

Toilet Rebate Request Form

Name: _____

Service Address: _____

Mailing Address: _____

Phone Number: _____

Water Account Number: _____

The Following Information Must Be Filled In and sufficient for us to verify labeled status at www.epa.gov/watersense/product_search.html (receipts often do not show this)

Toilet Brand Name: _____

Toilet Model Name and Number:

Is this a WaterSense labeled toilet? _____

Circle one: Single family Multi Family Commercial

A copy of your purchase receipt and / or invoice for installation costs must accompany this form.

I certify that I have replaced 3.5 gallons per flush (gpf) or higher toilet with a WaterSense labeled toilet at my property in the City of Charlottesville.

Signed: _____

Date: _____

Method of Rebate Payment:
____ Check ____ Credit Account

**LOW FLOW REPLACEMENT TOILET
REBATE
\$100* CASH BACK OFFER**

The single largest water user in your home is your toilet. The American Water Works Association says that toilets account for about 30% of indoor water usage and use more water daily than any other indoor fixture. This is especially true of toilets installed before 1994, which use 3.5 to 7.0 gallons for every flush. That’s as much as 5 times the amount of water as a WaterSense labeled toilet! Each person flushes an average of 5 times a day at home, meaning that’s a lot of water (and money) going down the drain.

Water is a precious, natural resource that is vital to our health and welfare. Converting to efficient toilets makes an immediate, permanent change in your water usage.

**TO QUALIFY FOR THE REBATE, YOU
MUST:**

- Be the home / rental property owner of a building built before 1994
- Be replacing a toilet of 3.5 gallons per flush (gpf) or higher with a toilet that is WaterSense certified.
- Be a City of Charlottesville water customer in good standing
- Purchase the toilet(s) after 6/30/2002
- Provide us with a receipt for the toilet and/or installation and a completed rebate form. To ensure the form includes adequate information to verify WaterSense status, please check www.epa.gov/watersense and click on “Product Search.”

The rebate, up to \$100, can be used to cover the cost of the toilet and/or the expense of installation. The amount can be credited to your account or mailed out as a reimbursement check.

SINGLE-FAMILY HOMES

For single-family homes, the rebate is up to a maximum of \$100/toilet, with a limit of 3 toilets per household, for homes built prior to 1994.

MULTI-FAMILY HOMES / APARTMENTS

For multi-family housing and apartment complexes built prior to 1994, with a water meter smaller than 1”, there is a limit of 2 toilets per housing unit.

Multi-Family complexes built prior to 1994 that use a 1” or greater water meter will need to apply for rebates via the Apartment Toilet Rebate Program. New toilets must be WaterSense certified and units receiving them must also be fitted with low flow showerheads, available through the City. Rebates under this program are *not* retroactive to 2002, and must be approved in advance. Contact the City’s Water Conservation Manager at 970-3800 for more information.

COMMERCIAL PROPERTIES

For commercial properties built before 1994, there is a limit of 2 toilets at this rate:

- \$80 per flush valve toilet replacement
- \$60 for each tank-type toilet replacement costing up to \$100 (\$80 rebate for those costing over \$100)
- \$80 per waterless urinal

This brochure is dated January 1, 2013; the program guidelines herein supersede all previous program descriptions, including those undated

FREQUENTLY ASKED QUESTIONS

Are all City water customers eligible for a rebate?

Yes. All City of Charlottesville single-family, condominium, townhouse, duplex, and commercial property owners can receive the rebate. Large apartment complexes should apply under the Apartment Toilet Rebate Program.

Where can I find a WaterSense toilet?

Home improvement centers, local hardware and plumbing supply stores, and online retailers stock and sell WaterSense Toilets.

How do I know if the new toilet is WaterSense?

They will be labeled with the WaterSense logo, as shown below. In addition, you can find a complete listing of labeled toilets at www.epa.gov/watersense *only rebate requests that provide adequate information for us to verify toilet labeling on this website will be processed.*

What is a WaterSense toilet?

WaterSense toilets are certified by a third party as being at least 20% more water efficient than standard low flow toilets. They also meet requirements for effective performance set by the U.S. Environmental Protection Agency.



How much water does it save?

A family of 4 can save 1,500 gallons per month, 20,000 gallons per year by replacing inefficient toilets.

How much money will I save?

An average Charlottesville home will save between \$75-\$100 on their water bill each year.

Can I get a rebate for every toilet I replace?

There is a limit of three rebates per residential utility account premise and a limit of two for other properties.

How do I know if I have a leak?

Leaks can be a huge water waster in homes. A running toilet can cost you hundreds of dollars a month! If there is an unexplained increase in your water usage, call the Utility Billing Office or visit www.charlottesville.org/waterconservation to learn how to hunt down leaks.

Where can I learn more about conservation?

Visit www.charlottesville.org/waterconservation for tips, more rebates and extensive information on creating a Water-Wise Landscape.

How do I submit the rebate form?

Fill out and return rebate form with your water bill, or fax or mail to:

City of Charlottesville
Office of Utility Billing
P.O. Box 591
Charlottesville, VA 22902
Office: 434 970-3211
Fax: 434 970-3212



Made From 30% Post Consumer Content

TOILET REBATE

Install a WaterSense Toilet for
a Rebate of up to \$100.00*



City of Charlottesville

Utility Billing Office

*Subject to fund availability and meeting qualifications listed in this brochure

