

Topic	Issue	Department	Status	Notes
Tonsler				
History	No Statues of AA Residents	DOR	In Process	With DOR Committee
Transportation	Buses to Willoughby inconvient	CAT	In Process	
Infrastructure	Dominion Lights on Orangedale Out	PW	Completed	Completed
Parks	No pools in neighborhood	PR	In Process	Tonsler Park Master Planning
Parks	Little Signage and Lighting in Tonsler	PR	In Process	
Transportation	Bus service to YMCA and CHS	CAT	In Process	
School	Adding Local AA knowledge in Schools	DOR	In Process	Concerned relayed to School Administration Spring 2011
History	AA Sites Preserved	DOR	In Process	Marker system underway.
Race	Diversity on City Leadership	HR	In Process	Diversity report set for City Council December. Survey out to city employees.
Transportation	Better Bus service to Walmart	CAT	In Process	
Police	Perceived harrassment by police in Tonsler	Police	In Process	
Belmont/WM				
Infrastructure	House on Riverside with gutter problems	NDS	Completed	Private matter - No City action available.
Green	Adding trees to Meade park	Parks	In Process	
Connectivitiy	Trail for downtown to Woolen Mills	Parks	In Process	Coal Tower trail in design and easements
Infrastructure	Sewer treatment facility concerns	PW	In Process	Currently with Rivanna and in Public hearings
Traffic	Traffic Calming on Chesapeake	NDS	Completed	Went through process - failed - citizen notified
Connectivity	Bike lane on Market	NDS	Completed	Too narrow to construct
Traffic	Crossing Meade to Burnley Moran	NDS	Completed	Crosswalks in appropriate location
Safety	More cops on bike or walking	Police	In Process	
Infrastructure	Water pressure testing and using private contractor	PW	In Process	
Infrastructure	Property Rights issue at 1809 East Market	NDS	Completed	Private matter - No City action available.
S Downtown				
Communication	Security guards at Crescent Hall don't get to know residents	CRHA	In Process	– CRHA changed the security company last year in the hopes of seeing improved performance. In most respects, we have been pleased with the new company. We have had to request the change in one security guard based on his performance and it always takes a while for new security guards to meet and recognize all of the residents and become aware of any unique issues they may have. Given time, the new guard will get to know the residents better. CRHA recently hired two new maintenance technicians. One of the new technicians has been assigned to Crescent Halls. In general we are seeing and hearing very positive results from the new technician. If a resident is having an ongoing, unresolved maintenance issue, please contact either the property manager or executive director.

Infrastructure	Bathrooms not fixed with no plan to fix them	CRHA		Bathroom and kitchens need fixing. We should be spending the money on the properties and not work sessions. Response – CRHA staff have completed a draft RFP to begin the wholesale renovation of Crescent Halls which will of course encompass the bathrooms and kitchens. Maintenance staff address any repair issues, but I believe this issue had more to do with the age and size of the kitchens and bathrooms. We realize that the entire building needs to be renovated and are planning to do so. We do not spend money on work sessions except to possibly buy water or soda for commissioners. We used to buy meals for certain work sessions but discontinued doing so for budgetary reasons.
Infrastructure	Buzzers broken in Crescent Hall	CRHA		– We had received many resident complaints about other residents letting individuals enter the building by buzzing them in without knowing them. We think individuals wishing to enter the building were basically going down the board and contacting as many residents as it took before one would buzz them into the building. Based on the resident complaints, we changed the procedure so that during nighttime hours, the resident actually has to come downstairs to greet their guest. This was done in an effort to improve security and cut down on unauthorized access to the building. Any resident that has any issue with coming down to greet their guest(s) can contact the security guard who will then let them in. If the resident is having an issue with their buzzer not working, please contact the maintenance department at 971-4656.
Infrastructure	Elevator problems at Crescent Hall	CRHA		Lance and Randy have agreed to pursue option of using City elevator contractor. CRHA spent several hundred thousand dollars within the past several years to have the elevators replaced. Rather than replacing the elevators again, CRHA is trying to make sure that the new elevators were properly installed and are being properly serviced. We are currently in discussions with the City about the possibility of the City's elevator maintenance contractor taking over the maintenance of the Crescent Halls' elevators due to our ongoing reliability issues.
Communication	Outreach to residents to volunteer, tutor	CM		
Parks	Tonsler Park ignored	Parks		
Opportunity	Re-entry concern about resources and options for newly released	Human Serv.		
Safety	More collaboration between Police and residents	Police		Chief requested record pull of Police records
Safety	Safety of Tonsler park	Police		
Safety	Police stay at the Mall not in the parks	Police		
Community	Michelle Bates on Tonsler Activities	Parks		

