



## HOW TO GET A NEW GAS SERVICE LINE:

Contact the Gas Marketing Office at 970-3812 to schedule an appointment to fill out the application and find a place for the meter.

### WHAT HAPPENS AFTER I SIGN UP FOR GAS SERVICE?

1. In about 3 weeks, we will install your gas line from the street to the meter. You do not need to be at your home, and we are responsible for calling VA811.
2. After a couple of days, a Gas Technician will install the gas meter.
3. The homeowner is responsible for any gas lines beyond the meter. A plumber will connect the meter to the gas appliances.
4. **INSPECTIONS:** The homeowner is responsible for getting all necessary permits. Please contact the City Inspections at 970-3182 or County Inspections at 296-5832 for more information.
5. After the inspection is completed, the City or County inspections department will contact Charlottesville Gas.
6. A Gas Technician will unlock your meter within 24 hours of inspection, and your service will begin.

### GAS METER INFORMATION:

- Meters cannot be installed within 3 feet of fresh air intakes, electrical equipment, or windows that open.

### HOW TO GET YOUR DEPOSIT WAIVED:

- Submit a letter from another utility company where you have had previous service within the past 24 months. You must have had an acceptable credit record for 1 year.
- Deposit can also be waived if you have had city gas service within the past 24 months and have had an acceptable credit record for 1 year.

### REBATES:

**Water Heater:** Switch from an electric or propane water heater to an energy saver natural gas water heater and receive \$100.00.

**Programmable Thermostat:** Up to \$100.00 cash back to be used to cover the cost of the thermostat or installation.

### COST INFORMATION

Connection fee: **\$30**

First 150 ft. of gas line and meter: **Free with at least one qualifying appliance**

Qualifying appliances: **furnace, water heater, clothes dryer, range**

Each foot over 150: **\$12.00/ft** (unpaved) **\$30/ft** (paved)

Each foot of line for gas fireplace or power generator only: **\$12.00/ft** (unpaved) **\$30/ft** (paved)

Upsized meter for use with power generator: **\$500** (residential usage only)

“Farm tap”: **\$400** (required to install service connection to transmission line)

Deposit, residential heating: **\$250.00**

Deposit, residential non-heating: **\$75.00**

Monthly charge: **\$10.00**

*If you are using gas only for heating, you can have your meter turned off during the warm months. Call the Utility Billing Office at 970-3211.*

For more information, contact the Gas Marketing Office at 970-3812 or visit [www.charlottesville.org/gas](http://www.charlottesville.org/gas)