllen, TX.....	129,877	Kirkland, WA.....	48,787
McKinney, TX.....	131,117	Lynnwood, WA.....	35,836
New Braunfels, TX.....	57,740	Maple Valley, WA.....	22,684
Plano, TX.....	259,841	Mountlake Terrace, WA.....	19,909
Round Rock, TX.....	99,887	Pasco, WA.....	59,781
Rowlett, TX.....	56,199	Redmond, WA.....	54,144
San Marcos, TX.....	44,894	Renton, WA.....	90,927
Southlake, TX.....	26,575	Sammamish, WA.....	45,780
Temple, TX.....	66,102	SeaTac, WA.....	26,909
The Woodlands, TX.....	93,847	Shoreline, WA.....	53,007
Tomball, TX.....	10,753	Snoqualmie, WA.....	10,670
Watauga, TX.....	23,497	Spokane Valley, WA.....	89,755
Westlake, TX.....	992	Tacoma, WA.....	198,397
Park City, UT.....	7,558	Vancouver, WA.....	161,791
Provo, UT.....	112,488	West Richland, WA.....	11,811

Woodland, WA	5,509	Oshkosh, WI.....	66,083
Yakima, WA.....	91,067	Racine, WI.....	78,860
Chippewa Falls, WI.....	13,661	Wauwatosa, WI	46,396
Columbus, WI.....	4,991	Wind Point, WI.....	1,723
De Pere, WI	23,800	Casper, WY.....	55,316
Eau Claire, WI.....	65,883	Cheyenne, WY.....	59,466
Madison, WI	233,209	Gillette, WY.....	29,087
Merrill, WI	9,661		