Communication	Treating residents with dignity and respect	CRHA		We will look into purchasing pet waste disposal containers.
Quality of Life	Signage for cleaning up after pets	CRHA		We will look into purchasing pet waste disposal containers.
Communication	Recognition for Travis, the maintenance guy	CRHA		CRHA recently hired two new maintenance technicians. One of the new technicians has been assigned to Crescent Halls. In general we are seeing and hearing very positive results from the new technician. If a resident is having an ongoing, unresolved maintenance issue, please contact either the property manager or executive director.
Human Resources	Not enough property managers	CRHA		Randy B. Responded
Communication	Housing Director doesn't attend meetings	CRHA		Management attend meetings when we are requested to do so. We do not all attend each month's resident services meeting due to scheduling conflicts and the desire to let the residents run the meeting without management present. We do have a staff person assigned to those meetings who reports back to the appropriate manager with any issues raised.
Infrastructure	Water issues	CRHA		Following is what Jennifer Patterson communicated
Infrastructure	Public bathroom in Crescent Hall handicap accessible	CRHA		Common area bathrooms in the building have been made handicapped accessible and with the exception of a few minor adjustments they have passed an independent third party inspection. Not all common area bathrooms are fully accessible due to size constraints (nursing clinic bathroom and small bathroom in rental office), but at least two bathrooms in the main building as well as one in the rental office is fully accessible. Only those bathroom in units designated as handicapped accessible units are fully accessible within units.
Programming	Need more interesting activities in Crescent Hall	CRHA		We need more services in the building. Response – CRHA staff would be glad to make contacts and try to bring additional service providers into the building if residents let us know what they want. Based on past feedback, staff has already increased the presence of groups such as the Charlottesville Department of Social Services, Region X, and Love, Inc. Staff encourage residents to make additional requests and we will do what we can to make the proper connections.
Community	Few activities in common room	CRHA		See above
10th and Page				
Communication	Communication ahead of SRO	NDS	Completed	Complaint only - no action needed
Quality of Life	Housing conditions and availability poor in CHRA	CRHA		
Traffic	Signage for Page Street to assist traffic	NDS	Completed	Signage installed
Safety	Lighting at 10th and page	NDS	Completed	Lighting installed
Safety	Lighting at 10th and Preston	NDS	Completed	Lighting installed
Safety	Lighting at 8th and Main	NDS	Completed	Lighting installed
Safety	Lighting on 10th Street	NDS	Completed	Lighting installed

Safety	Sidewalks for Albemarle Street	NDS	Completed	No right-of-way available
Infrastructure	Replace Steps for 8th and Cream Streets	NDS	Completed	Private property - owner had the right to remove
Safety	Safety for underpass near 8th	NDS	Completed	Inspected and determined to be ok.
Parking	UVA employees parking in neighborhood	CM		
Community	Sign at West and 10th in honor of John West	NDS	Completed	Sign installed
Community	City/County reconsider consolidation	CM	In Process	City County talks continue on how to partner and align resources
Trash	Organize cans and bins where trash is picked up near restaurants West Main	PW		
Trash	5th street past tennis courts being used as dumping area	PW		
Parking	Parking on 900 block of Preston impossible/football games	NDS	Completed	Not able to determine issue
Safety	City vehicles don't stop at stop signs	CM	Completed	Driving Safety directive and SOP changed, Fall 2011
Greenbrier				
Community	What about re-opening Crow Pool?	Parks		
Traffic	Hilltop Road - can't see, increasingly dangerous	NDS	Completed	Jim Tolbert will bring back to Jeanie Alexander. Several citations issued for overgrowth.
Traffic	Dairy and Rugby - also have problems turning onto Hilltop, drivers come down Rugby at high speeds, need more stop signs and increase fine for speeding	NDS	Completed	Cited adjacent owner
Safety	Can't walk across by-pass without going down stairs - not handicapped or stroller accesible	Parks	In Process	Per Brian Daly - a trail through McIntire Park up to the Dairy Rd./Brandywine intersection is in the works. Should be paving within the next 4-6 weeks.
Traffic	Jim Tolbert posed question about cutting out the cut-through at Hydraulic - met with audience applause	NDS		Will consider as we evaluate Hydraulic/250 intersection.
Safety	Corner of Rosehill and Greenleaf - people do not stop	Police		
Safety	No sidewalks - not safe for children walking home from busstop, can't walk to your neighbors safely	NDS	Completed	None of the sidewalks on top 20 priority, but will be added to next list for evaluation
Transportation	Bus stop on Park Street across from MACAA - Right now it's very dangerous for young children and families to have to cross the street from MACAA to get to the busstop. Can bus stop loop around into MACAA?	CAT		
Parks	Greenleaf Park getting overrun with trash and overcrowding, many school groups and County groups utilize it. Change the first-come, first-serve basis.	Parks	In Process	Brian Daly - we can make it a reserve-use only shelter; will also notify the County schools again to not bring busloads of children
Traffic	Commuter traffic speed along arterial roads. Near Meadowbrook Rd/Barracks Rd.	Police		
	Barracks Road, hill going down – people who live there shove their leaves onto the small sidewalk, and people walking up and down have to go in the street.	PW	In Process	Judy Mueller: we can cite homeowners who do this, although we have not historically done this in neighborhoods, so needs direction from Council to start enforcing that kind of citing. Szakos: Put in City Notes? [include pick up dates] Put in December CN 12/11
Traffic	Any plans to wide Rugby Road?	NDS	Completed	No
Schools	Meet with neighborhood about plans at Buford	Schools	Completed	Passed on to Schools

