The City of Charlottesville is proactive in assuring that all of its services are delivered in an equitable manner. City employees receive training in ADA Accessibility Guidelines, Fair Housing Requirements, and Universal Design Principles.

**DOWNTOWN ENHANCEMENTS**

Special enhancements have been made to the central city area of Charlottesville. The improvements include infrastructure to assist persons with disabilities as they travel within that area. Accessibility improvements include:

- Audible crosswalk signals for the sight impaired
- LED crosswalks used in areas where there is a high volume of activity
- Accessible pedestrian crossing buttons with ‘countdown’ for persons with limited mobility
- ADA compliant curb ramps are installed throughout the downtown area and citywide

The City of Charlottesville Pedestrian Safety Committee is working toward the next phase of these improvements. The expanded study area will extend around downtown Charlottesville and the University of Virginia. For more information about these plans, please call (434) 970-3182.

Please report any City program or facility that you believe may not be in compliance with the ADA to Jim Herndon, the ADA Coordinator for the City of Charlottesville.

**CONTACT THE CITY’S ADA COORDINATOR**

Jim Herndon  
Neighborhood Development Services  
610 East Market Street  
Charlottesville, Virginia 22902  
(434) 970-3182  
ada@charlottesville.org

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### Helpful Telephone Numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
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<tbody>
<tr>
<td>ADA Coordinator for City of Charlottesville</td>
<td>(434) 970-3182</td>
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<tr>
<td>ARC of the Piedmont</td>
<td>(434) 977-4002</td>
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<tr>
<td>CAT (Charlottesville Area Transit)</td>
<td>(434) 970-3649</td>
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<tr>
<td>Independence Resource Center</td>
<td>(434) 971-9629</td>
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<tr>
<td>JAUNT (Specialized Transportation)</td>
<td>(434) 296-3184</td>
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<tr>
<td>Jefferson Area Disability Service Board</td>
<td>(434) 979-7310</td>
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<tr>
<td>Kluge Children's Rehabilitation Center</td>
<td>(434) 924-5272</td>
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<tr>
<td>Multiple Sclerosis Society</td>
<td>(434) 971-8010</td>
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<tr>
<td>Piedmont Housing Alliance</td>
<td>(434) 817-2436</td>
</tr>
<tr>
<td>PVCC Disability Services</td>
<td>(434) 961-5281</td>
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<tr>
<td>Region 10 Community Services</td>
<td>(434) 972-1800</td>
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<tr>
<td>UVA Disability Services</td>
<td>(434) 924-7819</td>
</tr>
<tr>
<td>Virginia Department of Rehabilitation Services</td>
<td>(434) 296-5621</td>
</tr>
<tr>
<td>Virginia Disability Service Agency</td>
<td>(804) 662-7000</td>
</tr>
<tr>
<td>Virginia March of Dimes</td>
<td>(804) 968-4120</td>
</tr>
<tr>
<td>Virginia Relay (general information)</td>
<td>(800) 552-7917</td>
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The City of Charlottesville is a member with the Virginia Relay. A Person with a hearing impairment may call this number 24 hours a day, 7 days a week. If you use a TDD, your message will be communicated to the City Department or service of your choice.

**All communications are held in strict confidence.**

**VIRGINIA RELAY 7-1-1**

This brochure is available in accessible formats upon request.

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This brochure was prepared by Neighborhood Development Services.  
February 2011
The City of Charlottesville is dedicated to providing equal and fair access to all of its public buildings and programs. Individuals who need auxiliary aids for effective participation in programs and services offered by the City of Charlottesville are invited to make their needs and preferences known to the ADA Coordinator.

OVERVIEW OF ACCESSIBILITY

- The City approved a Transition Plan for the Americans with Disabilities Act (ADA) on January 5, 1995. Through self examination, the City identified numerous areas which needed alterations.

- Special emphasis has been placed on the City’s Transit System. CAT is completely ADA accessible. JAUNT is used to augment its service to patrons with disabilities who cannot make it to a bus stop.

- Plans for all new buildings are reviewed to ensure accessibility and adherence to all applicable Building Codes.

- City Staff works closely with the Independence Resource Center to ensure that Title III of the ADA is enforced.

THERAPEUTIC RECREATION

Parks and Recreation offers individuals with disabilities and seniors a variety of therapeutic recreation activities as well as inclusion in regular classes. Goals are to have fun, improve self esteem and social skills, learn recreation skills, and to improve or maintain physical and emotional health. Pool lifts, large print brochures, paved trails, a wheelchair lift equipped van, and a small participant-to-staff ratio are just some of the accessible accommodations offered by Therapeutic Recreation.

CITY SCHOOLS

The City began a campaign in 2007 to ensure that every City school campus is fully accessible to all students, parents, and staff. The scope of this effort was detailed by a formal third party review of all facilities including Charlottesville Albemarle Technical Education Center (CATEC). The goal of the campaign is to implement compliance with ADA requirements and assure meaningful access for all.

Specific areas that have been addressed:

- Compliant ramps, walkways, curb cuts, and handrails at all primary routes at all Charlottesville City School (CCS) campuses

- Accessible, ADA compliant restroom facilities

- Stage lifts where needed—most prominently at the Performing Arts Center at Charlottesville High School

- Replacement of non-compliant door hardware at all CCS campuses

- Elevator upgrades

The most critical work has been completed. Assessment of the progress made and identification of remaining work will be accomplished using this continuing third party evaluation.

ADA ADVISORY COMMITTEE

In an effort to ensure accessibility to the City’s programs, services, and activities, an ADA Advisory Committee meets quarterly to review accessibility issues. The committee consists of representatives from various City departments and persons with disabilities from the community. You may contact the committee through the City’s ADA Coordinator.