Traffic	What is anticipated traffic after Treesdale is completed near CATEC?	NDS		In County - do not anticipate impact.
Health	Deer population in the City. Needs to be controlled to prevent lyme disease outbreak. Killing them is the only way.	CM	In Process	Maurice Jones - We've spoken with other localities, and the only thing to do is kill them. [...] Not a tremendous increase in lyme disease, which has been part of the discussion.
	"Paper streets" – streets developers have put on a map that don't exist yet. Is there a way the City can agree to take them back over once they've been developed?	CA	In Process	C. Brown: The law has changed in the last few decades. It exists primarily in older, more established neighborhoods. Now developers have to bring it to the City to have it approved. You can go through a process to get rid of these streets, but it requires the cooperation of several different parties.
Utilities	Undergrounding utilities?	PW	In Process	Szakos: we brought VA Dom to a recent meeting; convinced us it isn't economical. Check out vadam.com for more info.
	Can we create regulations for bush and fence heights that impeded sight at intersections?	NDS	Completed	Tolbert: We have sight triangle regulations at intersections. Fences, sometimes they get built and we don't know about them. Shubbery, we try to keep up with. We can check intersections reported to be a problem. Citation issued.
	Can you make three feet in front of properties a walking/bike lane? It's a waste to try to maintain because people walk and drive on it anyway.	NDS	In Process	Tolbert - will look into it. Have asked Jeanie Alexandar and Angela Tucker to take a look.
Safety	Overgrown bushes on sidewalk impeding access and is a danger	NDS	Completed	Citations issued.
	At Meadowbrook there's still asphalt, we need dirt and flowers	CM/Parks/NDS	Completed	M. Jones: last time we talked, there wasn't a commitment from the neighborhood to beautify that area. If that is changed, we're open to doing that.
	Close bridge behind Subway - 80% signatures on petition and nothing's happened	NDS	Completed	Previously evaluated by Planning Commission and determined not feasible.
Venable				
Traffic	Traffic access from JPA to the hospital area is an issue. Can staff create a T coming out of the circle to make it safer. Can this happen even if the proposed Bed & Breakfast does not come to fruition.	NDS	In Process	Tolbert: Project is still possible. Mr. Chapman is looking for financing, and the City is still hoping he will move forward.
Safety/Traffic	At the intersection of Shamrock and JPA, cars are allowed to park right up to the intersection, blocking line of sight and making it impossible to safely turn right on red.	NDS	Completed	Reviewed and no changes made. There is a signal at intersection.
Traffic/Emergency Snow Routes	Field Road - dead end street has issues with snow. People park on both sides of the street, and snow plows cannot do their job.	NDS	Completed	Tolbert: Traffic engineer can look into designating an emergency snow route at that location. Done
Trash	Montebello Cir. behind JPA - high density residents abutting with residential neighborhoods means their street is treated like an alley. Trash bins are left out all week long.	PW	In Process	Judy Mueller: staff will check on trash bins, and if they are out during inappropriate times, they will be ticketed.

Traffic	<p>Shamrock Road - three major issues the neighborhood has to cope with because of the high percentage of rental housings:</p> <ul style="list-style-type: none"> • Traffic: Flood of cars in all neighborhoods and parked on front lawns. • Trash: being an entrance corridor also makes this worse. • Noise: if police are not busy, they should patrol to listen for loud music on party nights and give warnings. 	Police/NDS	In Process	Norris: These three issues are also factors in other neighborhoods. Council is working to reduce automobile dependence. Litter is an issue throughout the City, and staff is working on fixing this problem through increased staff, enforcement and education. Noise is an issue Council is working on addressing as well.
	Should be a discussion of a housing bank to attract homeowners back to the area. The student versus homeowner population is out of balance. Lighting and landscaping for new projects have been an issue in the past.	NDS		Comment only
	No sound barrier/protection from noise at Jefferson Commons	NDS	Completed	Project built as approved by BAR/PC - No sound barrier required.
	Landlord developers create problems in the neighborhood and have a bad reputation, can City mediate with them.	NDS	In Process	
Trash	Disposing of brush and large trash items is inefficient. Is a more central location feasible. Large item trash pick-up is not easy.	PW	Completed	Ms. Mueller said large item pickup is available online. It is limited to two a year per person, but some neighborhoods have been collaborating to share the costs. Ms. Szakos reminded Mr. Reid that the City offers free pick-up during special occasions such as last year's micro-burst.
Trash	A citizen said the time frame for leaf pick-up is too limited. Leaves are often there for a long while and become packed down. He asked what the schedule was.	PW	Completed	Ms. Mueller said it is formed according to resources. Staff comes to each neighborhood twice. If you bag your leaves, staff will pick them up every week. The pick-up schedule is online and was also included in your first batch of leaf bags. Mr. Barrick said the schedule is also posted on the City Facebook site.
Trash	A resident asked about pick-up for magnolia leaves in May.	PW	Completed	Ms. Mueller said the City is not able to do that.
Bike Safety	Concern about bike and pedestrian safety, what plans were in the works for expanding bike lanes and improving bike awareness.	NDS	In Process	Ms. Szakos said the Bike & Pedestrian Safety Committee has been working hard on these issues. The City is making their buses free to students now. A complete streets resolution is working to make streets accessible to all types of travelers. Mr. Norris said we have the best traffic engineers in the country, and they are working hard to come up with creative solutions. Mr. Tolbert explained "sharrows", which will make it clear where bikes and cars are sharing the road. We are narrowing travel lanes where we are able to add bike lanes. Mr. Huja said more Council resources have been dedicated to this issue recently than in the past ten years.

Traffic	How traffic would be routed with the JPA Bridge construction.	NDS	Completed	Mr. Tolbert said within the next six weeks, VDOT has said they will build a pedestrian/bike connection that will replace the bridge. The goal is to finish before the 2012 football season. Staff does not plan to set up a detour route because they do not want to direct all through traffic to neighborhoods. Locals will know where to go.
Safety	Striped pedestrian crosswalks on Rugby are difficult to see at night. There are no streetlights on the one past the museum, and most pedestrians and bicyclists do not wear lights.			Comment only
Safety	Citizen said he likes the blinking lights at crosswalks.	NDS	Completed	No additional funds available
Parking/Traffic	Can a yellow line could be painted at 108 Oakhurst Cir. to keep people from parking right at the edge of the driveway, which makes it impossible for them to see when pulling out.	NDS	In Process	Mr. Tolbert said he would have the traffic engineer look into it.
Belmont/Burnett/Ridge				
Parks	Wants playground @ Tonsler Park to be opened and cleaned up	Parks	In Process	
Parking	Parking is an issue; permits?	NDS	Completed	Tolbert gave an update on parking design plans
	Pavilion noise in Belmont; add more trees, fix when the bridge is built?	NDS	In Process	MJ said Friday was a special event, city wasn't happy with noise level and vulgarity. This does not compare to normal events.
Parks	Hinton Ave renovation of Lee's Park?	Parks	In Process	B.Daly – master plan for Lee's Park is 2 year out
	Blighted property at Montrose, why does tax assessment keep going up?	NDS	Completed	Tolbert: 704 Montrose: spot blight sec. of code gives opportunity to work w/ppl to fix, or Council can take action. Hasn't been inside yet, give him addresses for others and he can give you the status.
	Belmont Bridge fence: can this be revisited if it's still up in a few years?		In Process	Norris: Would like to readdress Belmont Bridge if it looks like it will be up for a long time.
Parks	Rivanna trail clean-up	Parks	In Process	Daly – check to see if that portion of trail has been accepted
	Carter's View, sidewalks are cracked	PW	Completed	Tolbert: Have accepted Carter's View
	Parking is taking over Brookwood Ln. Parking on the corner is a blind spot. Sidewalks on opposite side of the road are needed.	NDS	Completed	Worked with neighborhood to make changes
	Some people have more than 4 unrelated ppl living; against code.	NDS	Completed	Informed citizens if they could give addresses, we could check.
Safety	Police patrol should increase b/c elderly live in area	Police	In Process	Chief Longo: Brookwood Ln. connects to Brookwood Dr. We will have parking enforcement give extra patrol there.
Trash	Trashcans left on sidewalks 24-48hrs after pickup.	PW	In Process	
Safety	Patrol should be increased on 5th St. Ext.	Police	In Process	
	Hartman's Mill Rd. cars come up S. 2nd St. damaging other cars. Need speed bumps	NDS	Completed	Went through process - did not meet warrants.
Parks	People won't play in park b/c pet owners don't pick up dog waste	Parks	In Process	Szakos – dog bags in park
	Can city help us resurrect our city association?		In Process	Norris – yes, it's important, we will support as much as possible. MJ – we have tried to get Ridge St running again. Neighborhood matching grant program. Opportunities exist.

Transportation	Redesign of bus routes	PW Transit	In Process	
Traffic	Speed bumps should be easy to get on interior residential streets	NDS	Completed	Gave citizen process information
Traffic	S. 1st St & Lankford Ave. connect and is dangerous b/c you cannot see what's coming up the hill.	NDS	Completed	Change made.
Safety	Security along the trails			Comment only
Traffic/safety	Concern with speed of traffic along Ridge St. esp w/new developments like Carter's View	NDS/Police		Comment only
Environment	Pollution at Moore's Creek. Trash in the water.	PW	In Process	Norris – SSO – sanitary sewer overflows – in process of sewer upgrade to address this main cause of pollution.
Infrastructure	Landscaping plans never came to fruition	??		
Green	Site plan, shrubbery on banks, etc.	Parks	In Process	
Infrastructure	Man hole cover comes off during heavy rains	PW	In Process	
Race	What is city doing to monitor achievement gap between black and white?	DOR	In Process	Szakos – huge issue we have been working on. Need involvement of parents. • Edwards – School Board/Council has monthly meetings. Need to strengthen families and decrease workforce gap. Norris – we encourage teachers. Charlene Green – DOR – v.complex issue; not just about having black teachers, but caring teachers. More important than color.
Race	Need more diversity in schools, but doesn't think her teacher's color matters.	DOR/Schools	In Process	Community discussion in progress
	Trees and bikes			Huja – last 2 years, trees and bikes very imp. to Council. Norris – get involved with the Tree Commission
Infrastructure	Concerned about dam and closeness to I-64	CM	In Process	Comment only
Traffic	Traffic, speed bumps	NDS		Comment only
Traffic	Concerned 20S development will bring more traffic			Comment only
Growth	City shouldn't make it more convenient for county growth	CM		Comment only
Growth	Commuter development should be discouraged. Promote businesses that serve non-car commuters.	CM		Comment only
Green	Lot next to cemetery; update on development?	NDS	In Process	Tolbert – charrette in Feb. Not in a big rush. Will bring back to community. It's called the Elliott Ave. lot. RFP out 12/1
Green	Please keep magnolia trees on the lot alive and healthy.	Parks	In Process	
Development	Are pictures available of design for Wil. Taylor Plaza?	NDS	In Process	Charlie Armstrong – no final architecture plans yet.
Safety	City drivers don't know what to do when em. vehicles are coming	Police	In Process	Richard Jones – we try to put out PSAs each year. Please pull to the right when possible. Stop in place if not. Story to be put in City Notes in December 2011
	Wants representation for 250th planning			
Economic	Jobs; losing skilled and semi-skilled workers from the City. Some projects voted down by Planning Commission that would have created 500-600 jobs. Weigh cost of zoning against job creation.	ED		Comment Only

Community	What are you doing to keep kids off the street?	City	In Process	Norris – Boys&Girls Club, Summer Jobs Programs, after school tutoring, etc.
Development	Do not approach development piecemeal.	NDS	In Process	One Community Planning continues
North Downtown/Martha Jefferson				
Connectivity	Focus on N. Downtown to enable us to walk; enforce overgrowth of bushes and trees.	NDS	Completed	Citation issued.
Parks	Parks&Recreation magazine is too extravagant. Info could be placed in the paper.	Parks		Comment only
Parks	Maintenance of trees and bump-outs on Park/250 Bypass. Cut back invasive growth.	Parks	In Process	
Traffic	Traffic issues on 2nd St NE between High St and Hedge. Extremely narrow road, trucks travel too fast on the road. Need more traffic calming devices, especially on 2nd St. Being used as a cut-through.	NDS	Completed	Explained traffic calming process
Traffic/Safety	Citizen lives on Nelson Dr., walks her dog regularly, and she and her dog were almost run over four times in 48 hours from people disobeying traffic laws in her neighborhood.	NDS	Completed	Explained traffic calming process
Traffic/safety	Grove Ave. is a speedway issue. Mazda was totaled by a hit-and-run driver.			
Lighting	Invasive street lighting in his neighborhood. Overkill in a lot of places. Install shields and lights that have focused lighting. Brought a model ordinance from Fairview, TX to reduce glare and reduce unnecessarily harsh lighting.	PW	In Process	Judy: we can't require VA Dom to change fixtures, but we can work with the franchise to see what we can do. We do have a Dark Skies ordinance.
Lighting	Obnoxious bright light on the corner of 1st St and Hedge, and a hanging branch near the intersection as well.	PW	Completed	Jim: call with the pole number, Dom often responds more quickly to customers than the City.
Trash	2nd St SW across from the movie theatre/Christian's pizza. Street cleaners haven't come by in a long time because of a personal disagreement with her landlord. Debris and trash is everywhere.	PW	In Process	
Noise	Noise level on 2nd St when the bars let out at night is unacceptable. Cursing and profanity, fighting in front of Millers, every night, especially between 1:30 and 2am, and in the parking lots.	Police	In Process	Dave N.: police monitoring of DT mall has stepped up
Parking	Lack of handicap parking on 2nd St because it's all loading zones.	NDS	Completed	Monitored and more than enough handicapped parking.
Parks	We need lighting at McGuffy Park.	Parks		
Development	Martha Jefferson: is there any input? Is it getting torn down?	NDS	Completed	Jim: the main buildings are not being torn down. One story of the emergency building is. The vast majority are being rehabilitated and are not being torn down. The parking garage stays. The only known tenant at the moment is CFA. They are working on several other potential tenants, but nothing is confirmed yet. It will be a mix.

Safety	Biked to work every day until the day a student was killed on Main St. Curious to know what has happened in the wake of that incident, above and beyond the bike lanes, what are the plans to improve connectivity in the City? How can faculty and students at UVa get involved with design/expertise?	NDS	In Process	Huja: CC has set aside \$100,000 to improve bike safety. Invited participation in the Bike Committee. Norris: City has an interest in taking this to another level, and we are working to get there.
Safety	Security now that MJ is no longer there? Is there increased police patrol, especially near the cemetery?	Police		MJ: will check with Chief Longo. Our staff has been working with the folks at Martha Jefferson.
Community	What's happening with the homeless situation that seems to be invading Downtown Charlottesville? Panhandling is prevalent. Many are from other states as far as Arizona and come here because it's a safe haven for panhandlers. Have been aggressive towards residents, taken up on empty porches and cars.	Police	In Process	Norris: people prey on the generosity of this community. Council has been grappling with this issue for some time. Homelessness is a multi-faceted problem, and the Cities that have been successful in reducing issues are providing support, such as housing and improving access to services people need to get back on their feet. Police have been stepping up monitoring on the DTM because of complaints about aggressive activity, loitering, and other issues. MJ: call the police if someone is camping out or using vacant property. Certain constitutional limitations are placed on what we can do, but we do enforce against violent, aggressive, or harassing behavior. -Norris: don't give money to panhandlers. There are better ways to give compassionately. City is working on educating the public on this point. -D. Brown: we do want to support those in need with resources, but there needs to be ways for people towards a creative solution. We are continuing to work on this.
Safety	@ E. Jefferson/Lucky 7 -trouble with loitering, woke up to a homeless man sleeping on her front porch. Called police and tracked the man down, but there wasn't much that could be done.	Police	In Process	
Infrastructure	Design study for the retaining wall on the McIntire Interchange. Could be beautified and more useful. We will bring to Council/City Staff at a later date.	NDS	Completed	Late in design process that has had extensive community input.
Taxes	Assessments in the N. DT area increased. What is the justification, considering depressed property values and declining RE market?	Finance/Asse	In Process	
Taxes	Colette Hall: from City Notes, Feb/Mar 2011: "Assessments for existing RE property declined in value by .14%". But North DT seems to have gone up by 6-7%. Shouldn't go up by neighborhoods, should be evaluated by individual property merits. Fears Charlottesville Downtown area is losing its middle class.	Finance/Asse	In Process	

Safety	Downtown safety: highly complicated issue. But as MJ has left, a lot of adjacent commercial buildings are for sale. Maybe this is a good time to down zone and create some more residential areas?	NDS	Completed	Jim: we did a lot early on with MJ to encourage sale as residential properties. It's difficult to down-zone any property in the state. Norris: new developments there could become a mix of residential and commercial.
Safety	Problem with Gilmer Condos, make part of the police bike tour 8th St. because it attracts groups of intoxicated individuals, especially next to the wall at SNL.	Police	In Process	
	Clip trees so tall people can walk down the sidewalk with an umbrella.	NDS	Completed	Explained code - citations issued.
Safety	Require VDOT and the county to make entrances to the City bike-safe	NDS	In Process	Comment only
Traffic/safety	add roundabouts to dangerous intersections to calm traffic.	NDS	In Process	Comment only
Safety	interactive site for people to report problems.	Police	Completed	City website now has that capability
Connectivity	bike to school programs	Schools	In Process	Huja: many of those things could be done. Start to make these improvements in a connected fashion, and that costs money. We are working on increasing our budget for these issues.
Development	Timeline for converting MJ?	ED	Completed	Aubrey: next year before we start heavy construction.
Kellytown/Rosehill				
Community	Request re: honorary street name for Rose Hill Dr. for Jackson P. Burley was approved. Sign has been ordered. Honorary street name only.	NDS	Completed	Signs installed
Traffic/safety	Walking down Preston Ave. and the speed limit is 25 mph, but no one obeys. Especially problematic when cars don't see the buses when they are stopped at Preston and Cabell.	Police		Comment only
Parks	Neighborhood borders Bypass, McIntire Park on the other side. Bridge will give our neighborhood access to the other side? Meeting is Monday night to kick off McIntire Park East Side Master Planning Process.			Comment only
Parks	Golf course – holes 3, 4 and 5 are out of commission because they're already moving dirt for the parkway. Coordination with Parks and Rec? There's no flow for the golf course anymore.	Parks		
Parks	Skate Park – there are 1500+ kids a week there; if it closes, those kids will be on the street.	Parks		Vic Carver: we are in the process of setting up a timeline and relocating the skate park.

	Commercial businesses on Rose Hill Dr. Too short of a time for a neighborhood to get together and come to a consensus when they're up against an organized developer. Felt like we didn't have any voice until it was too late.	NDS	Completed	JT: we're constrained by state law regarding hearing time lines. But most developers talk to the community before they come to us. This is one case that didn't happen. Staff works to get the word out as soon as they know it's a reality. We are working on ways we can make it work better. Szakos: who can people talk to advice when they come up against this? Tolbert: call NDS for advice on how the process works. We will facilitate meetings. NDS has changed process.
	Sign could be integrated with traffic signs so infringing on personal property wasn't an issue.			Comment only
	When there's a problem, it's usually a process problem. Staff's job is to make sure the process works. Had trouble with a large item pickup process and paid a nonrefundable fee based on an old procedure.	PW		Judy: we can discuss with Treasure's office. Judy will call him tomorrow.
Traffic/Safety	End of Amherst and Rose Hill, traffic comes through the 35 mph zone much faster. Very busy, especially at the end of the day. This is where children have to cross Rose Hill, no stop signs or crosswalks, to get to the school bus on the other side. Visibility getting out of that intersection is poor. Sensor stop lights or a 4-way stop sign? Huge mailbox was put on that corner, so have to drive into traffic to see past the mailbox.	NDS		Tolbert: the mailbox has been an issue. We are working with the post office to get it moved. Will address the intersection issue with Traffic Engineer.
Traffic	Traffic off Rugby Ave, turning into Rose Hill. Not a clear vision for traffic around a big stump left from a fallen tree.	NDS	Completed	Work order given to remove stump.
Traffic/Safety	Intersection of Rugby Ave and Rose Hill has a stoplight, but no pedestrian buttons.	NDS		One of old ones - will eventually be fixed.
Safety	What's the difference between online reporting and filing a report with an officer	Police		Please call the non-emergency number if you have specific traffic issues.
Parks	Son plays golf at Penn Park, trying to get off the Bypass and turn left to go north onto Park is impossible. What are the plans for that intersection?	Parks		Tolbert: there will be nominal improvements when the interchange project is built, but limited by the width of the bridge and the volume of traffic.
Community	Three pieces to Kellytown, feels like three separate neighborhoods and wants to know how we can improve neighborhood integration. Any way the City can help our neighborhood association build a more unified community?	NDS		Tolbert: neighborhood grant program has funds to make available to neighborhoods to build signs or help build the neighborhood, via an event or a newsletter, etc.
Traffic/Safety	Request for smart machines to curb speeding	Police		
	Citizen: we are experiencing problems with a lot of renters in our circle. Need to know how to keep our properties looking good. Thanked City for cleaning up weeds along the curbs			Tolbert: you can report property owners to NDS for code violations, such as weeds over 18", trash, etc.
	Kids crossing in the street near Buford School			

	Pine St., Forest Hills Ave., 9th St. cop cars measure 15 ft from fire hydrant to issue tickets. Just paint the curb.			
	Old signs at the school should be replaced.			
Johnson Village/Fry Springs				
	Parking on Shamrock – change to one-sided from JPA to Cherry?			will check with J.Alexander
	Cut through on Mulberry, people travel at high speeds, one lane, no sidewalks; Have Mulberry be one-way to avoid cut-through			
	Left turn signal out of Johnson Village, esp. during rush hour.			
	Signals on Shamrock and Cherry			
	Fry Spring Beach Club and changing traffic during summer. Also, plans for handling football traffic? They park in my front yard.			Tolbert: will discuss with UVA and communicate with season ticket holders; Brown – any way to follow different procedure since this is just a temporary construction-related issue?; Tolbert – yes, PW staff can work on changes.
	Increase enforcement between OLR and Azalea Park.			
	Require bikes to have bells, especially to warn pedestrians they are coming			Norris – bike safety week is coming up
	Partnership with LEAP; older housing stock could be retrofitted.			Huja – LEAP will have training sessions at the Eco Mod house, corner of Elliot and Ridge; MJ – Cynthia Adams will attend neighborhood meetings. See leap-va.org for more information. Office hours are 1-4pm.
	Will swimming be back in the schools?			Daly – preliminary conversation with Buford staff re: Smith Center
	On Wednesday evening, May 11, 2011, those approximately 30 members present at the May monthly Fry's Spring Neighborhood Association overwhelmingly voted to support and request the following of our City and City Council:			
	ensure that there are written requests from neighborhoods and neighborhood associations in the comprehensive plan,			
	ensure actions are taken to support those businesses at, on and near the intersection of Fontaine Avenue and JPA,			
	prioritize safe walking routes on all connector roads and routes to schools with sidewalk on both sides of the street with the minimum standard width of 5 feet, and include bike lanes and shade trees placement if and when possible,			
	commit to begin construction of OLR improvements in 2011,			
	downzone our properties in our neighborhood south of the RR tracks in our neighborhood to R1U			
	change the unrelated rule from 4 to 3 in our neighborhood,			
	purchase adjacent land to protect and expand Azalea Park,			

	purchase and also reprogram land within our neighborhood for additional pocket parks, bird sanctuaries and quiet spaces,			
	improve the intersection of JPA/Cleveland/Sunset with a resident-involved design to make crossing safer and to slow traffic,			
	fully fund and begin improvements to Azalea Park on schedule,			
	ensure Azalea Park is secured every night with an automatic closing gate system,			Daly: Azalea gate is 50/50; we will reiterate with police.
	proactively act on our neighborhood's behalf to protect us from county commuter traffic effecting our quality of life,			
	make the Sunset-Fontaine Connector a priority and reality,			
	study a UTS/CATS shuttle from UVA to Albemarle County Office Building Site			
	modify the Trolley route to come the ½ mile to the FSBC to serve our entire neighborhood,			
	create a slower-speed, lower-volume, resident-involved design of the JPA extended-Harris Road corridor with sidewalks on both sides (the minimum standard width of 5 feet) and include bike lanes and shade trees placement if and when possible,			
	create a slower-speed, lower-volume, resident-involved design of Stribling Avenue with sidewalks (the minimum standard width of 5 feet) and include bike lanes, proper visibility and shade trees placement if and when possible,			
	reduce the density and do not allow any further increases in density in our neighborhood as it changes our character,			
	improve Shamrock Avenue from Cherry to JPA with sidewalks on both sides (the minimum standard width of 5 feet) and bike lanes if possible with safe train track crossings,			
	improve the Fontaine Avenue Entrance Corridor to enhance that area's pedestrian/bicycle and shopping opportunities.			
				Daly: Funding for improvements shifted out 1 year. Close to grant from Commonwealth to move forward towards the end of the year.
	Maintenance at Azalea Park has stopped, especially during master plan			Daly – we will work on maintenance issues.
	I heard Amtrak line is in danger of losing its funding, according to Meredith Richards.			Szakos – write a letter to Senate/Congress; Norris – Council signed a resolution of support
	Proactive action against county commuter traffic through the neighborhood; City should support residents regarding Biscuit Run.			Norris – city officials did communicate with county officials on this.
	Moore's Creek – increasing impacts from stormwater			Tolbert – state stormwater regs are changing drastically. We will know in Sept/Oct. Still waiting to see what we have to do re: Chesapeake Bay TMDL.

Traffic/parking	Lives on Forest Hills Ave, and UVA employees have taken over street parking			Daly – no additional parking in Forest Hills Park is planned; MJ/JT – call Donovan Branche 970-3182 regarding permit parking
Johnson Village/Fry Springs - November 10, 2011				
	Can the city require that invisible fencing be at least a certain distance from the public sidewalk?	City Attorney		The Mayor asked the City Attorney to do research on City's authority to regulate invisible fences.
Health	Resident asked Council to stop adding fluoride to the drinking water, citing health concerns	RWSA		Judy Mueller stated that it is not a City decision. RWSA controls the water supply, and the local Health Department recommends fluoridated water. David Brown recommended that RWSA be advised that there is an objection, and Satyendra Huja wanted to know from RWSA if putting fluoride in the water supply is required by law.
Health	Complaint about the increased deer population, wants City to conduct study and prepare proposal for deer management plan.			Mr. Tolbert stated that the City Manager has already asked him to study deer management. Mr. Norris commented that many localities have tried to manage the deer population with varying degrees of success
Traffic	Traffic in the Grove Road neighborhood - dump trucks and tractor trailers exceeding speed limits.	NDS		Mr. Tolbert will ask VDOT to post signs about truck traffic, assuming the trucks are there due to the VDOT construction activity
Traffic/Safety	Complaint about the number of buses (both transit and school) that use Grove Road all day long – need to change the routes so Grove Road doesn't have excessive bus traffic. Enforcement of traffic laws (4 way stops, and other stop signs are being ignored) is a problem.	Police Dept.		Mr. Norris said he'd ask the Police Department to look into the problem.
Traffic/Safety	Locust Avenue resident complained about speeding traffic on Locust between the Bypass and Calhoun Street. She suggested the street have a center line. Comments were made about the safety issue of turning on and off Watson Avenue.	NDS		Jim Tolbert said the Traffic Engineer will take a look at the 900 block of Locust.